Privacy Policy for Slapfunk Records

Effective Date: 01-02-2024

Welcome to Slapfunk Records, accessible from www.slapfunk.com. We are committed to protecting the privacy and security of our customers and site visitors, including you. Hence, we strictly adhere to the General Data Protection Regulation (GDPR) and are transparent about the processing of your personal data.

Information We Collect

We collect information to provide better services to all our users and to improve our business operations. The types of personal information we collect include:

- Personal Identifiers: This includes your name, shipping and billing address, email address, and phone number. This information is necessary for processing your orders, delivering your purchases, and keeping you updated on your order status.
- Financial Information: Payment details such as credit/debit card numbers or PayPal account information are processed directly by our payment processors. Slapfunk Records does not store your payment information.
- Usage Data: Information on how you navigate our website, your browsing behavior, and interactions with Slapfunk Records. This data helps us to improve and optimize our website and to personalize your experience.
- Communication Data: Information you provide when you contact our customer service, give feedback, or participate in interactive features of our site.

How We Use Your Information

Your data allows us to:

- Process and manage your orders.
- Communicate with you regarding your orders, returns, and any customer service inquiries.
- Improve and personalize your experience on our website.
- Comply with legal obligations, including tax and regulatory requirements.
- Conduct analytics and measure business operations.

Sharing Your Information

We share your information with third parties in the following situations:

- Service Providers: Partners who provide data processing services to us (e.g., payment processing, order fulfillment, and analytics) or who otherwise process personal information for purposes such as credit risk reduction and fraud protection.
- Legal Compliance and Harm Prevention: When required by law, or when we believe it is necessary to prevent fraud or future abuse, or to protect the rights, property, or safety of Slapfunk Records, our customers, or others.

Your Rights Under GDPR

You have the right to access, correct, delete, or transfer your personal data that we hold. You also have the right to restrict or object to our processing of your data. To exercise any of these rights, please contact us at info@slapfunk.com

Data Retention

We retain your personal information for as long as necessary to fulfill the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

Contact Us

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by e-mail at info@slapfunk.com] or by mail using the details provided below:

Slapfunk Records, Valkstraat 38, 3514TK Utrecht