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Our users submit tens of thousands of questions daily. We strive to answer them all and are searching for brilliant individuals worldwide to join our effort. If you're interested, please read the Telegram Support Force Manifesto and don't miss the tiny FAQ below. Harnessing procrastination, we're a free messaging system used by hundreds of millions daily. Each app has an 'Ask a question' button; users press it thousands of times daily, seeking answers or just wanting to chat. We believe they all deserve some response. While robots can provide quick answers at scale, they often lack human touch and are poor conversation partners. To be happy, humanity requires human answers. Manually answering tens of thousands of questions daily demands considerable resources. However, we've found that the modern world is full of bright-minded people who, like you and me, sometimes procrastinate instead of focusing on work. We aim to harness this power. Our Telegram Support Force relies on volunteers worldwide, donating a fraction of their time to answer user questions. We're looking for patient, inquisitive individuals with elegance, humor, and style. Although most volunteers help users from their own countries, proficiency in English is crucial since all communication inside the team will be in this language. We believe support should be an art form, making both parties smile and proud. If you're interested in joining our Telegram Support Force, don't hesitate to contact our @TelegramAuditions account. Please write a few phrases describing your favorite feature in English (no copying allowed). Include a picture of a marmot if you want a better chance at convincing us that you've read all the above and below. We're looking for someone with a curious mind and a desire to learn new things. Being a perfectionist is also a plus, as well as having a love for languages and people from Earth. Reading and writing skills are nice to have too. Patience and understanding are also valuable qualities in this role. When you contact us, we'd love to get to know more about you - your thoughts, interests, languages spoken, and devices used. Don't worry about sending a CV; just be yourself! We try to respond quickly, but sometimes it takes time, so don't lose heart. If you have a specific question or issue related to our service, you can contact us through the email address on your receipt for personalized support. Our goal is to respond within 24 hours. For general inquiries or account-related issues, you can contact Telegram's support team directly from the app. Before reaching out, check Telegram's FAQ section in your app settings, as many common issues are already documented there. If you don't get a reply, consider using multiple contact methods or searching Telegram's official resources for answers. security issues and reports: security@telegram.org; abuse reports: abuse@telegram.org; child abuse reporting: stopca@telegram.org; account recovery: recover@telegram.org For self-service support, use Telegram's Official Support Website, Support Page: FAQ; Telegram also has official social media accounts for announcements and updates. ****Important Note:**** Don't expect direct customer support through DMs on social media. If someone claims to be Telegram support, it might be a scam. ****Reporting Bugs & Technical Issues:**** Use the app or website to report bugs and technical issues. Through App: Settings > Ask a Question; describe issue, mentioning it's a bug report. Through Website: Telegram business users, report payment processing issues, bot malfunctions, or automation failures quickly to avoid service disruptions. ****Telegram Bot Development & API Support:**** Dedicated resources for bot development and API support; InviteMember: membership management; Twitter: @smstelegram ****Conclusion:**** Telegram provides multiple ways to get customer support, report issues, and manage business-related concerns. For general issues, use in-app support or FAQ page. For serious issues, use email support based on the nature of your request. For technical or API support, join Telegram's developer channels. For login problems, check Twitter @smstelegram. For business users, having structured support with InviteMember can improve efficiency. You can get answers to common questions by joining Telegram's community on social networks or forums and receiving help from experienced users. If you need technical support, you can find answers to frequently asked questions in the app's help section. To contact Telegram for technical support, open the app, go to Settings, and select the Help or Support option. You can then choose how to contact them via email or online form. Make sure to include all relevant information, such as your device type and version, and wait patiently for their response. If you submit an idea, Telegram's team will look into it. If they think it's a good suggestion, they might add it in future app updates. Can I report security issues on Telegram? Yes, Telegram takes user safety very seriously. If you find something suspicious or have identified a security issue, tell them right away through the app's Help section. They'll help investigate and take action if needed. What about their privacy policy? You can check it out in the same Help section within the app. For more details, visit Telegram's official website. How do I delete my account on Telegram? If you want to get rid of your account, contact technical support through the app's Help section. Follow their instructions for a safe deletion process. Remember, deleting an account will remove all associated info and messages, so make sure to back up anything important first. Can I report someone or something on Telegram if it doesn't feel right? Yes, you can! If you encounter inappropriate content or had a bad experience with a user or group, report it through the Help section in the app. Share relevant details like screenshots or messages that support your complaint. Remember to be respectful and use this tool responsibly to keep the platform safe and friendly. See you later! Follow me on Telegram for more fun stuff, and if you need to reach out to them, search "How to contact Telegram" on Google.

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