Enable faster response time with advanced visibility

Leverage industry-leading technologies for complete supply chain visibility to keep both you and your customers on track.

Keep customers and sales informed

Improve customer experience with cutting-edge tracking and machine learning capabilities.

- Track and trace shipments in real-time to notify customers and address any issues

- Machine learning provides accurate ETA predictions that leverage HoS, real-time traffic, weather and more

- Leverage automated alerts to keep customers and stakeholders informed throughout the shipment lifecycle
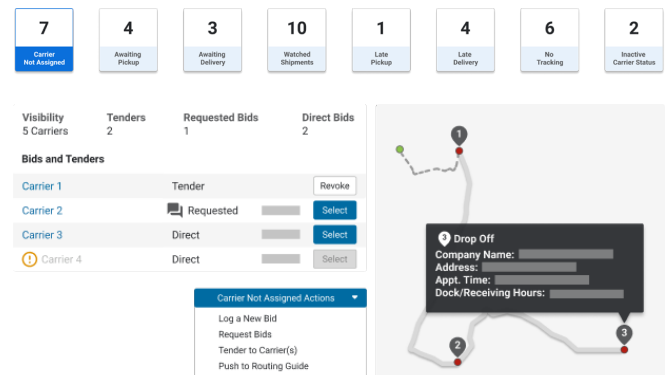
Address issues instantly

Monitor all shipments, proactively identify issues and correct them instantly — all from one screen.

- AI continuously monitors all shipments from creation to final delivery and instantly flags potential issues on the dashboard

- Access real-time weather and traffic map overlays to better predict potential disruptions

- Machine learning helps to surface solutions and actions for each issue, allowing for resolution without leaving the platform

Instantly identify and resolve issues

Prevent issues from falling through the cracks with advanced exception management tools.

- Eliminate the need for manually checking shipments by automatically surfacing all issues on a single screen

- Receive notifications when no carrier is assigned, status is inactive, or tracking is not enabled

- Resolve issues quickly by accessing automated corrective actions tailored for each alert

Learn more at Shipwell.com

Powerful tools to keep shipments moving

Gain access to the visibility you need to stay on top of issues, and the power to take action immediately

Streamline operations on a single screen

These are flexible buckets. Either content or a graphic in support of a content bucket can go in these spaces.

- Focus on priority supply chain issues with customizable filters and status tiles

- Customize what tiles are displayed to place specific shipments front and center

- Allow each team member to set their own notifications and priorities to allow for quick access

Instant communication

Take action to communicate with drivers and customers instantly through the platform.

- Stay connected with drivers from pickup through delivery with the Shipwell mobile app

- Automate check-in calls and manual touchpoints

- Keep customers informed of shipment issues from within the Shipwell platform

Keep in touch with customers and drivers

Make tracking a competitive differentiator with one of the world's largest digital freight networks.

- Nearly 2 million ELD-connected units and 850,000 drivers accessible via the platform

- Gain access to additional data from the Shipwell mobile app, APIs and your internal systems

Ready for true end-to-end visibility?

Request a personalized demo today to see how Shipwell's tools can help you streamline your exception management process

Get a demo

Join the shipping evolution®

Shipwell's connected shipping platform transforms your supply chain by combining the features and functionality of a superior TMS with advanced visibility and an integrated partner network — all in one scalable solution.