



# Positioning Rite Aid for Long-Term Success

Taking steps to improve our financial health, accelerate our turnaround strategy and strengthen our long-term competitive position



## What You Should Expect



### TO FIND WHAT YOU NEED AT OUR STORES AND ONLINE

**We are continuing to serve our customers and members across our retail and online platforms:**

- You can still visit our stores and find the products and services you rely on.
- You can continue to shop online for easy store pick-up or delivery.
- Our pharmacies are continuing to fill prescriptions.
- We are continuing to offer promotions and other opportunities for savings.
- Rite Aid Rewards members continue to have access to special deals and member-only promotions.
- If you are an Elixir Insurance member, your coverage remains unchanged.



### MEETING OUR BUSINESS OBLIGATIONS

**We are committed to working closely with our vendors and suppliers and believe the steps we are taking will ultimately make Rite Aid an even stronger partner to you:**

- We intend to pay vendors and suppliers in full for goods and services provided on or after the filing date.
- The Court granted final approval to access up to \$3.45 billion in debtor-in-possession financing from certain of our lenders.
- This financing is expected to provide sufficient liquidity to support our business throughout this process.

## Initiating a Court-Supervised Process

- ✓ With the support of certain financial stakeholders, we initiated a voluntary Chapter 11 process to reduce our debt and enhance financial flexibility.
- ✓ Chapter 11 is a court-supervised process in the U.S. that enables companies to continue operating as they strengthen their financial positions in an efficient and orderly manner.
- ✓ We will also use this process to accelerate our turnaround strategy, including optimizing our store footprint to better serve customers and communities, implementing a sale of Elixir Solutions and equitably resolving litigation matters.
- ✓ Rite Aid is not going out of business.

### Additional Information

[www.riteaidrestructuring.com](http://www.riteaidrestructuring.com)

If you have any additional questions, please do not hesitate to reach out to our Customer Care team at 1-800-RITE-AID (1-800-748-3243) for assistance.



# Taking Steps to Strengthen Our Company

Over the past year, we have made important progress on our turnaround initiatives to drive growth and reduce costs. The actions we are taking today will enable us to accelerate those efforts.

## ✓ **STRENGTHENING OUR FINANCIAL POSITION**

- We will use the process to implement an agreement with certain of our financial stakeholders that would significantly reduce the Company's debt.
- The process will also enable us to resolve litigation claims in an equitable manner.

## ✓ **OPTIMIZING STORE FOOTPRINT**

- We will continue assessing our store footprint and close additional underperforming stores during this process.
- Where possible, we will transfer associates at impacted stores to other Rite Aid locations.
- We will make every effort to ensure our customers have access to health services, whether at another Rite Aid or another nearby pharmacy.
- While we do not yet know which stores will be closed, we will keep you informed as decisions are made.

## ✓ **SERVING ELIXIR CLIENTS, MEMBERS AND CUSTOMERS WHILE CONDUCTING A SALE PROCESS**

- Rite Aid has entered into an agreement with MedImpact Healthcare Systems, Inc. ("MedImpact"), an independent pharmacy benefit solutions company, pursuant to which MedImpact will acquire Rite Aids' Elixir Solutions business.
- Elixir Solutions is operating normally and continuing to serve clients, plan sponsors, members and customers as usual.
- Elixir Insurance is not included in Rite Aid's Chapter 11 process or the proposed transaction with MedImpact, and it is continuing to operate and serve members as usual.



## ✓ **LEADERSHIP TRANSITION:**

JEFFREY S. STEIN HAS BEEN APPOINTED RITE AID'S CHIEF EXECUTIVE OFFICER

- He brings decades of experience leading companies through meaningful business transformations.
- Our Board is confident he is the right person to lead the Company through this important time.



We are accelerating our ongoing business transformation and continuing to deliver on our purpose to help people achieve whole health for life.