

Imprint

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Privacy Policy

1. About this privacy policy

ewimed Switzerland AG, Freiburgstrasse 453, 3018 Bern, is a provider of drainage products for patients with pleural effusion or ascites. This privacy policy explains how we process personal data and addresses the following groups of people:

- **Patients**
Individuals who buy and/or use our products;
- **Supporters**
Persons who support patients in connection with our products, such as relatives, carers, care services, authorities, health insurance companies, insurers, etc.
- **Partners**
Persons who refer patients to us, purchase our products or who may be considered as such persons in the future, such as doctors, hospitals, clinics, etc
- **Suppliers**
Persons who supply us with their products
- **Applicants**
People who apply for a job with us
- **Visitors**
Visitors to our website

2. Contact

If you have any questions about our handling of personal data, you can contact us at the following address:
datenschutz@fenik.ch

3. **Processed personal data and purpose of processing**

We process the following personal data from the persons listed above for the following purposes:

- **Patients**
Contact details (name, address, telephone number, etc.)
Personal details (gender, date of birth, etc.)
Billing data (payments, account details, health insurance company, SUVA case numbers, etc.)
Health data (drainage quantity, infections, diagnosis if applicable, visitor logs, etc.)
- **Supporters**
Contact details (name, address, telephone number, etc.)
Billing data (payments, account details, etc.)
- **Partners**
Contact details (name, address, telephone number, etc.)
Billing data (orders, payments, account details, etc.)
- **Suppliers**
Contact details (name, address, telephone number, etc.)
Billing and order data (engagements, orders, payments, account details, etc.)
- **Applicants**
Contact details (name, address, telephone number, etc.)
Application documents
- **Visitors (if they actively contact us, e.g. via the contact or order form):**
Contact details provided (name, email address, IP address) with subsequent correspondence

As a rule, we collect personal data directly from the data subject. With patients, supporters or partners and, in rare cases, applicants, we sometimes also receive this data from third parties, e.g. the treating doctor or the patient.

If you send us or disclose data about other persons such as patients, supporters or partners, we assume that you are authorised to do so, that this data is correct and that we may process it as described here. By transmitting the data via third parties, you confirm this. Please also ensure that these third parties have been informed of this privacy policy.

We process data from patients, supporters, partners and suppliers in order to supply drainage material, catheters and related products and to provide information about their use. We also process the data in order to continuously improve our products and for marketing measures aimed at patients, supporters or partners regarding products or services from us or our partners that may be of interest to them. This can be declined at any time, e.g. for newsletters via the unsubscribe link at the end of each newsletter.

We process applicant data in order to assess the suitability of applicants for advertised or otherwise open positions.

We process data from visitors in order to answer their enquiries. We also process anonymised usage data from visitors in order to analyse and improve the use of our website.

We may also process the above-mentioned data to comply with legal obligations and official orders, including communication with authorities and courts and the enforcement of and defence against legal claims.

4. Disclosure of personal data

Personal data will only be passed on to third parties in exceptional cases, if the data subject has consented to this or if this is necessary to fulfil the contract, is required by law or is necessary due to an overriding private or public interest, e.g. in the case of patient data to third parties appointed by the patient or authorities for the patient, such as relatives, guardians or care services, to the child and adult protection authority, to health insurance companies or insurance companies, if necessary for billing or in the case of payment arrears to the responsible debt collection office or other authorities.

Reports of defective products or other product complaints are forwarded in anonymised form to the manufacturer of the products and, if applicable, to the authorities or third parties involved with such products.

Furthermore, we have outsourced certain parts of our infrastructure and processes to external service providers in Switzerland and Germany.

We may also share personal data with other companies in the ewimed Group where this is necessary or appropriate to achieve the purposes described here. These are located in the following countries: Switzerland, Germany, Austria, Sweden, Denmark and Hungary.

5. Information on the rights of data subjects

Persons whose data we process have the right to request information about their personal data as well as its correction or deletion. If our processing is based on consent, every data subject also has the right to withdraw this consent at any time with effect for the future. Under certain circumstances, they also have the right to have their data handed over or transferred.

To exercise such rights, you can contact the contact address above.

6. Amendments to this privacy policy

It may be necessary to amend this privacy policy from time to time. In this case, the new version will become binding upon publication on our website.

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