WEBSITE WARRANTY

Warranty items for a new website developed by B2B Websites Pty Ltd (B2B) include any defects or issues that arise due to errors in development or gaps in agreed scope and would be fixed by B2B at no charge within the specified warranty period.

items that may be fixed are

1. **Functional defects:** Issues with website functionality such as broken links, forms not submitting properly, or features not working as intended.
2. **Development inconsistencies:** Problems with the visual appearance of the website, such as misaligned elements, incorrect fonts or colors, or layout issues.
3. **Browser compatibility issues:** Errors that occur when viewing the website in currently supported versions of web browsers, such as Internet Explorer, Chrome, Firefox, Safari, etc.
4. **Responsiveness issues:** Problems with how the website displays and functions on different devices and screen sizes, such as mobile phones, tablets, and desktop computers.
5. **Security vulnerabilities:** Flaws in the website's code or configuration that could potentially compromise the security of user data or the website itself. This does not include any issues from hosting.
6. **Content management system (CMS) (where Included and does not cover the content) errors**: Issues related to the administration or management of the website, such as problems with updating content, adding new pages, or managing user accounts.
7. **Performance problems:** Slow page loading times, server errors, or other issues affecting the speed and performance of the website This does not include any issues from hosting.

Warranties for website development projects range from *30 days to 90 days*.

- Website with **simple** complexity no CMS up to 5 pages is **30 days** warranty**.**
- Website **moderate** complexity including CMS up to 10 complex pages and several template pages is **60 days** warranty.
- Websites with the **highest** complexity over 10 highly complex pages and multiple template pages is **90 days** warranty.

Definition of Complexity

Simple Complexity - Simple complexity in website development refers to the manageable intricacies within the codebase, design, and features of a website that require attention and resolution to maintain functionality and user experience without overwhelming the development process.

Moderate Complexity - Complexity in website development refers to the intricate arrangement of code, design elements, and functionalities that contribute to the intricacy and sophistication of a website, often requiring careful management and problem-solving to ensure smooth operation and user experience.

High complexity in website development refers to the extensive intricacies and interdependencies within the codebase, design architecture, and functionality of a website, often requiring advanced problem-solving and meticulous management to ensure successful development and maintenance