

Copado Cookies Policy

Last Updated: March 8, 2024

1. Introduction

Welcome to Copado's website ("we," "us," or "our"), maintained by Copado, Inc. and its affiliates and subsidiaries, including Copado Limited and Copado Netherlands B.V. (collectively referred to as "Copado"). This Cookies Policy explains how we use cookies and similar technologies on our website. By using our website, you agree to the use of cookies as described in this policy.

2. What are Cookies and How Do We Use Cookies?

When accessing the Copado website, Copado and third-party partners of Copado may collect certain information by automated means such as through the use of cookies, web beacons, JavaScript, mobiledevice functionality and similar computer code. Cookies are files that contain data, such as unique identifiers, that may be transferred to and from your device when you visit a web page. Copado uses cookies for the following purposes:

- to recognize the devices,
- to improve your use of our website and services,
- for cybersecurity,
- to prevent fraud,
- to provide services, and
- for record-keeping, analytics, and marketing.

This information may include unique browser identifiers, IP address, browser and operating system information, device identifiers (such as the Apple IDFA or Android Advertising ID), geolocation, other device information, Internet connection information, as well as details about your interactions with our apps, websites, and emails (for example, the URL of the third-party website from which you came, the pages on our website that you visit, and the links you click on in our websites).

3. Types of Cookies We Use:

- **Essential Cookies:** These cookies are necessary for the website to function properly. They enable basic functionalities such as page navigation and access to secure areas.
- **Analytical Cookies:** We use these cookies to analyze user behavior on our website. The information collected is used to improve the performance and functionality of our site.
- **Functionality Cookies:** These cookies allow us to remember your preferences, such as language or region selection, providing a more personalized experience.
- **Third-Party Cookies:** Some of our pages may include third-party services or software, such as those listed in our privacy policy. These third parties may also use cookies to collect information about your use of our website.

4. Your Consent:

By using our website, you consent to the use of cookies as described in this policy. If you do not agree, you may disable cookies in your browser settings, but some features of the website may not function properly. In certain jurisdictions, we may include a popup that requests affirmative consent to use certain types of cookies.

5. Managing Cookies:

Most web browsers allow you to manage your cookie preferences. You can set your browser to refuse cookies or delete specific ones. Refer to your browser's help documentation for more information on how to manage cookies. Some browsers will alert users to the presence of cookies or reject them automatically. If they are rejected, users will still be able to use our website, although the use of some services will be limited and therefore the user experience may be less satisfactory. How to access cookie settings in the most common browsers:

- Internet Explorer: Tools -> Internet Options -> Privacy -> Settings. For more information, please consult Microsoft support or the browser Help button.
- Safari: Preferences -> Security. For more information, please consult Apple support or browser Help.
- Firefox: Tools -> Options -> Privacy -> History -> Use custom settings. For more information, please consult Mozilla support or browser Help.
- Chrome: Settings -> Show advanced settings -> Privacy -> Content settings.

We use third party tools, such as Google Analytics, Hotjar, and G2 Crowd, to obtain information on how visitors are interacting with our Services. These tools collect information about the performance of our site and how visitors navigate around and interact with our web pages, which allows us to evaluate and further improve or optimize our software solutions and web pages. For more information on the third-party tools listed above, please click here:

- [Google Analytics Privacy Policy](#) - To opt out of: (i) Google Analytics install the [Google Analytics opt-out browser add-on](#) and (ii) [Google's ad serving visit](#).
- For further details, please see [Hotjar's Privacy Policy](#). You can disable certain HotJar functionality by setting the DoNotTrack header in your browser. For more information and more about Hotjar's data processing, please visit: www.hotjar.com/legal/compliance/opt-out.
- G2 Crowd - <https://www.g2.com/static/privacy>.

6. Updates to This Policy:

We may update this Cookies Policy from time to time. Any changes will be posted on this page with the revised date.

7. Contact Us:

If you have any questions or concerns about our Cookies Policy, please contact us at privacy@copado.com or at the addresses listed in our privacy policy.