

Insuret Pty Ltd ABN 42 126 793 379

PO Box 779 Spring Hill, Qld 4004 Call 07 3239 7000 Fax 07 3239 7001 www.insuret.com.au

Insuret Product Disclosure Statements

Updates pursuant to the ASIC Corporations (Updated Product Disclosure Statements) Instrument 2016/1055

Effective Date: 28th September 2021

Relevant PDSs

The following non-materially adverse updates have been made to the following Insuret product disclosure statements (PDS):

- Insuret Commercial Motor PDS dated 18 February 2021; and
- Insuret Hire Fleet PDS dated 18 February 2021.

Changes:

Complaints & Dispute Resolution section has been modified.

The current PDSs listed above state that:

- 1. we will provide an answer to your complaint within 15 working days and
- 2. you can contact the Australian Financial Complaints Authority (AFCA) if your complaint still remains unresolved to your satisfaction or has not been resolved within 45 days.

These 15 working days and 45 days timeframes have been deleted from the PDSs and you will be notified of the timeframes applicable to your complaint or dispute under Australian insurance laws when we respond to you.