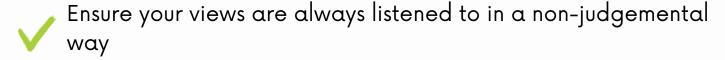
## Humbercare Service User Charter 2023 - 2025

Striving to ensure all Service Users have the opportunity to be involved and have an influence on the delivery of our services. These are our promises created and agreed by our staff and those people who use our services.

You told us what matters to you, therefore we promise to:









## **Our Values**



Provide - providing quality accommodation, innovative services, choices and appropriate information, advice, and guidance



Prevent - preventing homelessness, reoffending, reliance on acute and longterm health and social care services



**Promote** - promoting potential, opportunity, and independence

What we expect from you as a Service User:

Open, honest communication

🖊 To be respectful

Engage with your key worker

🧪 Believe in your potential

