

TENANT INVOLVEMENT & EMPOWERMENT

Hi, I'm Amber



Our Mission:

- To provide you with choice, information and communication
- To provide you with the opportunity be involved in service delivery and design
- To ensure your complaints are listened to, investigated and responded to in a timely and fair manner



Our Goals:

Tenant Involvement and Empowerment is at the heart of my role, meaning that I am here to make sure you have the opportunity to have your say and help us to improve the service for current and future tenants.

We will be introducing a variety of ways for you to get involved, including:

- Surveys
- 1-1 Catch Ups
- Focus Groups & Panels

I am also always open to your suggestions on ways you would like to get involved.

Your input will help to ensure we provide the best service possible!

If you would like to get involved please contact me



amber.peet@humercare.org.uk



01482 586633

Registered Charity No
702269

humercare
achieving independence

Companies House No
2432547