

e2m.live
the event app co.

Innovate, engage &
connect with e2m

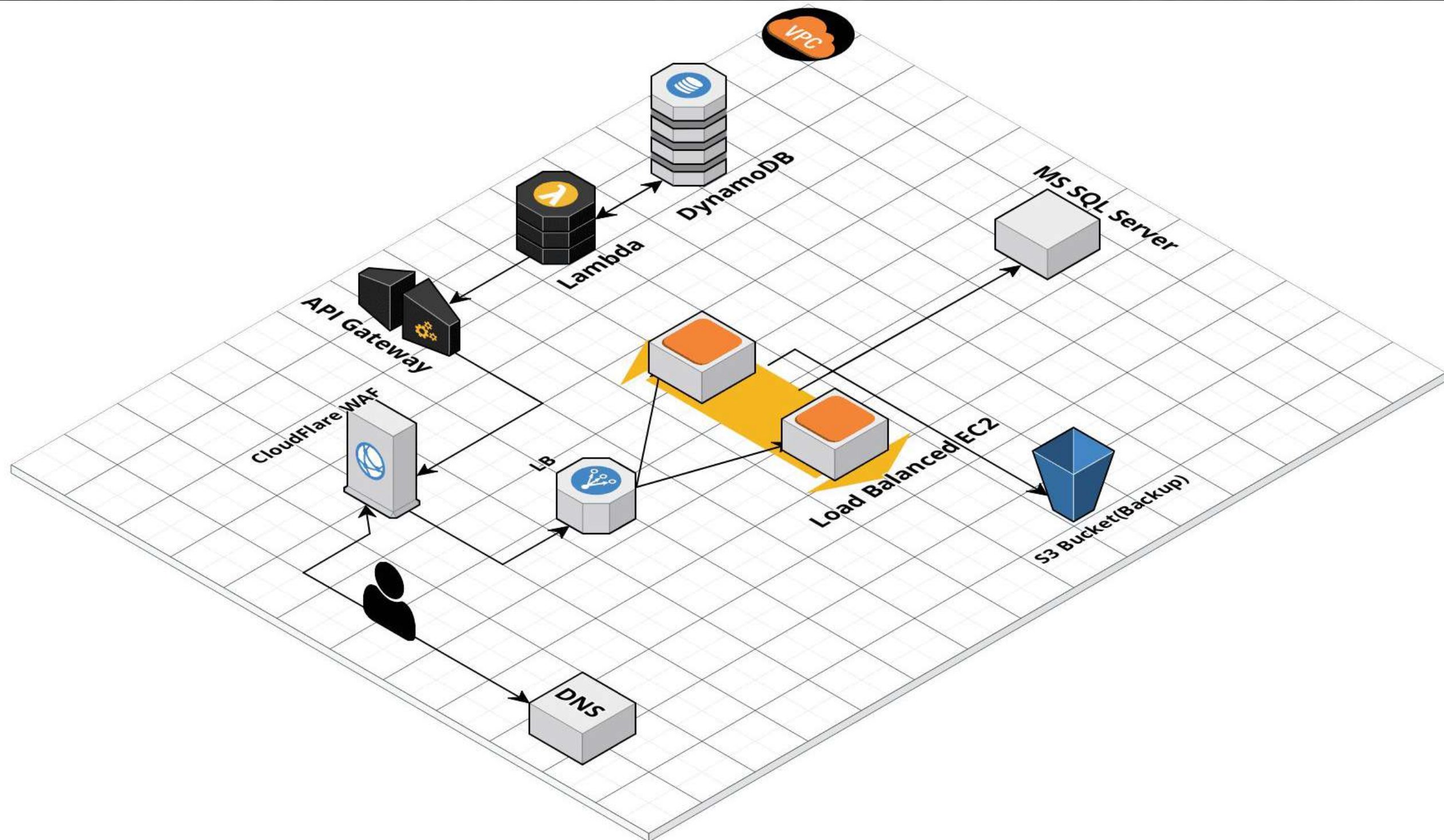
SECURE EVENT APP



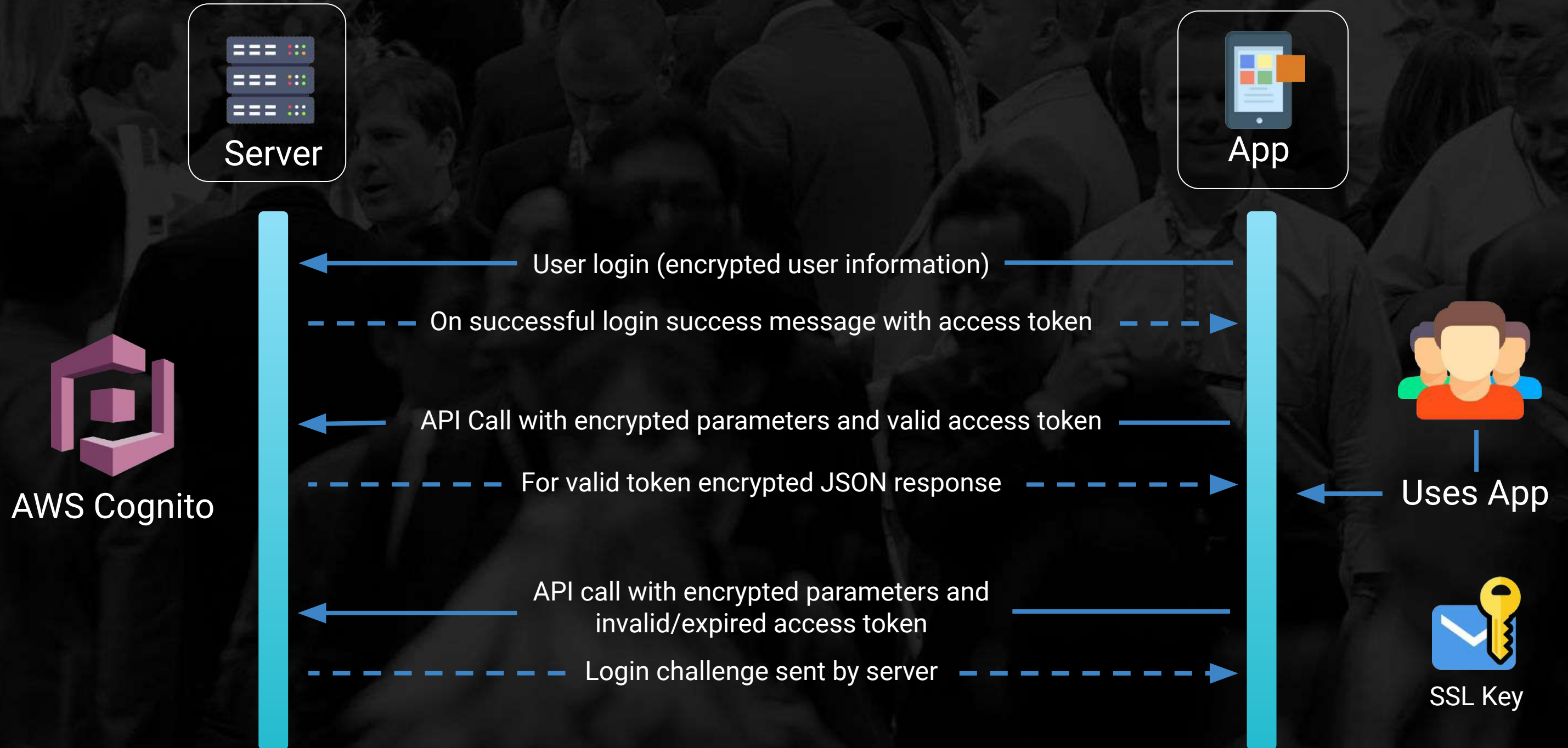
www.e2m.live

Infrastructure & Security

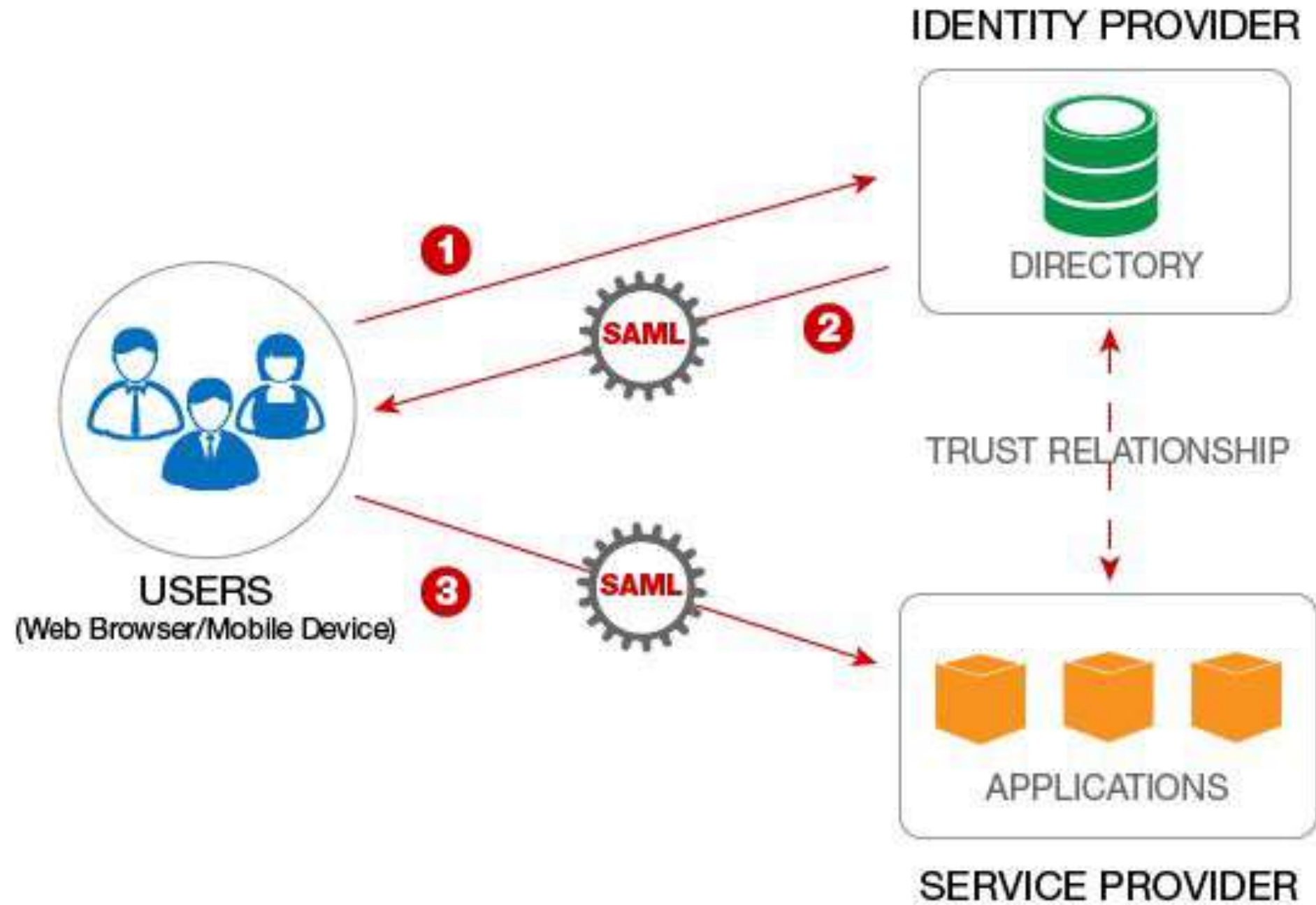
AWS Infrastructure



User Authentication Process



SSO Support



okta



Azure Active Directory

and more...

Web & Mobile Security Testing



Developer Report

Acunetix Security Audit

02 May 2019

Confidential

Oct. 24, 2019, 3:31 a.m. UTC

App Security Report

For Internal Purpose

Web Spiders Group



Events
col
4.9.8



Prepared by

appknox

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Secured Privilege based access to CMS and App

[Home](#) / [USER MANAGEMENT](#) / [ROLES & PRIVILEGE](#)

Roles

Map Roles

Roles & Privileges

Add

Role

ROLE	ROLE TYPE	SYSTEM DEFINED	EDIT	VIEW	DELETE
Admin	Event Specific	Yes			
App Checkin	Event Specific	Yes			
App User	Event Specific	Yes			
Chatbot Access	Event Specific	Yes			
Dashboard Access	Global	Yes			

Mapping User Roles to Privileges

CMS

GROUP NAME	PRIVILEGES
<input type="checkbox"/> Speaker	View <input checked="" type="checkbox"/> Add <input checked="" type="checkbox"/> Edit <input checked="" type="checkbox"/> Remove <input checked="" type="checkbox"/> Publish <input checked="" type="checkbox"/> Export <input checked="" type="checkbox"/>
<input type="checkbox"/> Exhibitor	View <input checked="" type="checkbox"/> Add <input checked="" type="checkbox"/> Edit <input checked="" type="checkbox"/> Remove <input checked="" type="checkbox"/> Publish <input checked="" type="checkbox"/> Add Type <input checked="" type="checkbox"/> Edit Type <input checked="" type="checkbox"/> Remove Type <input checked="" type="checkbox"/> Order <input checked="" type="checkbox"/> Export <input checked="" type="checkbox"/>
<input type="checkbox"/> Agenda	View <input checked="" type="checkbox"/> Add <input checked="" type="checkbox"/> Edit <input checked="" type="checkbox"/> Remove <input checked="" type="checkbox"/> Publish <input checked="" type="checkbox"/> Import <input checked="" type="checkbox"/> Export <input checked="" type="checkbox"/>
<input type="checkbox"/> Event	View <input checked="" type="checkbox"/> Edit <input checked="" type="checkbox"/> Publish <input checked="" type="checkbox"/> Review Event <input checked="" type="checkbox"/>
<input type="checkbox"/> Alert	
<input type="checkbox"/> FloorMap	

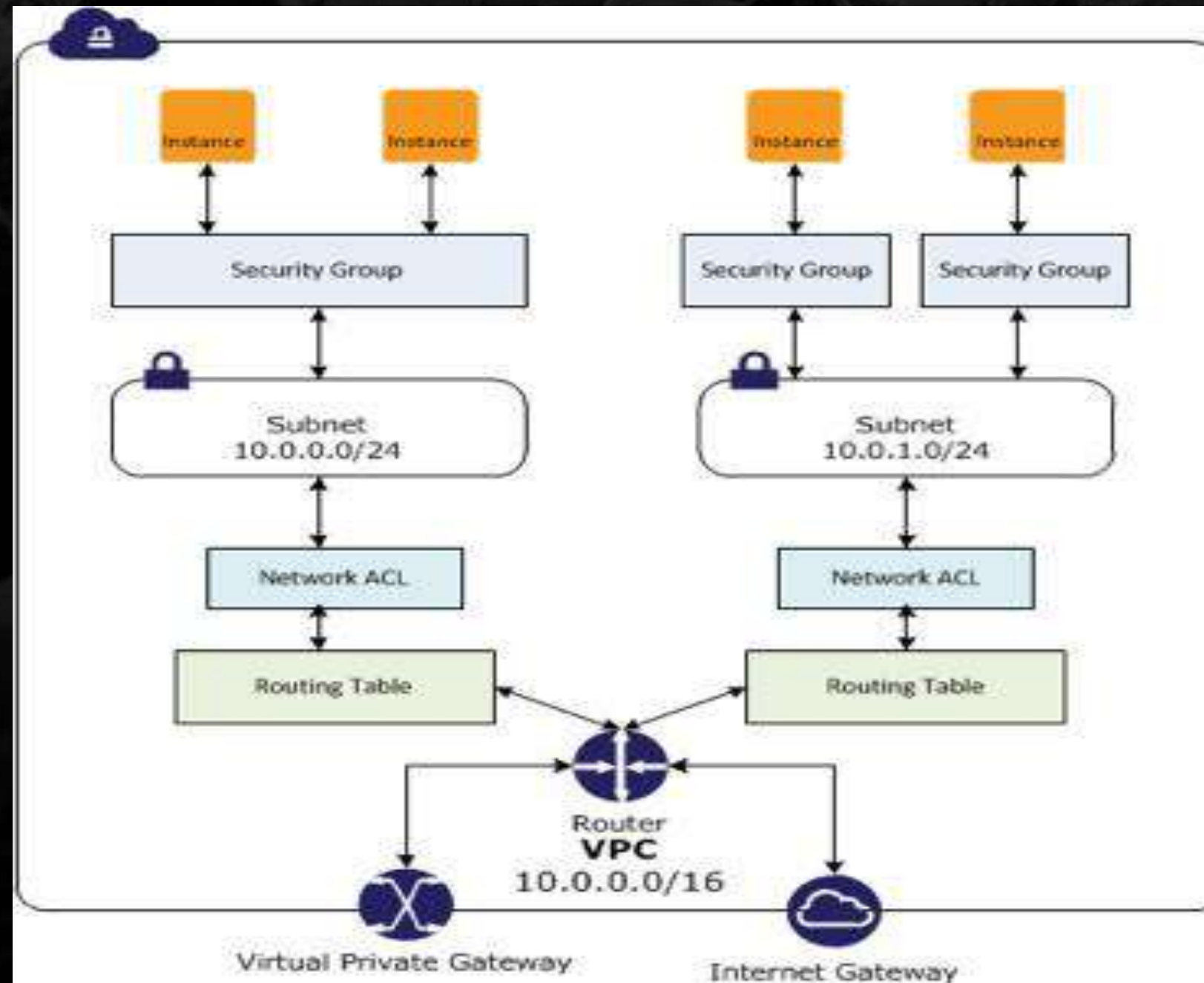
App

GROUP NAME	PRIVILEGES
<input type="checkbox"/> Social Wall	View <input checked="" type="checkbox"/> Post <input checked="" type="checkbox"/> Like <input checked="" type="checkbox"/> Comment <input checked="" type="checkbox"/> Like on comment <input checked="" type="checkbox"/> Hide Profile <input checked="" type="checkbox"/>
<input type="checkbox"/> Photo Wall	View <input checked="" type="checkbox"/> Post <input checked="" type="checkbox"/> Like <input checked="" type="checkbox"/> Comment <input checked="" type="checkbox"/> Hide Profile <input checked="" type="checkbox"/>
<input type="checkbox"/> Video Wall	View <input checked="" type="checkbox"/> Post <input checked="" type="checkbox"/> Hide Profile <input checked="" type="checkbox"/>
<input type="checkbox"/> Attendees	View <input checked="" type="checkbox"/> Hide Profile <input checked="" type="checkbox"/> Call <input checked="" type="checkbox"/> Add to Contacts <input checked="" type="checkbox"/> Message <input checked="" type="checkbox"/> Send Email <input checked="" type="checkbox"/> Setup Meetings <input checked="" type="checkbox"/>
<input type="checkbox"/> One to One Messaging	View conversations <input checked="" type="checkbox"/> Start a chat <input checked="" type="checkbox"/> Reply to chat <input checked="" type="checkbox"/> Hide Profile <input checked="" type="checkbox"/>
<input type="checkbox"/> Other	App Login <input checked="" type="checkbox"/> Expert Login <input checked="" type="checkbox"/> Chatbot-Access <input checked="" type="checkbox"/> App Checkin <input checked="" type="checkbox"/>

Hosting & Scalability

E2M backend systems are hosted on Amazon AWS EC2 dedicated instances within VPC environment

VPC design & cloud strengthening



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Feature Focus:
Polls - Enterprise Scalability Test

How many poll responses can e2m live handle
In UNDER a minute?

Let's see ➤

▶ ⏸ 🔊 0:04 / 0:49



Real-time Communication framework



Scalable Sub-Second Low Latency
Anywhere in the World.
Powered by Agora's SD-RTN™ -
the world's most widely used and
intelligent RTC network.



Intelligent RTC network, dedicated
to extreme low latency, high
availability real-time voice, and
video within and across borders.
99.995% uptime



Scale with Confidence.
Supports over 200,000 peak
concurrent users (CU) in a single
broadcast channel.

Security - Video Audio & Broadcast

Data Encryption

The Agora channel is encrypted with the AES-128 or AES-256 algorithm between clients and the client/server.

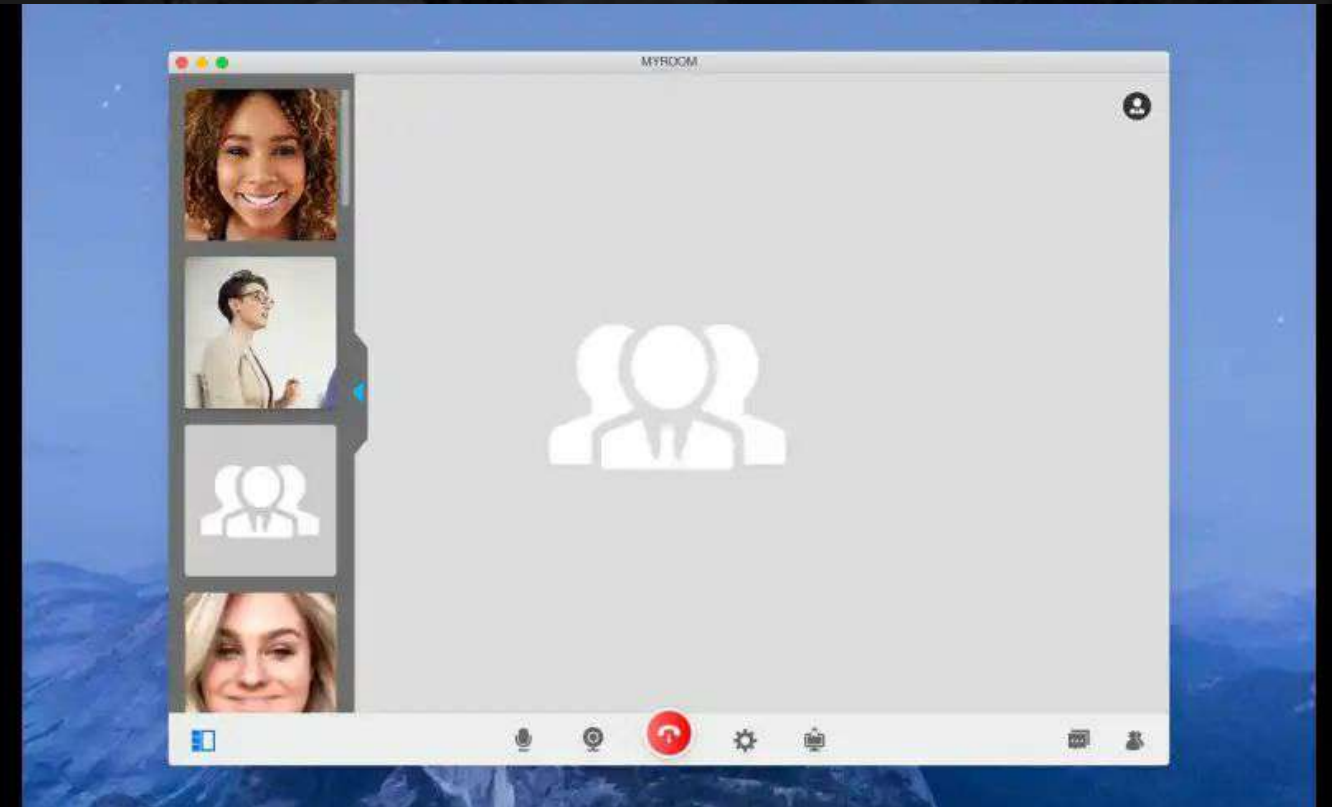
Conversation Content

Media contents are encrypted on the end devices, and the Agora Cloud does not have any key to decrypt them.

End User Data

All end-user level data such as logins, identities, and personal information.

This data is not shared with Agora.



Thank You

TYPE	PERFORMANCE FEATURES
Web Servers	Load Balanced Autoscale mode handles failover, server scaling and performance
Database Servers	Separation of Read Replica Server and Main Server ensures performance, and scalability. Multi AZ will ensure redundancy in Main and Read Replica.
Application Servers	Load Balanced Autoscale mode handles failover, server scaling and performance
Cloudflare CDN	CDN for faster content delivery and WAF(Web Application Firewall) for protection from DDOS and SQL Injection.
REDIS, MEMCACHE	Caching mechanisms to improve performance
API Gateway	Better API Management
Firebase Notifications	No need to poll server periodically for status updates, reduces load on server

Data Security

#	Data protection	Details	
1.	Encryption: data at rest	On the Server:	<i>All sensitive data elements at rest are stored in secure RDBMS system protected with integrated Windows authentication and physical file access control via Windows ACL.</i>
		On the Device:	Custom instrumentation has been implemented to encrypt and decrypt sensitive data stored locally on the device using strong encryption algorithm like [AES 256-bit].
2.	Encryption: data in transit	<i>Encryption of data in transit has been implemented by using TLS (HTTPS) in all communications between the backend server system and mobile devices or desktop browsers.</i>	
3.	Remote wipe (In case MDM is used)	The system enables remote wipe of the sensitive data stored in the device in case it is lost or stolen.	
4.	File security	<i>Sensitive data stored locally on device or in the backend server. Strong encryption algorithm like [AES 256-bit] has been used</i>	

Data Security

5.	256 bit encryption	<ul style="list-style-type: none"> • <u>For data-at-rest</u>: Strong encryption algorithm like [AES 256- bit] has been used for the custom encryption of sensitive data-at-rest on mobile devices. • <u>For data-in-transit</u>: 256 bit encryption has been implemented for data-in-transit by procuring and installing
6.	Application data and/or service access	<ul style="list-style-type: none"> • <i>Both of the CMS and the Service systems implements UserID and Password based authentication to prevent unauthenticated access of data and services.</i> • <i>The application implements role based access privilege to protect unauthorised access of data and services.</i> • <i>JWT token Authorization has been implemented at the webservice layer to prevent unauthorized access on both Apps and Mobile web.</i>

Data Security

Topic	Description
<i>Data at rest</i>	<i>On the Server: Data at rest on the server will be protected with the help of disk level encryption offered by AWS EC2.</i>
Data in transit	Encryption of data in transit will be implemented by using TLS (HTTPS) in all communications between the backend server system and mobile devices or desktop

E2M backend systems are hosted on **AWS EC2** dedicated instances within VPC environment



Secure access – Customer access points, also called API endpoints, allow secure HTTP access (HTTPS) so that you can establish secure communication sessions with your AWS services using SSL/TLS 1.2.



Built-in firewalls – E2M can control how accessible our instances are by configuring built-in firewall rules – from totally public to completely private, or somewhere in between. And when our instances reside within a Virtual Private Cloud (VPC) subnet, we can control egress as well as ingress.



Unique users – The AWS Identity and Access Management (IAM) tool allows us to control the level of access our own users have to our AWS infrastructure services. With AWS IAM, each user can have unique security credentials, eliminating the need for shared passwords or keys and allowing the security best practices of role separation and least privilege.



Multi-factor authentication (MFA) – AWS provides built-in support for multi-factor authentication (MFA) for use with your root AWS Account as well as individual IAM user accounts under it.



Private Subnets – The AWS Virtual Private Cloud (VPC) service allows you to add another layer of network security to your instances by creating private subnets and even adding an IPsec VPN tunnel between your home network and your AWS VPC.



Encrypted data storage – Customers can have the data and objects they store in Amazon EBS, Amazon S3, Glacier, Redshift, and Oracle and SQL Server RDS encrypted automatically using Advanced Encryption Standard (AES) 256, a secure symmetric-key encryption standard using 256-bit encryption keys.