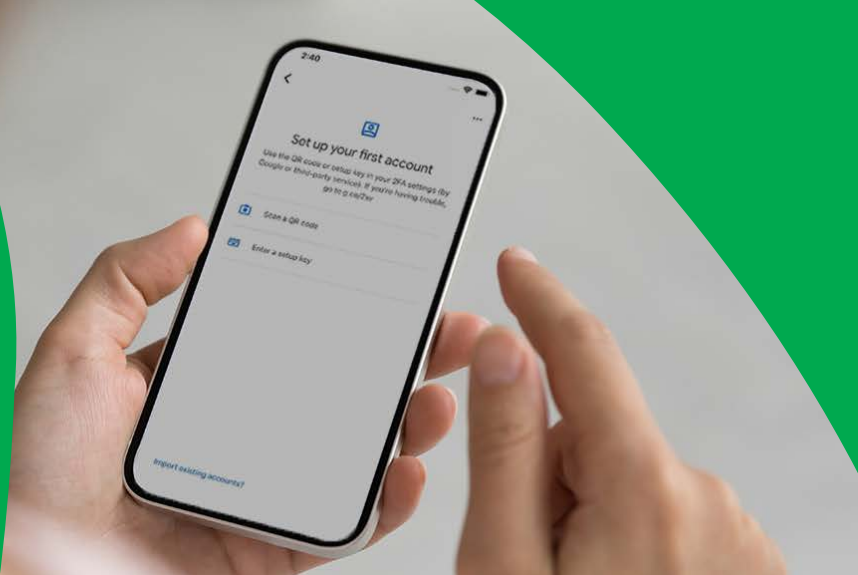
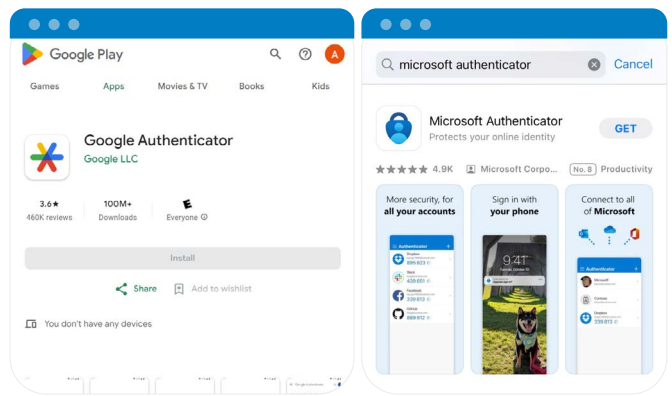


Setting up your Authenticator App for Online Banking

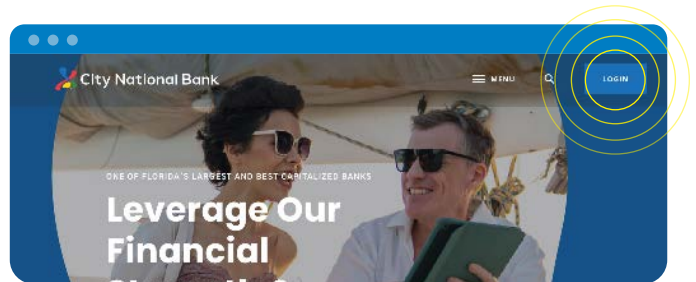
For use with Google® and Microsoft®



- 1 Download the Google Authenticator™³ or Microsoft Authenticator™⁴ application to your device from the Google Play Store™¹ or the Apple App Store™², respectively.



- 2 Login to your online banking account via desktop or mobile app.



- 3 Click on "My Settings".



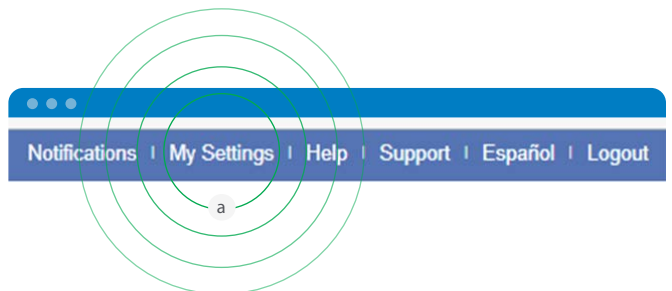
From the website

- a Click on "My Settings" from the top task bar.



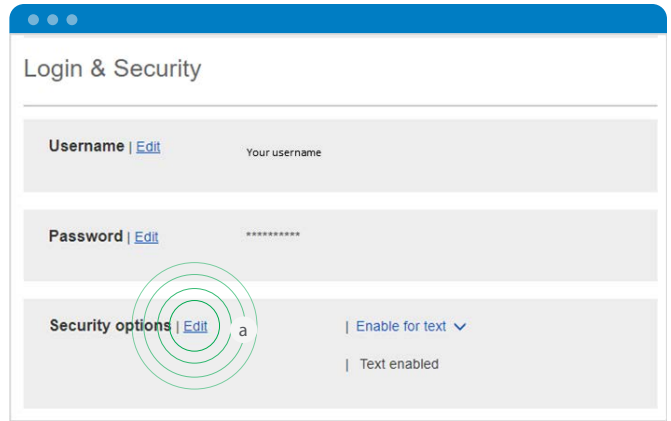
From the mobile app:

- a Select "More" at the bottom of the application.
- b Click on the settings widget ⚙️.
- c Go to "My Settings".



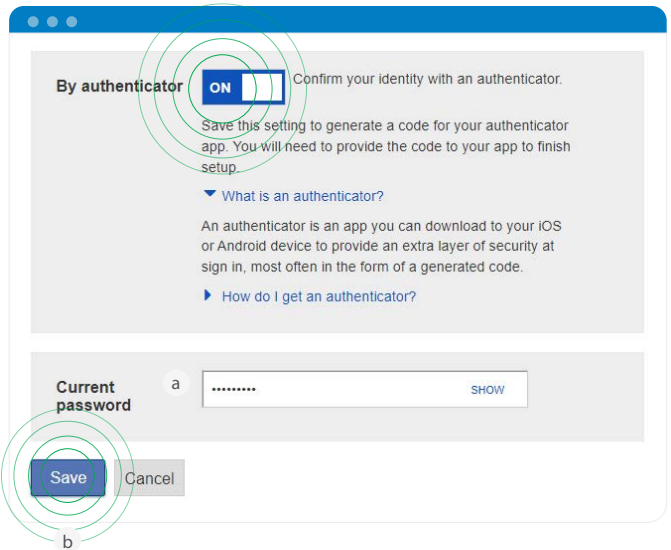
4 Scroll down to "Login and Security".

- a Select "Edit" under "Security options".



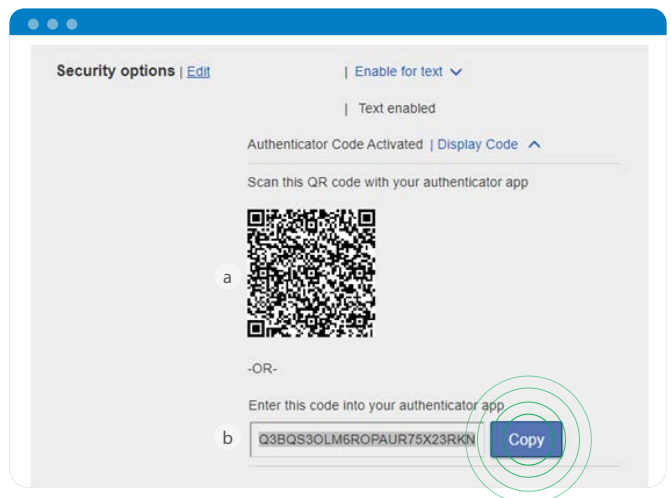
5 Toggle "By authenticator" on.

- a Enter your current online banking password.
- b Click "Save".



6 You will be presented with Authenticator codes:

- a QR code.
- b Manual code.
- c Choose one of the options and follow the instructions on your Google/Microsoft Authenticator^{3,4} app to link your banking account with the authenticator code.



7 Log out of online banking.

8 Log into the online banking and conduct your regular transactions. You are all set!

- a If your device has not been registered before, you will be prompted to verify and register your device by clicking on "Enter Code".
- b Open your Google Authenticator™³ or Microsoft Authenticator™⁴ application on your device, copy the code for City National Bank and paste/enter it on "Enter Code".
- c Choose the option to register your device (if you don't want to go through these steps the next time you login) or not. You will be all set!

Secure login

It looks like you are logging in from an unrecognized device. For security, we need to verify your identity.

(xxx) xxx-1111

Text me Call me

(xxx) xxx-2222

Call me

Authenticator

Enter code

It looks like you are logging in from an unrecognized device. For security, we need to verify your identity.

Get a verification code from your authenticator app

Enter code

b XXXXXX

Didn't get the code?

Save time by registering this device.

If this is your personal device, register it now. We won't need to contact you the next time you log in.

Yes, register my private device No, this is a public device

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