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Billboard true wireless earbuds manual

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Quick Instruction Summary ----- To connect your wireless earbuds (specifically Billboard ones), ensure that: * Your device's Bluetooth is turned on. * The earbuds are in pairing mode, indicated by a flashing LED light. * You select "Billboard earbuds" from the list of available devices on your device. ### Step-by-Step Instructions Before connecting your earbuds to your device: 1. **Charge Your Earbuds**: Ensure that your earbuds are fully charged, as stated in the user manual for specific charging times. 2. **Turn On Bluetooth**: Activate Bluetooth on your device from its settings menu. ### Pairing Your Earbuds To pair your Billboard wireless earbuds with your device: 1. **Put Earbuds in Pairing Mode**: Press and hold the power button until the LED light starts flashing, indicating that they're ready to connect. 2. **Search for Available Devices**: On your device, navigate to its Bluetooth menu to find available devices. 3. **Select Billboard Earbuds**: Choose "Billboard Wireless Earbuds" from the list of available devices on your device. 4. **Complete Pairing Process (If Prompted)**: Enter the passcode "0000" if requested. ## Device Setup Instructions The following steps are for specific device types: **Android**: * Open 'Settings' * Select 'Connected devices' or 'Bluetooth' * Put earbuds in pairing mode * Select 'Billboard Wireless Earbuds' from the available devices **iPhone**: * Open 'Settings' * Tap on 'Bluetooth' * Put earbuds in pairing mode * Tap on 'Billboard Wireless Earbuds' under 'Other Devices' **Windows Laptop**: * Go to 'Settings' > 'Devices' * Click on 'Bluetooth & other devices' * Put earbuds in pairing mode * Click on 'Add Bluetooth or other device', then select 'Bluetooth' * Select 'Billboard Wireless Earbuds' from the list **Mac**: * Click on 'Apple menu' > 'System Preferences' > 'Bluetooth' * Put earbuds in pairing mode * Select 'Billboard Wireless Earbuds' from the list **iPad**: * Open 'Settings' * Tap on 'Bluetooth' * Put earbuds in pairing mode * Tap on 'Billboard Wireless Earbuds' under 'Other Devices' ### Troubleshooting If issues arise while connecting your Billboard wireless earbuds: * Refer to the user manual for specific instructions. * Check that your device's Bluetooth is turned on and the earbuds are in pairing mode. Solution try this first help you get connected again Solution Turn off Bluetooth then turn it back on check that earbuds are in pairing mode Solution Move device closer no obstructions between earbuds and device Solution Return earbuds to charging case ensure they're properly charged Solution Check earbuds are properly inserted into ears make sure device volume is turned up To navigate music tracks, press the Next Track button to advance to the next track and the Previous Track button to go back. You can pause and resume playback by pressing Play/Pause. For calls, use the Answer/End Calls (Play/Pause) button to accept or end a call. When a call arrives, long-press the button for 2 seconds to decline it. **Note that you don't need to press the button if the other party hangs up first. If you want to redial the last number called, quickly press the button twice. However, be aware that listening at high volumes can damage your hearing, and it's recommended to use the lowest volume possible. Your device is powered by a rechargeable battery that needs two to three charge and discharge cycles to reach its full performance. It can be charged and discharged hundreds of times but will eventually wear out. To extend the life of the battery, avoid overcharging or leaving it unused for extended periods. Always use a charger in good condition, as damaged chargers may shorten the battery's lifetime. Keep your device away from extreme temperatures (between 15°C and 25°C or 59°F and 77°F) to maintain optimal performance. Leaving your device in hot or cold areas can reduce the capacity and lifespan of the battery. If you experience any issues with your device, contact Technical Support at or call 212 883-8838. For information on warranty and returns, refer to the Limited Warranty section below. **Limited Warranty** ESI Cases and Accessories warrants this product against defective workmanship and materials for one year from the original purchase date. The company will repair or replace any defective part at no additional cost to the customer. This warranty does not apply to appearance items, products altered or modified, or those subjected to misuse or abnormal use. Some states may have laws that don't allow limitations on implied warranties, so these restrictions may not apply to you. Neither sales personnel nor other authorized individuals are permitted to make any warranties beyond those described herein or extend the duration of any warranties. Warranty Terms from ESI Cases and Accessories: * The warranties provided herein are the sole and exclusive ones granted by ESI Cases and Accessories, and they serve as the complete fulfillment of all liabilities and responsibilities towards the purchaser. * These warranties shall be for the period of time described herein, and any corrections made during this time shall constitute full satisfaction of all claims. * ESI Cases and Accessories shall not be liable for any incidental or consequential economic or property damage. * Some states may not allow the exclusion of such damages, so this provision may not apply to you. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. This warranty does not cover damaged cables. Users should replace any frayed, cracked, or broken cables immediately, as they pose a serious safety risk if continued to be used. To submit a device with the product for repair, send it to: ESI Cases & Accessories One Gateway Center, Suite 2600 Newark, NJ 07102 *Enclose proof of purchase and \$11.95 for Shipping and Handling. Two main conditions apply: 1. This device may not cause any harmful interference. 2. It must accept any interference received, including interference that might cause undesired operation. The Federal Communications Commission (FCC) states that this equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: * Reorient or relocate the receiving equipment. * Increase the separation between the equipment and receiver. * Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. * Consult the dealer or an experienced radio/TV technician for help. Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment. The device has been tested to comply with FCC standards. It's suitable for home or office use and complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. Connecting Your Billboard Wireless Earbuds First, put your earbuds in pairing mode. This will make them show up on the list of available devices on your Bluetooth menu. Tap on their name to connect them. If asked, enter the passcode "0000" to finish the process. Once you're done, you can enjoy your music! You've successfully paired your Billboard wireless earbuds with your device via Bluetooth. Setting Up Your Device - **Android**: 1. Open 'Settings'. 2. Select 'Connected devices' or 'Bluetooth'. 3. Put earbuds in pairing mode. 4. Choose 'Billboard Wireless Earbuds' from the list of available devices. - **iPhone**: 1. Open 'Settings'. 2. Tap on 'Bluetooth'. 3. Put earbuds in pairing mode. 4. Tap on 'Billboard Wireless Earbuds' under 'Other Devices'. - **Windows Laptop**: 1. Go to 'Settings' > 'Devices'. 2. Click on 'Bluetooth & other devices'. 3. Put earbuds in pairing mode. 4. Click on 'Add Bluetooth or other device'. then select 'Bluetooth'. 5. Choose 'Billboard Wireless Earbuds' from the list. - **Mac**: 1. Click on 'Apple menu' > 'System Preferences' > 'Bluetooth'. 2. Put earbuds in pairing mode. 3. Select 'Billboard Wireless Earbuds' from the list. Troubleshooting Common Issues Sometimes, issues may arise when connecting your earbuds. Here are some common problems and their solutions: - **Device Not Connecting**: Try turning off Bluetooth on your device, then turn it back on. Make sure your earbuds are in pairing mode. If this doesn't work, reset your earbuds by holding the power button for 10 seconds. - **Poor Sound Quality**: Check that your earbuds are properly inserted into your ears and that your device volume is turned up. Try resetting your earbuds and then reconnecting them. If you're still having trouble, contact customer support for help.