

Tandem Specialist Mortgage Application Form

Broker details (For Broker use only) Please answer all questions as fully as possible and tick appropriate boxes. Use the note page for any additional information you'd like to add. Give us a call if you have any difficulties in completing this form. Advisor name Advisor landline number Advisor mobile number Advisor email address Broker company name FCA number Broker fee to be charged to customer Yes Did you provide an advised service? No Mortgage details Type of mortgage required Purpose of mortgage If cash out, use of funds Repayment Interest-only Repayment method If interest-only, please confirm how the capital will be repaid Interest type Fixed Variable Period of mortgage required INYEARS Purchase price or estimated value Loan amount Do you wish to add the arrangement fee to the loan? Yes No Source of deposit Details

e.g. Cash savings, equity in property

e.g. £45,000 cash savings

£

£

Section A: Personal informationFor details on how we will use and propose to use your personal information, please refer to page 14 of this Mortgage Application form.

	tails	Applicant 2 details
Title + surname		Title + surname
Forename(s)		Forename(s)
Date of birth		Date of birth DD MM YYYY
Gender	Male Female Other	Gender Male Female Other
Nationality		Nationality
Marital status		Marital status PLEASE SELECT
	papant rights to racids?	Do you have permanent rights to reside?
Length of residen	ies ino	Length of residency in the UK
Length of resident	IN YEARS	IN YEARS
Current address		Current address
		Same as first applicant
	POSTCODE	POSTCODE
Moved in		Moved in DD MM YYYY
Residential		Residential PLEASE SELECT
status Telephone No.		Telephone No.
		Mobile No.
Mobile No		
Mobile No. Email address		Email addrass
Email address	Vec. No.	Email address Vac. No.
	Yes No	Email address First time buyer Yes No
Email address First time buyer Previous address (If at current address fe		
Email address First time buyer Previous address (If at current address fe	ewer than 3 years)	First time buyer Yes No Previous address (If at current address fewer than 3 years)
Email address First time buyer Previous address (If at current address fe	ewer than 3 years)	First time buyer Yes No Previous address (If at current address fewer than 3 years) Additional previous address to be detailed in the notes section. Same as first
Email address First time buyer Previous address (If at current address fe	ewer than 3 years) Idress to be detailed in the notes section. POSTCODE	First time buyer Previous address (If at current address fewer than 3 years) Additional previous address to be detailed in the notes section. Same as first applicant
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Email address First time buyer Previous address (If at current address fe Additional previous add Do you have any d	ewer than 3 years) Iddress to be detailed in the notes section. POSTCODE dependents? No e their name(s), date(s) of birth and relationship	First time buyer Previous address (If at current address fewer than 3 years) Additional previous address to be detailed in the notes section. Same as first applicant POSTCODE Do you have any dependents? Yes No Same as first applicant If yes: Please give their name(s), date(s) of birth and relationship

Section B: Employment and income

Expected retirement age If there is an employer enforced retirement age please advise			Expected retirement age If there is an employer enforced retirement age please advise				
Employment status				Employment status			
femployed							
Employer				Employer			
Occupation/				Occupation/ Job title			
ob title Nature of ousiness				Nature of business			
Employment start date				Employment start date			
elephone number				Telephone number			
s this employmen	it permanent?	Yes	No	Is this employme	ent permanent?	Yes	No
f no: Date when er	mployment will	lend		If no: Date when	employment will	end	
lame and address		STCODE		Name and addre		STCODE	
	P 0				P 0		
Primary Income		Bonus		Primary Income		Bonus	
£		£		£		£	
£		f		f		f	
£		£ Allowances		Overtime £		£ Allowances	
f Overtime		Allowances		Overtime		Allowances	
£ Dvertime		Allowances		Overtime £		Allowances	
f Dvertime £ Commision £	∂ (Provide details in	Allowances		Overtime £ Commision	Me (Provide details in	Allowances	
f Dvertime f Commision f	⊖ (Provide details in	Allowances		Overtime £ Commision	Me (Provide details in	Allowances	
Divertime £ Commision £ Secondary income £	s of previous en	Allowances f		Overtime £ Commision £ Secondary incor £	me (Provide details in ess of previous en yerfewer than 12 mont	Allowances £ note section)	
f Overtime f Commision f Secondary income	s of previous en fewer than 12 mont	Allowances f		Overtime £ Commision £ Secondary incor £	ess of previous en yerfewerthan 12 monti	Allowances £ note section)	

Section B Continued: Employment and income

	Applicant 2 details			
self-employed				
ame and address of business	Name and address of business			
POSTCODE	POSTCODE			
elephone No.	Telephone No.			
ature of usiness	Nature of business			
ercentage nareholding	Percentage shareholding			
ow long have you been trading?	How long have you been trading?			
N Y E A R S	IN YEARS			
/hat was the net annual income for the past three years?	What was the net annual income for the past three years?			
SALARY DRAWINGS NETPROFIT				
f f	Y1 £ £			
2 f f	Y2 f f			
£ £	Y3 £ £			
ccountant name and address	Accountant name and address			
secontaine and address	Same as first applicant			
	аррісан			
POSTCODE	POSTCODE			
elephone No.	Telephone No.			
mail address	Email address			
umber of years accountant has acted for you	Number of years accountant has acted for you			
N Y E A R S	IN YEARS			
ccountant's qualifications	Accountant's qualifications			
nancial year DD MM YYYY	Financial year DD MM YYYYY			

Section C: Details of the property to be mortgaged

Address of property					
				POSTCODE	
Estimated completion	on date				
Tenure of property					
Freehold	Leasehold C	Commonhold Flyin	g freehold		
If leasehold, please	state the unexpired terr	m of lease	Type of p	roperty	
		INYEARS			
Number of floors			Floor of a	partment	
Description of prope	erty				
	Livingroom	Bedrooms		Bathrooms	Kitchen
Number of rooms					
Garage / parking spa	ace included	es No	Numbero	f vehicles at the property	
Year property was b	uilt) years old, is there a valid NH	BC certificate?
			Yes	No	
Construction type					
Is the property, or wi	ill the property be, your	primary residence?	Yes	No	
If no, please give de	tails				
Do you intend to let	the property?	Yes No			
If yes, please provid	e full details of the tena	ncy and rental income			

Section C continued: Details of the property to be mortgaged Do you intend to use the property for any purpose other than your own personal use? Yes No If yes, provide further details Details of anybody aged 17 years or older who will reside in the property, excluding applicant(s) (1) Full names (2) Date of Birth (3) Relationship Property access details Name of selling agent / access details Address of selling agent POSTCODE Telephone No. Property valuation required Mortgage valuation Name of solicitor Address of solicitor POSTCODE Telephone number Fax number **Email address**

Section D: Additional information about you and your existing mortgage/property Current method of repayment Date of purchase Purpose of additional amount required Name of existing lender Address of property POSTCODE Plan for existing property on completion? Section E: Existing financial details This includes bank accounts, mortgages, loans, overdrafts, credit card borrowing, hire purchase agreements/repayable cash gifts etc. Applicant 1 details Applicant 2 details Same as first Bank name Bank name applicant Bank address Bank address POSTCODE POSTCODE Name of Name of account holder account holder Account number Account number Sort code Sort code IN YEARS INYEARS Time with bank Time with bank

Existing financial and consolidation details continued

This includes bank accounts, mortgages, loans, overdrafts, credit card borrowing, hire purchase agreements/repayable cash gifts etc.

Here at Tandem Bank Limited, we settle any items of credit being cleared from the proceeds of the loan by BACS transfer. Please can we ask you to ensure you provide all the details below to avoid delaying the funds transfer. Some creditors do not accept payment from third parties, in this instance we will request your undertaking to settle the item of credit directly from the proceeds of the loan. This will require you to pay the creditor yourself after we pay the funds to you directly.

ompany name me of creditor to settle	Credit type Credit Card, Loan etc.	Balance outstanding	Monthly payment (£)	Reference number 16 digit card number or individual loan reference	To be settled?	Balance to settle
				number etc	Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	
					Yes No	

Consolidation information and risk warning

If you are consolidating existing unsecured credit, you should consider:

- You are settling unsecured credit with a regulated mortgage, secured against your property
- Your property may be at risk if you do not keep up repayments on your mortgage or any loan secured on it
- You may be increaseing the total amount repayable or term by consolidating

Section G: Existing regular costs, payments and expenses

Expense type	Monthly amount (£)
Monthly repayment on existing debt	£
Water	£
Council tax	£
Ground rent/service charges	£
Childcare/maintenance/school fees	£
Travel (car, train, bus etc)	£
Food and drink	£
Phone/broadband/TV	£
Gas/electricity	£
Building and contents	£
Clothing and footwear	£
Household goods/repairs	£
Life insurance/private health/dental care	£
Eating out/restaurant and hotels	£
Additional voluntary pension contributions	£
Other (please explain in notes)	£
	TOTAL £

Section H: Other committed expenditure

 $\hbox{E.g. For interest only mortgage, regular payments to a repayment vehicle}\\$

Commitments	Value
	£
	£
	f
	£
	TOTAL £
	TOTALL
Section I: Your credit history	
Applicant 1 details	Applicant 2 details
Has a judgment or court order for debt been recorded against you, or is any such action pending?	Has a judgment or court order for debt been recorded against you, or is any such action pending?
Yes No	Yes No
If you have answered YES, please provide full details	If you have answered YES, please provide full details
Have you ever been bankrupt or entered into an arrangement with your creditors, or is there any such action or arrangement pending?	Have you ever been bankrupt or entered into an arrangement with your creditors, or is there any such action or arrangement pending?
Yes No	Yes No
If you have answered YES, please provide full details	If you have answered YES, please provide full details
Have you failed to maintain full payments or been in default under	Have you failed to maintain full payments or been in default under
any previous mortgage, tenancy or loan agreement in the last 12 months?	any previous mortgage, tenancy or loan agreement in the last 12 months?
Yes No	Yes No
If you have answered YES, please provide full details	If you have answered YES, please provide full details
Have you ever voluntarily surrendered a property	Have you everyoluntarily surrondered a property
or had one repossessed?	Have you ever voluntarily surrendered a property or had one repossessed?
Yes No	Yes No
If you have answered YES, please provide full details	If you have answered YES, please provide full details

we you submitted any other application denied? Yes No you have answered YES, please provide full details Have you submitted any other application for a mortgage in the st six months? Yes No You have answered YES, please provide full details Have you submitted any other application for a mortgage in the st six months? Yes No If you have answered YES, please provide full details Have you submitted any other application for a mortgage in the last six months? Yes No If you have answered YES, please provide full details Have any legal or regulatory proceedings ever been started application or any business in which you are, or have been involved a gortmand convictions, disqualifications, fines, settlements? Yes No If YES, what were the outcomes Have any legal or regulatory proceedings ever been started aga you or any business in which you are, or have been, involved a gortmand convictions, adjustifications, fines, settlements? Yes No If YES, what were the outcomes Have you submitted any other application denied? Yes No If you have answered YES, please provide full details Have you submitted any other application for a mortgage in the last six months? Yes No If you have answered YES, please provide full details Have any legal or regulatory proceedings ever been started aga you or any business in which you are, or have been, involved a gortmand convictions, fines, settlements? Yes No If YES, what were the outcomes	pplicant 1 c	details	Applicant 2 details
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	ection J:	Do you foresee any changes to you	ur income and/or expenditure in the future?

Notes	

Consents & declarations

The consents and declarations are given by each applicant, so please ensure that everyone applying for this mortgage reads this section, completes the statements and signs below. I'should be construed as the plural we throughout these consents and declarations where there is more than one party to the agreement.

ABOUT ME/MY ANSWERS:

- 1. I have personally provided the details for this application or, if provided by another (e.g. financial adviser). I have read and checked every answer.
- 2. I am at least 21 years old and the answers given are true and complete.
- $3. \ \ Iunderstand \ that \ if \ there \ is \ a \ significant \ change \ in \ my \ circumstances \ before \ the \ loan \ is \ made \ loan \ lo$ $must\,disclose\,it\,and\,Tandem\,Bank\,Limited\,may\,refuse\,to\,proceed.$
- 4. I understand that if any information is inaccurate or if I have not fully answered any question then $Tandem\,Bank\,Limited\,may\,refuse\,to\,proceed;\,or, where\,the\,loan\,has\,already\,been\,made, Tandem\,Aller and Control of the Control$ Bank Limited may demand repayment.

OBTAINING REFERENCES:

- $1.\ \ 1 agree that Tandem Bank Limited may apply to my current and previous employers, accountant, landlord, lender, bank or insurance, pension company and/or other relevant person who may hold the person which which we have the person who may hold the person which we have the person which which we have the person which which we have the person which we have the person which which we have the person which which we have the person which which we have the person whi$ relevant financial information about me to obtain references or other information about me. I also agree that Tandem Bank Limited may apply to my solicitor for information in relation to the work they are the transfer of the control of the contdo on my behalf in respect of the mortgage.
- 2. This is my authority to those people set out in the paragraph above to release such information about me and this transaction to Tandem Bank Limited.

ABOUT OTHER OCCUPIERS:

Anyone aged 17 or older living at the property and who is not an applicant signing below must, before the mortgage is drawn down, complete an 'Occupiers Waiver' form. This must be signed and then witnessed by an independent solicitor.

MY PERSONAL DATA AND Tandem BANK LTD:

lagree that the terms of your privacy policy apply to this statement. This privacy policy can be found at https://www. Tandem. co.uk/privacy-policy. I understand that you strongly recommend that I check the properties of thethe terms of this privacy policy before signing this statement

 $Iagree that you \, may \, keep \, the \, personal \, details \, I \, or \, others \, give \, you, \, and \, the \, information \, you \, hold \, about \, abo$ me as set out below, on a Tandem Bank database. I agree that you may transfer this information $between\,databases\,used\,by\,Tandem\,Bank\,Limited, and\,that\,such\,transfer\,may\,include\,a\,transfer\,of\,my$ personal information outside of the European Economic Area. These personal details will be held and dealt with in accordance with the provisions of the Data Protection Act 1 and other applicable laws. $lagree\,that\,the\,information\,that\,you\,collect\,from\,me\,may\,be\,transferred\,to, and\,stored\,at, a\,destination$ outside the European Economic Area. It may also be processed by staff operating outside the European Economic Area who work for Tandem Bank Limited or for one of Tandem Bank Limited's suppliers. I understand and agree that such staff may be engaged in, among other things, the fulfillment of my application, the processing of my payment details and the provision of support services. By submitting my personal details, lagree to this transfer, storing or processing.

Lunderstand that, as is the case with many large and high profile organisations, Tandem Bank Limited may record communications by telephone for the purposes of monitoring its customer service standards, training and for security purposes.

I agree that you may hold and use the following information about me:

- $my \, name, address, phone \, numbers, email \, address, date \, of \, birth, employment \, and \, banking \, and \, address, a$ financial details
- demographic and lifestyle information
 information you receive when making a decision about me, my mortgage or application
- · information that I provide by filling in forms that you provide to me
- information you obtain from running my accounts
 details of the mortgage(s) I have and have had with Tandem Bank Limited and all transactions
- · details of when I contact you and when you contact me (e.g. copies of any correspondence and recordings of telephone calls)
- $\bullet \ \ details of how I applied for my mortgage, together with any other information which you are the control of the control$ reasonably need to operate my account, make decisions about me or fulfil your regulatory obligations

I agree that you may use the information you collect about me to:

- process and complete my requests and/or applications for products and/or services
 process payments and prevent fraudulent transactions (I understand that you may retain my details (including my credit/debit card information) for these purposes for a reasonable period of time and that you may pass my details to a third party to carry out these functions)
- · update your records and maintain my account with you
- communicate with me about the Tandem Group's (as defined below) and third parties' products and/or services and recommend offers for products and/or services that may be of interest to me, unless I have declined to consent to being contacted for such purposes in the relevant boxes below.

ABOUT INSURANCE:

lunderstand that I must make my own arrangements to provide insurance cover.

MORTGAGE CHOICE:

I wish to apply for the mortgage as described in the European Standardised Information Sheet (ESIS) provided to me dated:

ADVICE ON LIFE ASSURANCE AND INVESTMENT PLANS

If the loan is arranged on an interest-only basis, the monthly repayments to TBL during the mortgage term exclude any payments you may need to make into a separate savings plan to build up a lump sum to repay the amount borrowed on an interest-only basis. This assumes that you pay off the amount borrowed on an interest-only basis as a lump sum at the end of the mortgage term. On whatever basis your loan is arranged, it is always advisable to consider life assurance needs, and we strongly recommend that you take advice from a financial adviser.

The information you hold about me is confidential. I agree that you may disclose my information to any other properties of the propertiemember of your group, which means Tandem Bank Limited's subsidiaries, ultimate holding company and its subsidiaries ("Tandem Group"). I understand and agree that you will only disclose my information outside the Tandem Group:

- at my request or with my consent
- to your suppliers, contractors, agents, and business partners who help you administer the service it
- to organisations or agencies which provide services to you, such as promotion and advertising agencies and consumer research agencies
- to anyone who hosts or maintains data centres, service platforms and other infrastructure and systems on behalf of us or the Tandem Group, where my personal information is processed and/or
- to the Tandem Group's professional advisers
- when you have to do so to follow an order of court or other such authority
- when there is a public duty to disclose information, such as in time of war
- to follow legislation aimed at preventing money laundering
- · when it is needed in order to prevent fraud or recover any money I owe to you

I agree that you may also disclose my personal information to third parties:

- in the event that Tandem Bank Limited sells or buys any business or assets, in which case Tandem $Bank\,Limited\,may\,disclose\,my\,personal\,details\,to\,the\,prospective\,seller\,or\,buyer\,of\,such\,business\,or\,seller\,or\,buyer\,o$ assets
- if Tandem Bank Limited or substantially all of Tandem Bank Limited's assets are acquired by a third party, in which case personal details held by Tandem Bank Limited about its customers will be one of the transferred assets
- if you are under a duty to disclose or share my personal details in order to comply with any legal obligation, or in order to enforce or apply your terms of use or terms and conditions of supply and other agreements; or to protect the rights, property, or safety of the Tandem Group, your customers
- $\bullet \ \text{for the purposes of fraud protection and credit risk reduction} \\$

lunderstand you may make searches about me at credit reference agencies who will supply you with credit information, as well as information about the Electoral Register. Lagree that you may supply credit reference agencies with any information about me that such credit reference agencies may request in order to carry out their credit reference services (including, without limitation, customer performance data). For the purposes of this application I may be treated as financially linked and my application will be assessed with reference to any 'associated' records. The agencies will record details of the search whether or not my application for a mortgage proceeds

 $I understand \, that, in \, addition \, to \, the \, information \, you \, may \, supply \, to \, credit \, reference \, agencies \, in \, addition \, to \, the \, information \, you \, may \, supply \, to \, credit \, reference \, agencies \, in \, addition \, to \, the \, information \, you \, may \, supply \, to \, credit \, reference \, agencies \, in \, addition \, to \, the \, information \, you \, may \, supply \, to \, credit \, reference \, agencies \, in \, addition \, to \, the \, information \, you \, may \, supply \, to \, credit \, reference \, agencies \, in \, addition \, to \, the \, information \, you \, may \, supply \, to \, credit \, reference \, agencies \, in \, addition \, to \, the \, information \, you \, may \, supply \, to \, credit \, reference \, agencies \, in \, addition \, to \, the \, information \, you \, may \, supply \, to \, credit \, reference \, agencies \, in \, addition \, to \, the \, information \, you \, may \, supply \, to \, credit \, reference \, agencies \, in \, addition \, to \, the \, information \, you \, may \, supply \, to \, credit \, reference \, agencies \, in \, addition \, to \, the \, information \, you \, addition \, to \, the \, information \, you \, addition \, to \, the \, information \, the \, information \, you \, addition \, to \, the \, information \, you \,$ accordance with the above, you may also supply information to credit reference agencies about the personal debts I owe you if:

- · I have fallen behind with payments
- · the amount owed is not in dispute
- $\bullet \ \text{I have not made proposals you are satisfied with for repaying the debt following your formal demand}$

You will give me at least 28 days' notice of your intentions to supply the information set out at the paragraph above to a credit reference agency and I understand this may affect my ability to obtain credit. This information could affect credit decisions other organisations make about me.

You will not give any other information (other than that which is set out above) about me to credit $reference\ agencies\ unless\ l\ have\ given\ you\ my\ permission.\ l\ understand\ l\ can\ contact\ you\ to\ find\ out\ which\ agencies\ you\ have\ used\ so\ that\ l\ can\ get\ a\ copy\ of\ my\ details\ from\ them.$

When Is peak to you on the telephone, I understand that you will ask questions in order to verify my and the properties of the propertie

 $Iagree\,that\,you\,may\,disclose\,any\,confidential\,information\,as\,is\,necessary\,to\,the\,guarantor\,at\,his$ request (only applicable where a guarantee is being given).

 $I understand that you will not keep \, my \, personal \, information \, for \, any \, purpose \, or \, purposes \, for \, longer \, and \, because \, for \, longer \, a$ $than is \, necessary \, for \, that \, purpose \, or \, for \, those \, purposes. \, If \, I \, ask, \, you \, will \, tell \, me \, what \, information \, about \, me \, you \, hold \, both \, on \, computer \, and \, in \, manual \, records \, and \, will \, provide \, me \, with \, a \, copy \, in \, line \, and \, in \, a \, copy \, in \, line \, a \, copy \,$ with the Data Protection Act 2018. I should let you know if I think any information you hold about me is inaccurate, so that you can correct it.

I understand that I may submit questions and comments regarding this statement. I will send such questions and comments by post to First Charge Department, Tandem Bank Limited, Viscount Court, Sir Frank Whittle Way, Blackpool, FY4 2FB.

 $Iagree\,that\,you\,may\,amend\,this\,statement\,from\,time\,to\,time\,to\,reflect\,changes\,made\,to\,your\,privacy$ policy. I understand that any changes made to your privacy policy will apply directly to this statement. lunderstand that you strongly recommend that I check the terms of your privacy policy regularly, which can be found at http://www.tandem.co.uk/privacy-policy

From time to time, we'd like to contact you about Tandem Group products, services, offers and rewards. Tandem Group Companies include Tandem Bank Limited, Tandem Motor Finance Limited Tandem Home Loans Limited, Allium Money Limited, GDFC Services and GDFC Assets Limited.

Simply	let us	know	vour	pref	eren	ces	bel	low

Post Email SMS Phone Social Media

You can update your preferences at any time by contacting us. You'll also find an 'opt out' or unsubscribe' option in each message.

ALL APPLICANTS MUST SIGN BELOW

SIGNATURE OF FIRST APPLICANT		
DATE		

SIGNATURE OF SECOND APPLICANT		
DATE		



Dlease fill in the whole form and send it to:



Instruction to your bank or building society to pay by Direct Debit

rease minimize whole formula serial tes.	SERVICE USER NUMBER
Tandem Bank LTD Hogarth House 136 High Holborn London WC1V 6PX	1 8 1 4 0 2 REFERENCE TO BE COMPLETED BY TANDEM BANK
NAMES OF ACCOUNT HOLDERS BANK /BUILDING SOCIETY ACCOUNT NUMBER	FOR Tandem Bank Ltd. OFFICIAL USE ONLY This is not part of the instruction to your bank or building society.
BRANCH SORT CODE NAME AND FULL POSTAL ADDRESS OF YOUR BANK OR BUILDING SOCIETY To: The Manager Bank/building society Address	Instruction to your bank or building society Please pay Tandem Bank Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Tandem Bank Limited and, if so, details will be passed electronically to my bank/building society.
	Signature(s)
Postcode	Date

THIS GUARANTEE SHOULD BE DETACHED AND RETAINED BY THE PAYER.

BANKS AND BUILDING SOCIETIES MAY NOT ACCEPT DIRECT DEBIT INSTRUCTIONS FOR SOME TYPES OF ACCOUNT

THE DIRECT DEBIT GUARANTEE



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Tandem Bank Limited will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Tandem Bank Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Tandem Bank Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Tandem Bank Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.