

Quality Framework 2018 - 2020

Vision & Mission

VISION:

Wellness, Independence & Quality of Life in Aging

MISSION:

Optimizing Health & Well-Being for Seniors who are Frail through an Integrated Regional Program of Specialized Geriatric Services

Strategic Priority

Improving Patient Outcomes

Building Capacity

Fostering System Change

Strategic Direction

What will be accomplished through this strategic priority

Seniors across NSM who are frail will have access to Specialized Geriatric Services that are integrated, effective and collaborative.

Seniors who are frail, their caregivers and their health care professionals will have the knowledge and tools they need to optimize health outcomes.

The needs of seniors who are frail are reflected in health <u>system planning</u> and policy change to create a system that is affordable, sustainable and accountable.

Strategic Goals

What will be focused on between 2018 – 2020 to achieve the strategic direction

- Re-design existing NSM Specialized Geriatric Services to improve efficiency, equity and access.
- Increase the knowledge of seniors and providers regarding NSM Specialized Geriatric Services.
- Where possible, establish new Specialized Geriatric Services to address system gaps.
- 4. Enhance partnerships between Geriatric Medicine services and Geriatric Psychiatry services.
- 5. Improve the care experience, including transitions.
- Increase the skillsets of NSM health care providers in the care of seniors who are frail.
- 2. Standardize and disseminate leading practices.
- Increase education and mentorship opportunities for health care providers and students.
- 4. Increase the self-management capacity of seniors who are frail and their caregivers.
- Sustain and build the pool of interprofessional Specialized Geriatric Services clinicians, including NSM Geriatric Care Specialists.
- Sustain the leadership structure for the NSM Specialized Geriatric Services Program (to include Persons With Lived Experience).
- Partner with LHIN Project Teams, NSM Committees and other relevant stakeholders to identify and, as appropriate, address needs and opportunities related to seniors who are frail.
- Work locally and provincially to promote and inform policy change to benefit seniors who are frail.