DATA SHEET

Professional Services

OT and IoT Security Expertise that Hastens Deployment and Maximizes Value

Nozomi Networks is passionate about helping you achieve your security and visibility objectives. Our Professional Services team contributes by streamlining the deployment of our solution.

Our consultants are specialists on our products, know OT and IoT security best practices, and are part of a worldwide, multi-lingual team. They work with you to customize a modular service engagement that is tailored to your specific needs.

Accelerate
Your implementation for rapid OT and IoT security

Simplify
Deployment and reduce demands on busy staff

Optimize
Our solution to match your requirements and business needs
Design
Customized Deployment Topology

MODULE

Site Survey

Infrastructure Assessment
Are your network diagrams outdated, or incomplete? Not a problem, we’ll do an onsite analysis by reviewing:

- Your existing infrastructure
- The location of your switches
- The scope of devices to be monitored
- The requirements of your networking and technical teams
- Cabling requirements

Fast, Expertly Done Installation Plan
You receive a report that ensures:

- Your solution requirements are documented
- A list of inspected items and non-inspected items is recorded
- Action items are spelled out with owners assigned to them
- Site readiness is determined
- Demands on your staff are minimized

MODULE

Solution Design

Expert Design Assistance
Do you have a complete set of network diagrams? Then there’s no need for a Site Survey. Our team of consultants analyzes your documentation and provides:

- A design that ensures best coverage for your environment
- Best practices know-how
- Expertise gained from similar deployments around the world

Design Tailored for Your Needs
You receive design documents that provide:

- A skillfully designed solution that is deeply tailored to your requirements
- Thorough documentation and explanation of the plan
- Valuable tools for cross-team communication and coordination
- Smooth deployment guidance

MODULE

Design Review

Expert Design Review
Our experts review an in-house or third-party solution design and document feedback in a report.

Assurance of a Skillful Design
- A deployment solution that is enhanced and endorsed by Nozomi Networks
Deploy
Expertly Configured Installation

Set-up by Product Experts
A Nozomi Networks consultant documents or performs:

- Appliance specifications
- Configuration of all network parameters
- Installation checks
- Appliance functionality testing
- Acceptance checks

Implementation is Fully Functional
The signed acceptance report is your declaration that:

- The Nozomi Networks solution is properly set-up and functional
- Your installation is documented
- Basic knowledge transfer is done
- Nozomi Networks stands behind your deployment

Configuration Validation
Our consultants assess in-house or third-party device configuration and document feedback in a report.

Assurance of Proper Configuration
- Your solution configuration is enhanced and endorsed by Nozomi Networks
Optimize
Operations-ready Installation

**MODULE**
**Fine Tuning**

**Optimization of Security and Visibility for Your Business**
A Nozomi Networks product expert customizes:
- Dashboards and reports
- Alerting and anomaly detection to reduce false positives
- Queries to suit your operation and process
- Configurations

**Deployment is Tuned for Your Environment and Objectives**
You receive an acceptance report that ensures:
- The Nozomi Networks solution is optimized for your business needs and environment
- Accelerated time to value
- An “operations-ready” solution

**MODULE**
**Integrations with Other Systems**

**Integration with Your Infrastructure**
This service configures and documents integrations with third-party systems like:
- SIEMs
- Active Directory services
- Asset inventory systems
- Ticketing systems
- Firewall(s)

**Streamlined IT/OT Data & Processes**
Our acceptance report ensures that:
- The Nozomi Networks solution is properly integrated with your applications
- Security data is harmonized for cohesive response

Nozomi Networks consultants customize dashboards and integrate security infrastructure to optimize your deployment.
Customized Project Management
To meet desired timelines and stay within budgets requires experienced project managers. Our team members are experts on supervising deployments of our solution and keeping projects on track.

Our team works with you to tailor our services for your needs and adjusts along the way to ensure your requirements are met. We can provide comprehensive supervision for all phases of the engagement or expedited oversight for select phases.

Single Point of Contact
Your Nozomi Networks project manager is your single point of contact and window into our organization. They are dedicated to delivering an on-schedule, on-time installation that matches your requirements.

Our team also ensures that you realize maximum value from our solution by coordinating the resources needed to adapt it for your business. They provide the structure and organization needed so your facilities are operations-ready at the end of the deployment.

Your Project is Done on Time
Your project advances on schedule thanks to:
- Timely project execution
- Focused management of your deployment from start to finish
- Utilization of best practices
- Visibility into project status and budget consumption through updates and reports
- Simplified communication between all parties

Coordinated Action
Nozomi Networks consultants can perform the following services to keep your project progressing:
- Change management
- Resource management
- Escalation management
- Stakeholder management
- Issue and risk management
- Project plan and timeline management
- Project status and budget reporting
Nozomi Networks experts work with you to create a customized service engagement that meets the specific needs of your organization.

Our team tailors our services for your needs and adjusts along the way to ensure your requirements are met.

We are dedicated to meeting your requirements, accelerating your deployment, and maximizing the value you realize from our solution.

FIND OUT MORE

The world’s top companies and consulting firms work with our Professional Services team to deliver outstanding OT and IoT security and visibility.

Find out how our consultants can accelerate, simplify and optimize your Nozomi Networks deployment.

For more information, contact your Nozomi Networks sales manager or go to: nozominetworks.com/contact
Nozomi Networks

The Leading Solution for OT and IoT Security and Visibility

Nozomi Networks is the leader in OT and IoT security and visibility. We accelerate digital transformation by unifying cybersecurity visibility for the largest critical infrastructure, energy, manufacturing, mining, transportation, building automation and other OT sites around the world. Our innovation and research make it possible to tackle escalating cyber risks through exceptional network visibility, threat detection and operational insight.