



Accessibility for Ontarians with Disabilities Act (AODA)

Customer Feedback Form

Date: _____ Time: _____

Name of the One Floral staff involved in the situation, if applicable:

Name of the One Floral location you wish to provide Feedback about:

Were you able to receive the service or information you wanted? ☐ Yes ☐ No

Please provide details about the situation:

If you experienced difficulty due to an accessibility barrier please explain:

If you wish to be contacted by staff, please provide your daytime contact information:

Name : _____

Email: _____ Phone: _____

How would you prefer to be contacted? ☐ Phone ☐ Email ☐ Regular mail ☐ Other _____

One Floral Group Contact Information:

<u>Jordan Station:</u> Mail: One Floral Group Attn: Human Resources Department 2350 Fourth Avenue, P.O. Box 188 Jordan Station, ON L0R 1S0 Phone: (905) 562-4118 Email: hr@onefloral.com	<u>Leamington:</u> Mail: One Floral Group Attn: Human Resources Department 451 Seacliff Drive W Leamington, ON N8H 4C9 Phone: (519) 322-2544 Email: hr@onefloral.com
Website: www.onefloral.com/contact/	

Confidentiality Statement: Personal information including information pertaining to the nature of an individual's disability and individuals named in the event will be kept confidential. Staff and others acting on behalf of One Floral Group will be informed of details on a need-to-know basis only.