ALERT**LABS**

SENTREE A/C SERVICE RECORD INCENTIVE

Share data. Earn rewards.

Alert Labs is inviting current Sentree providers to lead the way in advancing remote A/C monitoring technology by participating in this program.

Ready to lead the way?

To participate, provide a copy of the service record(s) for any service visit completed after a Sentree remote A/C monitoring system was installed at the property.

> **NOTE:** As long as the Sentree was installed before the service visit was made, records for the following scenarios will be accepted: issue found, issue not found, routine visit, and service visits that happened prior to the start of this program.
>
> A service visit that involves installing Sentree is not eligible.

Get paid for performance insights

Every eligible service record you provide gives you 12 months access to our AlertAQ™ Platform—a $96.00 value. This credit can be applied to any Sentree on your account. The more service records you submit the more credits you'll receive.

What happens with the data?

The information you provide will help improve existing Sentree sensor analytics, enhance your Sentree business intelligence data, and level up your AlertAQ™ user experience.

Here's how to participate.

OPTION 1 | **Submit service records via a quick form.**　**EASIEST!**

Complete this convenient google form.

OPTION 2 | **Send service records via email.**

Email info@alertlabs.com with a copy of the service record(s) in pdf, jpg or doc format. Please remove or hide any customer personally identifiable information (PII) before submitting.

Please provide the following information in your service record submission:

- Sentree serial number (e.g. TG0.000.000.000) or installation address
- Date and time of service visit
- Reason for visit (scheduled maintenance, lack of cooling, etc.)
- Description of the issue, if an issue was found
- Description of the service performed to attempt to correct the issue, if an issue was found
- Is the air conditioner working normally after the service visit? If no, please tell us more about the problem.

The Sentree A/C Service Record Incentive Program is open until **December 31, 2023***

Alert Labs reserves the right to change or terminate the Program at any time.

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