# Our hiring process

We keep things as simple as possible to get to what's important - finding out more about you.

We've broken down our hiring process into four key stages below, highlighting what to expect, our commitment to you and how to excel at each stage.







recruiter screen

Step 3

Task or challenge

Step 4

**Final interview** and offer

Please note for some roles the process can vary, for example the task may come before the interview, or be skipped entirely.

Step 1

### Ready for an introduction (application and recruiter screen)

#### What to expect: The start of our application process is the same for all of our roles. We want to learn a bit

we ask is essential.

Our commitment

about you through a casual conversation.

All information you share with us is reviewed securely and treated as confidential.

We don't want to waste your time with overly complicated questions. Our aim is that everything

in mind during our conversations. In what you write and what you say, get straight to the point. Lead with the

How to excel

most important thing and only include relevant details. We want to see your passion in action. Share content pieces that inspire you and if you're part of any communities, tell us about them. Anything that shows us more about why you love

Carefully read the requirements for the role you're applying for and keep that

When it comes to detailing your

achievements, be as specific as possible and include success metrics so that we can see the scale of your

what you do, we want to see it.

Getting to know each other (first round interview) What to expect: We love connecting with people

#### who believe they'll make a difference at Checkout.com. At this stage, an interview will help

we interview.

Step 2

Our commitment We'll introduce you to members of your team

during the process so you can get a feel for who you'd be working with. Everyone who enters the interview process will be notified of a decision regarding the next steps.

To help eliminate bias, we use the same, consistent criteria to measure the success of all the candidates

us both decide whether the interest is mutual.

to push the boundaries and think big when sharing your thoughts with us.

influence.

How to excel

Don't be afraid to reference what you've achieved as part of a team teamwork and collaboration are essential skills here. To help you get ready for the next

stage, use any information, tips and

feedback the People Aquisition team provide throughout the process.

We love new ideas, so don't be afraid

Make sure you fully understand what's being asked of you, and if you don't -

ask. You'll never be penalised for doing

Pay attention to how you're showing your thoughts and present your work

Often there isn't one singular solution

to solve these challenges, so don't get

fixated on finding the correct answer.

in a way that's easy for us to

understand and engage with.

What to expect: Now it's time to apply your thinking to some real life situations. Whether it's completing a technical test, engaging in a role play or preparing a presentation to tackle a challenge - we want to see

Step 3

(task or challenge)

Putting your skills into practice

## Our commitment Our challenges are designed to help you show off

you in action.

Step 4 **Decision time** (final interview and offer)

both decide whether Checkout.com is the right place Our commitment

What to expect: Once you've met the team and

we've gotten to know each other, it's time for us to

consider it in your own time.

Will you let me know when a role has been filled?

Jobs are immediately taken down from all platforms when they're filled or when we are no longer

Yes, you can apply for multiple roles. It's also worth noting that if we see your application come through for one role and think you'd be better suited for another, we'll tell you.

Yes, absolutely. We'd love to reconnect, especially if you received positive feedback.

We suggest applying for no more than two to three jobs at a time.

I interviewed/applied last year and wasn't selected. Can I reapply?

I've applied for a tech role, what does the technical interview involve?

accepting new applicants.

and be in touch.

How long does the process take?

Can I apply for multiple jobs?

How many jobs can I apply for at once?

Do you consider past candidates' applications for future openings? If we think a candidate has potential for future positions, we'll keep them in mind for future roles

From submitting your application to accepting an offer, the process usually takes four to six weeks.

Will I receive feedback on my application? You will receive written feedback on all stages following the recruiter screen.

When will the office be open and will I have to go in?

Do you take feedback on the application process?

requirement to go in until Spring 2022 at the earliest. From there, we'll take a hybrid approach, where team members can split their time between office and home working.

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We'll be transparent with our feedback, both the highlights and areas for improvement.

For candidates that make it to the final interview stage, our People Acquisition team will share any useful feedback and tips ahead of time to help you best prepare.

We'll never push you for a decision on the spot; you'll always have the option to go away and

If there's an element of your task that requires preparation, we'll always give you enough notice to get ready.

The time you have to complete your challenge has been given for a reason, and we won't expect anything that's unachievable in that time frame.

your expertise. They aren't there to trip you up and they'll always be relevant to the role you're applying

How to excel

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How to excel

Please ask us any questions at any stage of the process, including the

final one. We think curiosity is crucial

Keep an eye on your phone and your email to keep the communication

running smoothly during this crucial

If we proceed with an offer, get ready to meet our onboarding team as we transfer communications over to them

to get you prepared for the best start

and welcome all questions.

possible at Checkout.com.

stage.

If you're in the interview process and the role you're applying for gets filled, we'll always let you know.

All technical interviews involve a take-home task that will test your capabilities with any technologies you will be working with in the role.

It's sometimes less depending on the role.

Absolutely. Our candidate experience surveys help us continue improving.

Local guidelines permitting, our offices are currently open on a voluntary basis and there is no

You can also head to our careers page to find out more and access a full list of our open roles.

Any other questions or concerns? Don't hesitate to reach out to our People Acquisition team, at