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### **Conditions of use**

By using our services, you certify that you have read and reviewed this Agreement and that you agree to comply with its terms. If you do not want to be bound by the terms of this Agreement, you are advised to leave the website accordingly. KCM only grants use and access of this website, its products, and its services to those who have accepted its terms.

## **Legal Documents**

Before you continue using our services we advise you to read our Financial Services Guide (FSG), Complaints and Privacy policies. It will help you better understand our practices.

#### **Inaccuracies**

KCM makes every attempt to ensure the accuracy of the information provided to you. However, as we are constantly updating products and services, we cannot always guarantee the accuracy or completeness of any information found on our website. Accordingly, we reserve the right to change, update or modify information and to correct errors or omissions at any time without prior notice.

## Age restriction

You must be at least 18 (eighteen) years of age before you can use this website or subscribe to any of our services. By using this website, you warrant that you are at least 18 years of age and you may legally adhere to this Agreement. KCM assumes no responsibility for liabilities related to age misrepresentation.

## Intellectual property

You agree that all materials, products, and services provided on this website are the property of KCM, its affiliates, directors, officers, employees, agents, or suppliers including all copyrights, trade secrets, trademarks, patents, and other intellectual property. You also agree that you will not reproduce or redistribute KCM's intellectual property in any way, including electronic, digital, or new trademark registrations.

#### **Users & Subscribers**

As a user of this website or subscriber of our services, you may be asked to register with us and provide personal information. You are responsible for ensuring the accuracy of this information, and you are responsible for maintaining the safety and security of your identifying information. You are also responsible for all activities that occur under your account or password.

You are responsible for the confidentiality of your account and password, including but not limited to the restriction of access to your computer and/or account. You accept responsibility for all activities that occur under your account and/or password. If you think there are any possible issues regarding the security of your account on the website, inform us immediately so we may address them accordingly.

We reserve all rights to terminate accounts, edit or remove content and cancel subscriptions at our sole discretion.

### **Subscriptions**

Where KCM offer services that are billed on a subscription basis, you will be billed in advance on a recurring



and periodic basis. You may be charged either, monthly, a monthly payment instalment plan locked in for 12 months or on an annual basis depending on the type of subscription plan you select when purchasing a subscription.

After each billing cycle, your subscription will automatically renew under the same conditions unless you cancel it by writing to cs@kc-cap.com.au 30 days before your billing cycle is due. Should automatic billing fail to occur for any reason, KCM will issue an invoice requiring you to pay the amount owed corresponding to the billing period as per the issued invoice. If you do not comply with the billing cycle, your account will be suspended till payment is made and will be liable to pay the remaining amount of the subscription.

You must provide KCM with accurate and complete billing information. Through submitting the requisite payment information, you authorise KCM to charge all subscription fees incurred through your account to any such payment instruments.

KCM reserves the right to change, update, modify or cancel its subscription services at any time. A written notice will be provided to the Subscriber.

# **Subscription Fees**

At any time, at its sole discretion, KCM may alter the subscription fees. Any change in fees will become effective at the beginning of the next billing cycle. KCM will provide notice to you of any change in the subscription fees to provide you with an opportunity to terminate or cancel your subscription before the change in fees becomes effective. However, your continued use of the service or product after the change to subscription fees comes into effect constitutes your agreement to pay the altered subscription fee amount.

## **Subscription Downgrades & Refunds**

Unless otherwise stated, the Pro monthly package is purchased for the entire billing cycle period. That is, if you purchase a Pro monthly package, you will be billed monthly until a written notice of cancellation or request to be downgraded to the Basic package has been received by KCM. Any portion of the monthly fee remaining will not be refunded and you will continue to have full access until the end of the subscription period you were billed for.

The Pro annual package is non-refundable, to the extent permitted by law. Accordingly, please consider carefully before purchasing any KCM product or service.

### **Termination**

We may terminate or suspend your account and prohibit access to our services including our website, immediately, without prior notice or liability, under our sole discretion, for any reason whatsoever and without limitation, including but not limited to a breach of the T&Cs, in which all money owing will be retained and not paid out.

#### Indemnification

You agree to indemnify KCM and its employees, contractors, agents, officers and directors, from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, and expenses (including but not limited to legal fees), resulting from or arising out of:

- 1) your use and access of the services provided to you by KCM, including the website, by you or any person using your account and password;
- 2) a breach of the T&C's; or
- 3) demands that may arise from your use or misuse of our services. KCM reserves the right to select



our own legal counsel.

#### Limitations

In no event shall KCM, nor its directors, employees, partners, agents, suppliers, or affiliates, be liable for any indirect, incidental, special, consequential or punitive damages, including without limitation, loss of profits, data, use, goodwill, or other intangible losses, resulting from:

- 1) your access to or use of or inability to access or use of our services;
- any conduct or content of any third party on our platforms;
- 3) any content obtained from our services; and
- 4) unauthorised access, use or alteration of your transmissions or content, whether based on warranty, contract, tort (including negligence) or any other legal theory, whether or not we have been informed of the possibility of such damage, and even if a remedy set forth herein is found to have failed of its essential purpose.

KCM, its directors, employees, partners, and agents do not warrant that:

- 1) the services provided by KCM will function uninterrupted, secure or available at any particular time or location:
- 2) any errors or defects will be corrected;
- 3) our services are free of viruses or other harmful components; or
- 4) the results of using our services will meet your requirements.