Authorised Enterprise Reseller | **Computacenter**

APPLE EXPERIENCE WITH INTUNE INTEGRATION

CRAFTING THE FUTURE OF UNIFIED ENDPOINT MANAGEMENT

LET'S GO →

ALL USERS ENJOY FIRST CLASS SUPPORT WITH UNIFIED ENDPOINT MANAGEMENT

Many large organisations provide their employees with an option to choose Macs. IT and workplace managers recognise the benefits of Apple devices for employees – simplicity of use, support for modern working and seamless collaboration. Enabling users to choose Mac can help organisations to improve their chances of recruiting and retaining the right talent.

Recent enhancements to Microsoft Intune mean that IT organisations can now manage Macs, iPhones and iPads on the same platform they use to support their Windows and other mobile devices. By unifying endpoint management with Intune, organisations can substantially streamline the cost of supporting all their devices.

Unifying endpoint management with Intune simplifies operations for more efficient use of skilled IT resources, reduced operating costs and to highlight expensive third-party licences. It also ensures that employees can be treated with consistent quality of support, regardless of which devices they use.

DELIVER EXCEPTIONAL EMPLOYEE EXPERIENCES

With Microsoft Intune, organisations can now use a single platform to efficiently manage devices that use different operating systems. Even as the device population is scaled up, IT teams can ensure superior experiences for all employees.

Microsoft Intune's cloud-based platform combines modern endpoint management across all key end user devices, including Mac, iOS and iPadOS, Windows, Android and Linux.

GET THE RIGHT DEVICES TO THE RIGHT PEOPLE, WHEREVER THEY ARE

Through our Workstyle Analysis service, Computacenter helps organisations understand employee preferences and personas by unlocking insights into how, when and where people work.

We help you determine which employees are the most suited to which technology according to their work needs, their environment and their individual preferences. By offering Macs to employees who would gain the most from them, you ensure your device investments deliver the highest returns.
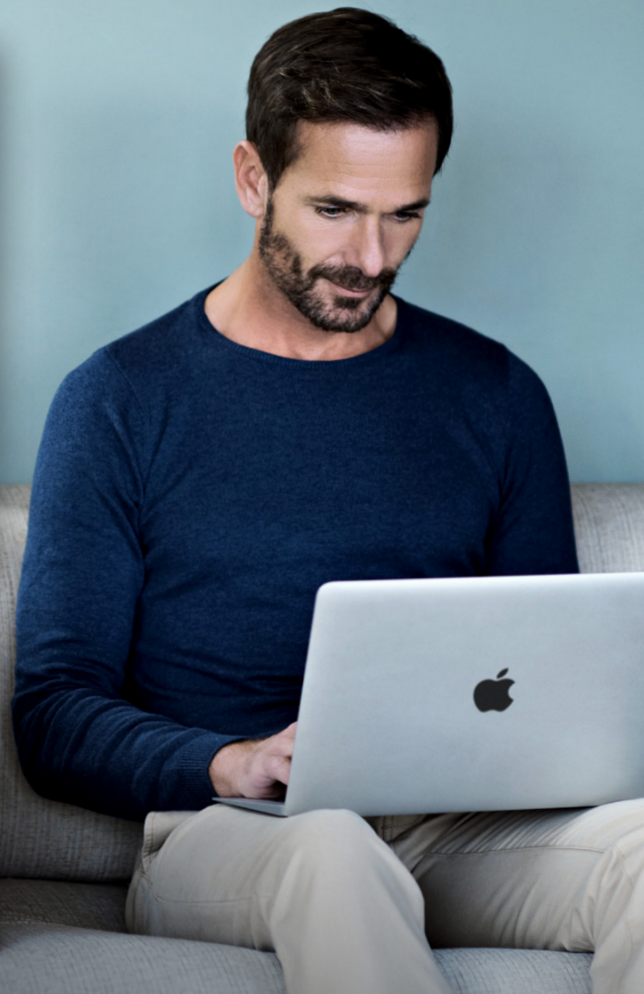
FOUR ADVANTAGES OF UNIFYING ENDPOINT MANAGEMENT

COST SAVINGS

Using the Intune licences that most organisations already own eliminates the extra licensing costs of third-party endpoint management systems used just for Macs. This can achieve substantial cost savings. Computacenter estimates that an organisation with 1,000 macOS devices could save more than £130,000 per year in third-party licensing alone, achieving a rapid return on the investment to make the move. Further cost savings are gained through streamlined operations and faster onboarding.

ENHANCED EMPLOYEE EXPERIENCES

Simplifying endpoint management enables organisations to increase employee choice while providing first-class support for users of all types of device, including Mac. Employees can also use the same self-service portal for all their devices to access pre-defined collections of applications that organisations make available, allowing them to maximise productivity.

HIGHER RETURN ON INVESTMENT

Unifying endpoint management with Microsoft Intune maximises an organisation's existing investments, improving value for money.

INDUSTRY BEST PRACTICES

Computacenter's MAP365 automation platform provides organisations with access to a comprehensive range of up-to-date baseline configurations across all device types, including a portfolio of Computacenter curated and tested industry best practice security benchmarks, such as CIS.

WHY 2024 OFFERS A SUPERB OPPORTUNITY TO UNIFY ENDPOINT MANAGEMENT

With the ending of support for Microsoft Windows 10 in October 2025, organisations must upgrade to Windows 11 or migrate to other operating systems. This presents a golden opportunity to reassess device buying strategies and adopt or widen the use of Mac to meet the needs of modern working and offer employees more choice.

Computacenter has gained Apple Authorised Enterprise Reseller (AAER) and Apple Authorised Service Provider (AASP) status in the UK, as well as AAER status in France and Germany. This complements our long experience and proven services to deploy devices that are ready to use straight out of the box, wherever the user is located.

With Computacenter and Intune, Macs can now be supported with the same efficiency and quality as other types of endpoint device such as Windows PCs and iOS and Android mobile devices, all in a unified environment. This ensures that organisations can realise the unique benefits of offering Mac to users (simplicity, convenience, mobility and security), while leveraging the comprehensive, cross-platform, cloud-based management capabilities of Microsoft Intune.

ASSURE YOUR MODERN ENDPOINT TRANSFORMATION

Wherever you are on your Modern Endpoint journey and however quickly you want to proceed, Computacenter's team of modern workplace consultants can advise on getting the best from Microsoft Intune through our comprehensive range of Modern Endpoint transformation services.

Our MAP365 automation platform lets you get started with selected user groups and explore the "art of the possible", before our consultants help you to extend and widen that foundation, ensuring you can deliver an optimised experience to wider groups of users. As a SaaS service, MAP365 also provides regular updates with new content to take advantage of innovative functions and updated security best practices.

SUPPORTING THE FULL APPLE TECHNOLOGY LIFECYCLE

OUR MODERN ENDPOINT SERVICE IS JUST ONE PART OF COMPUTACENTER'S WIDE-RANGING SET OF LIFECYCLE SERVICES:

- Workstyle Analysis to identify employee needs and recommend the best devices and apps.

- Apple Readiness Assessment to help prepare apps, tools and processes for Apple technology deployment.

- Sourcing and financial modelling to obtain the required devices with optimised capital and operational expenditure.

- Zero touch provisioning to ensure devices are ready to go at the point of unboxing.

- Delivery and support services send configured devices to employees wherever they are and then provides a range of support to help them get the best from the technology.

- Managed Services ensure Apple devices always perform at their best, with analytics identifying issues for the most efficient resolution.

- Repair and return for the rapid turnaround of faulty devices by AASP certified engineering teams.

- Device end of life includes secure and compliant disposal or reprovisioning, so organisations can capture the greatest residual value from retired Apple devices.

WHY COMPUTACENTER FOR APPLE TECHNOLOGY?

Computacenter has both AAER and AASP status. No other UK company can provide the large-scale, end-to-end support that many organisations need. Our dedicated Apple Practice has more than 100 specialists, consultants and engineers based in multiple geographies.

We have the largest service capability of any value-added reseller in the world, with 13,400 people helping our customers. Our team includes 7,200 workplace specialists and 4,500 service desk agents. We are a Microsoft Solutions Partner for Modern Work with specialisation status in Modernise Endpoints. We support 3.7 million users in 20 languages across 70 countries.

Microsoft
Solutions Partner

Modern Work

Specialist
Meetings and Meeting Rooms
for Microsoft Teams
Modernize Endpoints

DISCOVER MORE

To find out more about how Computacenter can help your organisation to streamline its endpoint management and simplify the support of macOS devices to enrich the user experience, please contact your Computacenter Account Manager, email **enquiries@computacenter.com** or call **01707 631000**.

About Computacenter

Computacenter is a leading independent technology and services provider, trusted by large corporate and public sector organisations. We are a responsible business that believes in winning together for our people and our planet. We help our customers to source, transform, and manage their IT infrastructure to deliver digital transformation, enabling people and their business. Computacenter is a public company quoted on the London FTSE 250 (CCC.L) and employs over 20,000 people worldwide.

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