

## TERMS AND CONDITIONS FOR RAYA CAMPAIGN 2023

### Introduction

The Offer (as hereinafter defined) is made available by Celcom to the Customer subject to these terms and conditions for the Service (the “Terms and Conditions”) and the specific terms and conditions for this Campaign (“Specific Terms and Conditions”) which shall always be read together with the [General Terms and Conditions for Enterprise Services](#) (“GTC”) published on Celcom’s Website as of the Effective Date (as defined herein). Nothing in the Terms and Conditions shall be construed as limiting any other rights Celcom may have under the Agreement unless specifically stated otherwise. The Agreement shall come into effect on the date of execution of the SAF by the Customer (“Effective Date”) and shall continue to be in force until terminated in accordance with the Terms and Conditions stipulated herein. By subscribing to any Digi Postpaid plan (“Plan”), the Customer acknowledges that they understand the terms and conditions herein (“Terms and Conditions”) as well as the ‘All General Terms and Conditions’, including but not limited to Privacy Notice, Fair Usage Policy and account management, which are available at [www.digi.com.my](http://www.digi.com.my) and agree to abide by them. The terms and words used in the Terms and Conditions here shall bear the same definition and meaning as stated in the ‘All General Terms and Conditions’.

By subscribing to the Service, in addition to the Terms and Conditions, you shall be subject to Celcom’s Privacy Policy and Fair Usage Policy which are made available [here](#) as amended from time to time. In the event of any inconsistency between the provisions of the Terms and Conditions and the terms and conditions of Privacy Policy and Fair Usage Policy, such inconsistency shall be resolved by giving precedence in the following decreasing order (i) the Terms and Conditions; (ii) Privacy Policy; and (iii) the Fair Usage Policy.

### 1. Definitions

For the purpose of the Terms and Conditions, the following terms shall, unless the context otherwise requires, have the meanings as defined below. All other terms not defined herein shall have the meaning as may generally be accepted within the industry based on the context used herein:

### 2. Availability and Eligibility

2.1 This Offer Campaign is made available for subscription from 1<sup>st</sup> April 2023 to 30<sup>th</sup> April 2023. Any extension or discontinuation of this Offer shall be at the sole discretion of Celcom or Digi.

2.2 This All promotion bundles in this campaign are only applicable to GA (New, MNP, Prepaid to Postpaid) for 24-months contract, it is not valid for renewals and A2B. There is no limit in the number of bundles a company can take in this campaign.

2.3 Notwithstanding the aforementioned, Celcom reserves the right at its sole discretion to include any other customers who Celcom deems fit for this Offer.

### 3. Campaign Mechanics

3.1 The Customers acknowledge and agree that if the Customers subscribe to a plan with free device or upgraded device (“Device”), the Device is subject to availability of stock and on a first come, first served basis. For clarity, Customer is required to pay additional amount for an upgraded device.

3.2 The Customers are bound by a twenty-four (24) months’ contract and the terms and conditions of the plan subscribed. Penalty will be charged if the Customers wish to upgrade or downgrade the plan during the twenty-four (24) months’ period.

3.3 The subscription allows the Customers to enjoy the following:

<b>CONQUERING SME</b>				
<b>Details</b>	<b>Entry Pack* NOW @ RM299</b>	<b>Starter Pack NOW @ RM399</b>	<b>Value Pack NOW @ RM499</b>	<b>Pro Pack NOW @ RM699</b>
Mobile Plan	MEGA Lightning 188	MEGA Lightning 188	MEGA Lightning 188	MEGA Lightning 188
Monthly Commitment	RM188.00	RM188.00	RM188.00	RM188.00
Monthly Rebate	RM 135 X24 Months	RM 118 X24 Months	RM 126 X24 Months	RM 137 X24 Months
Monthly Commitment per line (After Rebate)	RM53.00	RM70.00	RM62.00	RM51.00
Min. Number of Lines	3 Lines	3 Lines	5 Lines	10 Lines
<b>Total Commitment (Mobile Only)</b>	<b>RM159.00</b>	<b>RM210.00</b>	<b>RM310.00</b>	<b>RM510.00</b>
Contract Duration	24 Months	24 Months	24 Months	24 Months
Early Termination Penalty	RM 4,000 / line	RM 4,000 / line	RM 4,000 / line	RM 4,000 / line
Fibre/Wireless Plan	1 x Business Wireless Gold Unlimited	1 x Celcom Business Fibre 300Mbps	1 x Celcom Business Fibre 300Mbps	1 x Celcom Business Fibre 300Mbps
Monthly Commitment	RM150.00	RM189.00	RM189.00	RM189.00

Monthly Rebate	11	-	-	-
Monthly Commitment per line (After Rebate)	RM139.00	RM189.00	RM189.00	RM189.00
Min. Number of Lines	1 Line	1 Line	1 Line	1 Line
<b>Total Commitment (Mobile + Fibre/Wireless)</b>	<b>RM299.00</b>	<b>RM399.00</b>	<b>RM499.00</b>	<b>RM699.00</b>

**OR\***

**Customers can replace Fibre with Business wireless if Fibre port is unavailable in the event subjected to approval.**

		1 x Business Wireless Gold Unlimited	1 x Business Wireless Gold Unlimited	1 x Business Wireless Gold Unlimited
Monthly Commitment		RM139.00	RM139.00	RM139.00
Min. Number of Lines		1 Line	1 Line	1 Line
<b>Total Commitment (Mobile + Wireless)</b>		<b>RM349.00</b>	<b>RM449.00</b>	<b>RM649.00</b>

### 3.5 Important Notes:

- The Entry Pack is only for Only for selected states; Kedah, Perlis, Terengganu, Pahang, Kelantan, Sabah & Sarawak.
- Customers can replace Business Fibre with Business wireless if Fibre port is unavailable, in the event subjected to Celcom and Digi approval. The RM50 off is only applicable to Starter, Value and Pro Pack.

### 3.6 Device options:

<b>Devices</b>	<b>RRP (RM)</b>	<b>Top up Price (RM)</b>
Honor X6 4G 4+128GB	599	369
Vivo Y77 8GB 256GB	1,299	879
OPPO RENO 8 5G 12+256GB	2,399	1,849
S23 Ultra 5G 256GB	5,699	4,199
Celcom Business Fibre 300Mbps	Free Router Mesh Wifi 1 pair	FREE
Business Wireless Gold Unlimited	Free 4G / LTE Router	FREE

### 3.7 Important Notes:

- Promotion bundles are not stackable on any existing campaigns, unless specified otherwise
- Each promotion bundle consists of Mobile and Fibre. The details of the rate plans are as follow:

	Mobile	Fibre
	Mega Lightning 188	Business Fibre 300mbps
Rate Plan		Business Fibre 300mbps
Quota	Unlimited (capped 2TB)	Unlimited Internet Quota* (Subject to FUP) Download Speed: 300 Mbps Upload Speed : 50 Mbps
5G	Available	Available
Calls	Unlimited	-
Device:	Selected devices refer Clause 3.6	Router
Other VAS (Roaming, IDD etc)	Refer to rate plan features	Refer to rate plan feature

- All plans under this campaign promotion will be defaulted to standard package upon renewal. There will be no campaign extension or continuation beyond specified period.
- Sales orders made under these promotions shall adhere to all business rules. Celcom Business reserves the right to retract ineligible offer without prior notice and salesperson involved will be subjected to disciplinary review. Unless specified otherwise, existing product rules and practices shall precede
- Unless specified otherwise, existing product rules and practices shall precede.
- Business Fibre 300mbps may temporarily be replaced with Celcom Wireless @ RM139\*, if Fibre has no port/coverage at the time of submission.
- All mobile lines can be activated first
- Combo subsidy is not allowed for this campaign
- Devices top up should be paid upfront.

#### 4. Free Gift

4.1 Customer who subscribe the Offer during promotion period will entitle to enjoy a Duit Raya in terms of Touch 'n Go eWallet Credit worth RM300.

4.2 Celcom will only process the activation of Touch 'n Go eWallet Credit commencing 1<sup>st</sup> May onwards, up to 4 weeks provisioning period

4.3 Any extension or discontinuation thereof shall be subject to the sole discretion of Celcom.

4.4 Celcom reserves the right to make any alteration or changes to the Offer or any part thereof or suspend the Offer or any part thereof with or without prior notice and Celcom shall not be liable for any loss or inconvenience to you resulting therefrom. Any decision made by Celcom shall be final.

## **5. General**

For the avoidance of doubt, this Specific Terms and Conditions shall always be read together with the General Terms and Conditions as published at <https://www.celcom.com.my/legal/terms-and-conditions>. In the event of inconsistency between these Specific Terms and Conditions and the General Terms and Conditions, the former shall prevail.