



Good News! This year for *Global Gathering*, our Preferred Partner, Blue Ribbon Bags, will be providing **Delayed Baggage Protection** for ALL attendees.

This is the same service that our customers receive when they purchase our Captain's Package.

As an attendee in this year's *Global Gathering*, your checked baggage is automatically protected by **Blue Ribbon Bags** (BRB). In the unfortunate event that your baggage does not accompany you to Bali, BRB will track and expedite the return of your baggage on your behalf. You will receive real time push notifications via email, SMS, or WhatsApp every time there is a change to the status of your mishandled bag. If your baggage is not found within 96 hours, BRB will send you \$1,000 AUD per bag, guaranteed! No proof of baggage content or receipts are required to receive our Satisfaction Guarantee Payment and payments are guaranteed even if your bags are returned after the 96-hour.

If your baggage does not arrive to Bali, please follow the below instructions:

- Please file a lost luggage claim at Ngurah Rai International Airport with the airline that you took to Bali and make sure to get a copy of the claim (*Property Irregularity Report*) from the airline.
- Please email a copy/picture of the report that you receive from the airline to Groups@blueribbonbags.com and put "GlobalGathering23" in the subject line.

Once we receive your email, we will immediately begin tracking the lost baggage and will reply to you with status updates. If you need any additional assistance, please email MBR@blueribbonbags.com.

Travel Safe and Worry Free!

Sincerely,
Blue Ribbon Bags Team

