Health Checks provide insight into the state of your Nozomi Networks solution at a given point in time, outline security best practices and offer recommendations for improving your deployment.

Based on advice from our Professional Services consultants, you’ll be able to proactively optimize your OT/IoT visibility and monitoring system, fully leverage the solution’s powerful features, and keep your security posture up-to-date.

Health Checks are conducted twice a year, and consist of the three stages shown below. They can be purchased in one, three or five-year subscriptions.

**Data Gathering & Analysis:** We gather relevant information from the deployed Nozomi Networks solution (Data Gathering will have no impact on operations).

**Report:** We prepare a detailed report of our findings and provide recommendations based on best practices.

**Briefing Call:** To ensure that your security team is fully briefed on results, we conduct a one-hour call after each Health Check to review the findings and recommendations.
**Heath Check: System and Operational Areas Covered**

<table>
<thead>
<tr>
<th>Software &amp; Licenses Checks</th>
<th>Architecture Checks</th>
<th>System &amp; Performance Checks</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Are you running the latest software release?</td>
<td>- Are appliances connected and syncing as expected?</td>
<td>- Is the solution operating at optimal capacity (CPU, RAM, disk space, etc.)?</td>
</tr>
<tr>
<td>- What is the status of your licenses?</td>
<td>- Are zones configured?</td>
<td>- Is data backed up?</td>
</tr>
</tbody>
</table>

**Traffic Checks**
- Are you monitoring the right traffic?
- Are you seeing any unexpected traffic or communication in your network?

**Alerts Checks**
- Are all Nozomi Networks detection engines tuned and customized for your environment?
- Are you receiving a large number of alerts?

**Integration Checks**
- Are integrations providing the expected information to external tools?

**Additional Licenses Checks**
- Are licenses being used correctly and providing the expected value?
- Could additional licenses improve the value delivered by your solution?

**Behavioral Engine Checks**
- What is the status of your baseline environment?
- Are your nodes and links learned and well baselined?

**System & Performance Checks**
- Are appliances connected and syncing as expected?
- Are zones configured?

**Miscellaneous Checks**
- Have reports been created and scheduled?
- Is User & Group authentication and authorization configured appropriately?

**To purchase a Health Check, contact your Nozomi Networks sales manager or reseller.**

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**More Post Deployment Service Packages**

Don’t have the in-house resources needed to apply the Health Check recommendations? Our Optimization Service can lend a hand. It includes activities such as: alerts review and tuning, dashboard customization, report customization, configuration of new features, and more. Our Optimization Service is available in bundles of 5 person-days/year. To learn more, please review the Nozomi Networks Optimization Service brochure.

Don’t see what you need? We can easily adapt our Professional Services engagement to address your specific requirements.

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**Nozomi Networks**

The Leading Solution for OT and IoT Security and Visibility

Nozomi Networks accelerates digital transformation by protecting the world’s critical infrastructure, industrial and government organizations from cyber threats. Our solution delivers exceptional network and asset visibility, threat detection, and insights for OT and IoT environments. Customers rely on us to minimize risk and complexity while maximizing operational resilience.

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