Working Connections Child Care Resource Guide

Working Connections Child Care (WCCC) is a state-run program that helps eligible families pay for child care. Recently, Working Connections has raised their rates so in some cases, they provide higher subsidy coverage than the Best Starts for Kids Child Care Subsidy. Additionally, there is no waitlist for Working Connections and coverage is backdated to when you apply, which is why we encourage you to apply as early as possible.

Please note that families cannot use both the Working Connections and Best Starts for Kids subsidies at the same time. If you are eligible for Working Connections, you must apply to the program. If you are not eligible for Working Connections and wish to continue using the Best Starts for Kids subsidy, we must receive a denial letter from Working Connections prior to the renewal/authorization of your Best Starts for Kids subsidy.

Please note that it is a MANDATORY requirement for families who appear eligible to apply for this program and receive a denial letter from Working Connections to continue remaining eligible for the Best Starts for Kids Child Care Subsidy.

Applying to Working Connections

Eligibility Criteria

To qualify for Working Connections Child Care, the following conditions should be met:

- The child must be a U.S. citizen, legal resident, or otherwise eligible for federal benefits.
- The family with whom the child resides must live in Washington state.
- The family's income must be at or below 60% of the State Median Income (SMI) at application or 65% of SMI when reapplying.
- The family must have resources under $1 million.
- The parent, or parents in a two-parent household, must participate in an approved activity such as employment, education, or activities approved under the parents WorkFirst or BFET plan.

Application Procedure

1. Check out WCCC Flyers in English, Somali, Spanish, and Lao here.
2. **The fastest way to apply is by calling the Child Care Subsidy Contact Center at 1-844-626-8687.**

3. Apply Online: Alternatively, families can apply online at www.WashingtonConnection.org.

4. Complete the WCCC application and verification process by providing relevant information, such as residency, income, and family composition.

5. Provide DCYF with your child care provider's name and phone number. **Having a provider beforehand is not mandatory.**

After submitting the application, DCYF will evaluate your eligibility. If approved, your family will receive benefits from WCCC, with the state paying a childcare cost portion directly to the provider.

**Application Assistance**

For those needing additional support when applying for WCCC, various Sea Mar and ReWA locations can provide assistance. Here are some resources to contact:

**Sea Mar Community Health Clinics:**

- Operational Hours: 8am-5pm
- Languages: Spanish and other languages through third-party interpreters.
- Served Population: Anyone living in King County, not exclusive to Sea Mar patients.
- In-person assistance available at following clinics:
  - Bellevue Medical Clinic: 3801 150TH Ave Southeast, Bellevue, WA 98006-1668
  - Burien Medical Clinic: 14434 Ambaum Blvd Southwest, Burien, WA 98166-1438
  - Des Moines Medical Clinic: 2781 S 242nd St, Des Moines, WA 98198-4024
  - Federal Way Clinics: 31405 18th Ave S, Federal Way, WA 98003-5433
  - White Center Medical Clinic: 9650 15th Ave Southwest Ste 100 Seattle, WA 98106

**Refugee Women’s Alliance (ReWA):**

- Call: 206-957-2029, connect with a case manager for assistance.
- Languages: Somali, Pashto, Dari, Tigrinya, Russian, Ukrainian, French, Arabic, Oromo.
- Operational Hours: 9am-4pm
- Served Population: Immigrants, refugees, asylees, or legal residents in the US for five years or fewer.
In-person assistance available at following locations:
  ○ SeaTac Office: 15245 International Blvd S, SeaTac, WA 98118
  ○ Seattle Office: 4008 Martin Luther King Jr Way S, Seattle, WA 98108-1623

For additional help, visit here to locate community partners in your vicinity.

**Tutorials and Walkthroughs**

For a more in-depth understanding of Working Connections and to facilitate a smooth application process, a number of tutorials and walkthroughs are available.

**What is Working Connections?**

This video tutorial provides a comprehensive introduction to the Working Connections portal, which is crucial for accessing Working Connections benefits. Get familiar with the platform here.

**Community Partners in King County**

Partnering with local organizations is an important part of making the application process more accessible. Find community partners in your neighborhood who can directly assist with your Working Connections application here.

**Creating an Account on Working Connections**

Before you can apply for Working Connections, you'll need to create an account on the Working Connections website. For step-by-step guidance on this process, visit here.

**YouTube Tutorials for Working Connection Website**

To help navigate through the Working Connections website, several YouTube tutorials are available. These tutorials cover various functions of the website and will help you navigate the application process with ease. Access the tutorials here.

**Submitting Documentation to BSK Child Care**

In case of ineligibility for Working Connections, please forward the denial letter to us. Acceptable documents showing ineligibility include:
• A photograph of the ineligibility letter
• A fax of the ineligibility letter (requested from DCYF) to (206) 208-0893
• An emailed copy of the ineligibility letter (requested from DCYF) to support@bskchildcare.org

If you have any questions, please contact our Family Access and Support Team through text/phone call (206) 208-6865, or by emailing support@bskchildcare.org.