



ALOHA AND E KOMO MAI

We are honored that you have selected to stay with us and look forward to serving you with the spirit of aloha and warm Hawaiian hospitality of our Kauai Shores Hotel ohana.

HOTEL INFORMATION

Front Desk – open 24 hours

Parking – valet or self parking available for hotel guests, no additional charge

Free WIFI – property-wide, password not required

Lava Lava Beach Club

BREAKFAST	7:00 AM – 11:00 AM
LUNCH	11:30 AM – 3:00 PM
HAPPY HOUR	3:00 PM – 5:00 PM
DINNER	5:30 PM – 9:00 PM
BAR	BAR Open until 10:00 PM

Concierge – located in the hotel lobby 7:30 AM – 5:00 PM

Swimming Pool/Hot Tub 9:00 AM - 10:00 PM

Pool towels are available at the front desk

Ice Machines - located in Lei and Lani buildings, accessible by guest room key

Laundry – located in Lei building, accessible by guest room key 7:00 AM – 10:00 PM

Business Center – located in lobby, 24 hours daily

Check-in at 4:00 PM, Check-out at 11:00 AM



OUR PROMISE TO PROVIDE GREAT SERVICE!

Need your car?
Wake up call?
Towels? Shampoo?
Late check out requests?

TEXT

your request to
808-427-0855
or dial "0"



Outdoor Yoga

8:30 AM DAILY
ON OCEANFRONT LAWN

Free Bicycle Rentals

AVAILABLE FROM
7:00 AM to 6:00 PM



GUEST LAST NAME: _____

ASSOCIATE: _____



Dine with your toes in the sand

Enjoy breakfast, lunch and dinner on the beach with spectacular oceanfront views, island-inspired cuisine and refreshing tropical drinks.

RESERVATIONS

808.241.LAVA (5282)

LAVA LAVA
BEACH CLUB



HOTEL ROOM PHONE

DIALING INSTRUCTIONS

Local calls: 9 + number
 Interisland: 9 + 1 + 808 + number
 Long distance mainland: 9 + 1 + area code + number
 Operated assisted calls:
 Interisland: 9 + 1 + 808 + number
 Mainland: 9 + 1 + area code + number
 Int'l: 9 + 011 + country code + city code + number
 Emergency: 9 + 911 or 0

Room to Room Dialing
 For 3-digit rooms: 7+ room #
 For all other rooms: Dial the room #



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HOTEL POLICIES

Pets – Service animals only.

Quiet Time Policy – To ensure an enjoyable stay for all guests, we enforce a quiet time policy after 10:00 p.m. nightly. Noise complaints are strictly enforced.

Room Attendant Gratuity – We love our housekeepers, and we hope you do too. Please feel free to leave a tip to express your appreciation for their efforts.

Security Tips – For your safety, security gates will be closed after 10:00 p.m. and only accessible by guest room key. Place personal valuables in your in-room safe.

Smoking Policy – We are a non-smoking hotel.

Your Assistance Please – Help us conserve energy by turning off the air conditioner and lights when you are not in your room.