

# QUESTIONS ABOUT AUDITORY PROCESSING DISORDER (APD) TESTING

#### What is APD?

Auditory processing is not how well a person hears, but instead what the brain does with what a person hears. An individual can get a perfect score on a hearing test yet still have extreme difficulty with auditory processing. Many term this a listening disorder, joking "He hears what he wants to hear." But in reality, auditory processing disorders can cause reading and spelling problems, in addition to difficulty following multi-step directions and remembering details from a story.

Individuals with auditory processing difficulties will present with specific symptoms. Often, they will act as if they have a hearing issue even when they pass every hearing test that is given. There are specific indicators that help you determine if auditory processing issues are present.

Of all the processing disorders, this one is most often missed or misdiagnosed. Many times, children are misdiagnosed with ADD or ADHD when they actually suffer from an auditory processing disorder.

### Who can diagnose APD?

Only an audiologist with special training in APD can diagnose an auditory processing disorder. Psychologists and speech language pathologists may SCREEN for this, but diagnosis is not in their scope of practice.

### I suspect my child has APD. Do I really need a diagnosis?

Yes. There are different types of APD that have similar symptoms but respond very differently to treatment and accommodations. What helps one type of APD can make things worse for another type of APD. Measurement and diagnosis is also important to monitor the effectiveness of treatment. If we can't define and measure performance it is impossible to determine progress.

# Who can be tested for APD?

A comprehensive test battery is appropriate for children age 7 years and older. Children must be able to tolerate headphones and repeat words and sounds. Reading and writing are not required for this test. Difficulties with attention (ADHD) will interfere with testing unless well controlled.

### Does insurance pay for this?

We are out of network with all insurance plans. Insurance is a contract between you and the insurance plan you have chosen. Our services will all be considered out of network and subject to your deductible and out of network fee schedules. While we are happy to file your insurance claim, payment is expected in full at the time of service and your insurance company will reimburse you directly within your plan guidelines.

It is your responsibility to contact your insurance to determine what your benefits are. The following CPT codes are commonly used during this testing:



| 92552 | Pure tone, air conduction                | \$45.00  |
|-------|--|----------|
| 92556 | Speech recognition, discrimination       | \$50.00  |
| 92550 | Tympanometry and acoustic reflex testing | \$45.00  |
| 92558 | DPOAE                                    | \$30.00  |
| 92620 | APD evaluation testing, 60 minutes       | \$400.00 |
| 92621 | APD testing, report writing, 60 minutes  | \$200.00 |
| 92626 | Feedback session with parents, 60 min.   | \$150.00 |
|       |  |          |

### What is the average price of APD testing?

In general, APD testing will usually run \$770-\$920. This includes a review of medical records from other specialists, 2 hours of in-office testing, report, and a follow up conference to go over results. If you cannot afford testing there are payment options. However, the final report will not be released until payment is received in full.

# Why is this testing so expensive?

APD testing is very time consuming. There is no cookie cutter approach. This means time spent in testing (2 hours in the office) plus at least 1-2 hours scoring data and writing an individualized report and 1 hour of time with the family to go over all the results. There are other providers who may charge less, but be sure you are comparing apples to apples. We have found that these providers may only complete testing that looks at one or two areas of processing and use the same list of recommendations for each patient. This is not best practice and helpful for treatment.

# What tests do you do?

Tests are chosen to be sure we cover all areas of processing. Attention is assessed with the ACPT or IVA-QS. Auditory memory is assessed with the Digit Memory Span. Dichotic listening is assessed with the SSW, Competing sentences, and dichotic digits test. Phonemic synthesis looks at decoding. Monaural low redundancy skills are assessed with the filtered words and time compresses sentences test. Temporal processing tests include gap detection, pitch pattern sequence, and duration pattern sequence testing. Speech in noise is assessed with the BKB-SIN or Quick-SIN.

### Is there treatment for APD?

Treatment of APD generally focuses on three primary areas: changing the learning or communication environment, recruiting higher-order skills to help compensate for the disorder, and remediation of the auditory deficit itself. The primary purpose of environmental modifications is to improve access to auditorily presented information. Suggestions may include use of electronic devices that assist listening, teacher-oriented suggestions to improve delivery of information, and other methods of altering the learning environment so that the child with APD can focus his or her attention on the message.

Direct treatment of APD seeks to remediate the disorder itself. There exist a wide variety of treatment activities to address specific auditory deficits. Some may be computer- assisted, others may include one-on-one training with a therapist. Sometimes home-based programs are appropriate whereas others may require children to attend therapy sessions in school or at a local clinic. Once again, it should be emphasized that there is no one treatment approach that is appropriate



for all children with APD. The type, frequency, and intensity of therapy, like all aspects of APD intervention, should be highly individualized and programmed for the specific type of auditory disorder that is present.

# How do I schedule an appointment?

You can request a referral from your physician or refer yourself. The office phone number is 704-412-7975 or you may contact the office via email at <a href="mailto:mkarp@audiologycharlotte.com">mkarp@audiologycharlotte.com</a>.



|   |          |             | Today's Date:           | <u> </u>               |
|---|----------|-------------|-------------------------|------------------------|
| Date of Birth:                            |          |             | _ Age:                  |                        |
| Full Name:                                |          |             |                         |                        |
| Preferred Name:                           |          |             |                         |                        |
| Home Address:                             |          |             |                         |                        |
| City:                                     |          | State:      |                         | Zip:                   |
| Home Phone: ()                            |          | Cell Pl     | hone: () _              |                        |
| E-mail Address:                           |          |             |                         |                        |
| Parent's /Guardian Nar                    | ne:      |             |                         |                        |
| Name                                      |          | Occupation  | Age                     | Cell Number            |
|   |          |             |                         |                        |
|   |          |             |                         |                        |
| Other Children in famil                   | y:       |             |                         |                        |
| Name                                      | Age      | Grade Level | Any Speech<br>Problems? | h Hearing or Medical   |
|   |          |             |                         |                        |
|   |          |             |                         |                        |
|   |          |             |                         |                        |
|   |          |             |                         |                        |
|   |          |             |                         |                        |
| Languages spoken at he                    |          |             |                         |                        |
|   |          |             |                         | )                      |
|   |          |             | r/Therapist 🔲 :         | School   Self   Friend |
| How did you hear abou                     |          |             |                         |                        |
| How did you hear abou  ☐ Website ☐ Google | ☐ Other: |             |                         |                        |



Please list persons (family members, doctors, etc.) with whom you give us permission to discuss your health information, send reports, and schedule future appointments:

|     | 0          | Referring Physician -   |                   |
|-----|------------|---|-------------------|
|     | 0          | Primary Care Physician  |                   |
|     | 0          | Other Physician -   |                   |
|     | 0          | Family Member (s) -   |                   |
|     | 0          | Other   |                   |
|     |            | MEDICAL HISTORY   |                   |
| Ple | ease o     | check the following behaviors that may be pertinent to this child.  |                   |
|     |            | istory of hearing loss.   |                   |
|     |            | e or Perinatal complications (i.e. low birth weight, difficulty breathing, head trauma, hig undice, etc.) | h fever, seizures |
|     |            | story of allergies, asthma, reactive airway disease (RAD), frequent colds/upper respiratory               | infections.       |
|     | His        | story of Attention Deficit Hyperactivity Disorder (ADHD). If so:  |                   |
|     | Wha        | at age was your child diagnosed?  |                   |
|     | Dia        | gnosed by:Profession:   |                   |
|     | •          | our child receiving medication for ADHD?  |                   |
|     |            | w long does it take to see the medication's effect?   |                   |
| Ha  | •          | y other specialist seen your child? (Describe)  |                   |
|     | ЦC         | Counselor   |                   |
|     | □P         | sychologist   |                   |
|     |            | pecial Education Therapist  |                   |
|     | <b>П</b> Т | utor  |                   |
|     |            | Developmental Pediatric Specialist  |                   |
|     | □В         | Sehavioral Psychologist   |                   |
|     |            | peech /Language Pathologist   | _                 |
|     |            | Occupational Therapist  | -                 |
|     | $\Box P$   | hysical Therapist   |                   |



| lease check all medical sympt                           | ome that ann            | <b>X</b> 7•     |            |   |
|---|-------------------------|-----------------|------------|---|
| rease eneck an inedical sympt                           | Left Ear                | Right Ear       | Both       | Dates of occurrence:                    |
| Ear Pain  |                         |                 |            |   |
| Ear Infections  |                         |                 |            |   |
| Ear popping   |                         |                 |            |   |
| Ear Surgery   |                         |                 |            |   |
| Ear Tubes   |                         |                 |            |   |
| Ear Drainage  |                         |                 |            |   |
| Ears Ringing  |                         |                 |            |   |
| Trauma (Head/ Ear)                                      |                         |                 |            |   |
| Ear Deformity   |                         |                 |            |   |
| Dizziness or unsteadiness                               |                         |                 |            |   |
| Ias your child had had any of  ☐ Fetal Alcohol Syndrome | the following<br>☐ Aspl |                 | k all of t | those that apply.  ☐ Hyperbilirubinemia |
| ☐ Depression/Anxiety                                    | ☐ Head                  | l/Neck Deform   | nity       | □ CMV                                   |
| - Depression/Imalety                                    | ☐ Sync                  | lrome abnorm    | ality      | ☐ Bacterial Meningitis                  |
| ☐ Craniofacial abnormality                              |                         |                 | . •        | ☐ Maternal Substance abuse              |
| •   | ☐ Mec                   | hanical ventila | ation      |   |



| Please check all medical     | symptoms and condition     | ons that apply:              |                                   | YES       | NO    |
|------------------------------|----------------------------|------------------------------|-----------------------------------|-----------|-------|
| Eye problems (such as blu    | rred or double vision or   | pain)                        |                                   |           |       |
| Nose, throat, or mouth pro   | blems ( such as trouble s  | swallowing, nose bleeds, de  | ental issues)                     |           |       |
| Cardiovascular issues (suc   | h as hypertension, chest   | pain, swelling, palpitations | )                                 |           |       |
| Respiratory issues (such as  | s shortness of breath, con | ugh, wheezing                |                                   |           |       |
| Gastrointestinal issues (suc | ch as nausea, vomiting,    | weight changes, diarrhea, p  | ain):                             |           |       |
| Musculoskeletal issues (su   | ch as joint pain, swellin  | g, recent trauma)            |                                   |           |       |
| Neurological symptoms (s     | uch as numbness, heada     | ches, tingling, seizures, mu | scle weakness):                   |           |       |
| Psychiatric issues (such as  | depression, anxiety, con   | mpulsions)                   |                                   |           |       |
| Endocrine symptoms (sucl     | n as frequent urination, h | not flashes)                 |                                   |           |       |
| Hematologic/lymphatic sy     | mptoms (such as bleeding   | ng gums, bruising, swollen   | glands)                           |           |       |
| Allergic/immunologic syn     | nptoms (such as hives, as  | sthma, itching, immune def   | iciency)                          |           |       |
| ny drug or other allergies   | (including latex/plastics  | <b>X</b>                     |                                   |           |       |
| iease list all current med   | ications or attach a list  |                              |                                   |           |       |
| NAME                         | DOSE (MG)                  |                              | DELIVERY                          | METH      | OD OD |
|                              |                            | •                            | DELIVERY<br>(Example: Ora<br>droj | al , Shot |       |
|                              |                            | : FREQUENCY                  | (Example: Ora                     | al , Shot |       |
|                              |                            | : FREQUENCY                  | (Example: Ora                     | al , Shot |       |
|                              |                            | : FREQUENCY                  | (Example: Ora                     | al , Shot |       |



| Today's Date:  | _ |
|--|---|
| Full Name:   | _ |
| Date of Birth: Age:  | _ |
|  |   |
| LISTENING SKILLS   |   |
|  |   |
| 1. Says "huh" or "what" frequently.  |   |
| 2. At times, appears to have a hearing loss.   |   |
| 3. Frequently asks for directions to be repeated.                                    |   |
| 4. Responds in a slow or delayed manner.   |   |
| 5. Responds too quickly to situations without waiting for instructions.              |   |
| 6. Misunderstands what is said most of the time.                                     |   |
| 7. Appears as if he/she is not paying attention.                                     |   |
| 8. Exhibits a low tolerance for noise.   |   |
| 9. Easily distracted in noise.   |   |
| 10. Communication is enhanced when visual information is provided with audition.     |   |
| 11. Displays some/extreme difficulty when provided with lengthy/complex information. |   |
| 12. Difficulty in understanding speech sounds.                                       |   |
| 13. Does not understand the verbal message, especially in background noise.          |   |
| 14. Often "hears" a similar word (bath vs. math).                                    |   |
| 15. Shows difficulty in differentiating musical instruments or notes.                |   |
|  |   |
| ACADEMIC SKILLS  |   |
| School: Grade  |   |
| Left Handed Right Handed Ambidextrous  |   |
| What are your child's strongest subjects in school?                                  |   |
| Does your child have any difficulties with any subjects at school?                   |   |
| If, yes, describe:   |   |



| 1. Displays inconsistency in school performance.   |
|--|
| 2. Rushes through homework or classroom work without realizing errors were made.   |
| 3. Unmotivated to learn new concepts.  |
| 4. Tests reveal better <i>performance</i> results than <i>verbal</i> results.  |
| 5. Performs well in a one-to-one situation.  |
| 6. Is disruptive in class.   |
| 7. Interrupts peers or teachers.   |
| 8. Performance improves in a structured environment.   |
| 9. Displays weak reading/writing or spelling skills.   |
| 10. Has difficulty explaining a story or idea.   |
| 11. Does not complete tasks or is not organized with tasks.  |
| 12. Appears unusually fatigued toward the end of the school day.   |
|  |
| 13. Displays weak comprehension ability.   |
| 13. Displays weak comprehension ability.   |
| 13. Displays weak comprehension ability.   |
| 13. Displays weak comprehension ability.  ADDITIONAL   |
|  |
| ADDITIONAL   |
| ADDITIONAL  1. (Requires/required) articulation therapy.   |
| ADDITIONAL  1. (Requires/required) articulation therapy.  2. (Requires/required) language therapy.   |
| ADDITIONAL  1. (Requires/required) articulation therapy.  2. (Requires/required) language therapy.  3. Seems to enjoy novel situations.  |
| ADDITIONAL  1. (Requires/required) articulation therapy.  2. (Requires/required) language therapy.  3. Seems to enjoy novel situations.  4. Difficulty in turn taking situations.  |
| ADDITIONAL  1. (Requires/required) articulation therapy. 2. (Requires/required) language therapy. 3. Seems to enjoy novel situations. 4. Difficulty in turn taking situations. 5. Fidgets with hands or feet.  |
| ADDITIONAL  1. (Requires/required) articulation therapy. 2. (Requires/required) language therapy. 3. Seems to enjoy novel situations. 4. Difficulty in turn taking situations. 5. Fidgets with hands or feet. 6. Appears forgetful during daily routines.  |
| ADDITIONAL  1. (Requires/required) articulation therapy.  2. (Requires/required) language therapy.  3. Seems to enjoy novel situations.  4. Difficulty in turn taking situations.  5. Fidgets with hands or feet.  6. Appears forgetful during daily routines.  7. Loses items necessary to complete daily activities.   |
| ADDITIONAL  1. (Requires/required) articulation therapy. 2. (Requires/required) language therapy. 3. Seems to enjoy novel situations. 4. Difficulty in turn taking situations. 5. Fidgets with hands or feet. 6. Appears forgetful during daily routines. 7. Loses items necessary to complete daily activities. 8. Remembers final directions better than initial directions. |



| STUDENT NAME |  |
|--------------|--|
|--------------|--|

| FISHER'S AUDITORY PROBLEM CHECKLIST   |
|---|
| FORM COMPLETED BY:  |
| RELATIONSHIP TO CHILD:  |
| Please place a check mark before each item that is considered to be a concern by the observer:  |
| 1. Has a history of hearing loss.   |
| 2. Has a history of ear infection(s).   |
| 3. Does not pay attention (listen) to instruction 50% or more of the time.  |
| 4. Does not listen carefully to directions—often necessary to repeat instructions.  |
| <ul><li>5. Says "Huh?" and "What?" at least five or more times per day.</li><li>6. Cannot attend to auditory stimuli for more than a few seconds.</li></ul> |
| 6. Cannot attend to auditory stimuli for more than a few seconds.   |
| 7. Has a short attention span. (If this item is checked, also check the most appropriate time frame)  |
| 0-2 minutes 5-15 minutes 2-5 minutes 15-30 minutes  |
| 8. Daydreams – attention drifts – not with it at times.   |
| 9. Is easily distracted by background sound(s).   |
| 10. Has difficulty with phonics.  |
| 11. Experiences problems with sound discrimination.   |
| 12. Forgets what is said in a few minutes.  |
| 13. Does not remember simple routine things from day to day.  |
| 14. Displays problems recalling what was heard last week, month, year.  |
| 15. Has difficulty recalling sequence that has been heard.  |
| 16. Experiences difficulty following auditory directions.   |
| 17. Frequently misunderstands what is said.   |
| 18. Does not comprehend many words-verbal concepts for age/grade level.   |
| 19. Learns poorly through the auditory channel.   |
| 20. Has a language problem, (morphology, syntax, vocabulary, phonology).  |
| 21. Has an articulation (phonology) problem.  |
| 22. Cannot always relate what is heard to what is seen.   |
| 23. Lacks motivation to learn.  |
| 24. Displays slow or delayed responses to verbal stimuli.   |
| 25. Demonstrates below average performance in one or more academic areas.   |
| Scoring: Four percent credit for each numbered item not checked.  Number of items not checked   |

# To be completed by Teacher

# S.I.F.T.E.R.

# SCREENING INSTRUMENT FOR TARGETING EDUCATIONAL RISK

by Karen L. Anderson, Ed.S., CCC-A

| ST       | TUDENT   |   | TEACHER _                         |               |                                      |     | _ GRADE _        |                       |   |
|----------|--|---|-----------------------------------|---------------|--------------------------------------|-----|------------------|-----------------------|---|
| D        | ATE COMPLETED  | SCHOOL  |                                   |               |                                      |     | DISTRICT         |                       |   |
| Th<br>Ba | ne above child is suspect for hearing pairs rating scale has been designed to sased on your knowledge from observater answering the questions, please re   | ift out students who<br>tions of this student | are educationall, circle the numb | y at<br>oer b | risk possibly a<br>best representing | s a | result of hearin |                       |   |
| 1.       | What is your estimate of the student comparison of that of his/her classmates  |   | UPPER 5                           | 4             | MIDDLE<br>3                          | 2   | LOWER<br>1       | >                     |   |
| 2.       | How does the student's achievement comp of her/her potential?  | are to your estimation                        | EQUAL 5                           | 4             | LOWER 3                              | 2   | MUCH LOWER 1     | ACADEMICS             |   |
| 3.       | What is the student's reading level, reading readings group in the classroom average reading ability performs in the reading performs in the reading performs are reading ability performs in the reading performs are reading ability performs in the reading performs are reading performs are reading performs and the reading performs are reading performs. | (e.g., a student with                         | UPPER 5                           | 4             | MIDDLE 3                             | 2   | LOWER<br>1       | MICS                  |   |
| 4.       | How distractible is the student in co classmates?  | mparison to his/her                           | NOT VERY<br>5                     | 4             | AVERAGE 3                            | 2   | VERY<br>1        | ΑŢ                    | _ |
| 5.       | What is the student's attention span in comber classmates?   | nparison to that of his/                      | LONGER<br>5                       | 4             | AVERAGE 3                            | 2   | SHORTER<br>1     | ATTENTION             |   |
| 6.       | How often does the student hesitate or be responding to oral directions (e.g., "Turn   |   | NEVER<br>5                        | 4             | OCCASIONALLY<br>3                    | 2   | FREQUENTLY<br>1  | ON                    | _ |
| 7.       | How does the student's comprehension counderstanding ability of her/her classma  |   | ABOVE<br>5                        | 4             | AVERAGE 3                            | 2   | BELOW<br>1       | COMN                  |   |
| 8.       | How does the student's vocabulary an compare with those of other student s in  |   | ABOVE 5                           | 4             | AVERAGE 3                            | 2   | BELOW 1          | COMMUNICATION         |   |
| 9.       | How proficient is the student at telling happenings from home when compared  |   | ABOVE<br>5                        | 4             | AVERAGE 3                            | 2   | BELOW<br>1       | ATION                 | _ |
| 10       | . How often does the student volunteer in discussions or in answer to teacher questions.   |   | FREQUENTLY 5                      | 4             | OCCASIONALLY<br>3                    | 2   | NEVER<br>1       | PART                  |   |
| 11       | . With what frequency does the student co and homework assignments within the ti   |   | ALWAYS<br>5                       | 4             | USUALLY 3                            | 2   | SELDOM<br>1      | CLASS<br>PARTICIPATIO |   |
| 12       | . After instruction, does the student have work (looks at other students working or  |   | NEVER<br>5                        | 4             | OCCASIONALLY<br>3                    | 2   | FREQUENTLY<br>1  | FION                  |   |
| 13       | . Does the student demonstrate any behav<br>unusual or inappropriate when compared   |   | NEVER<br>5                        | 4             | OCCASIONALLY<br>3                    | 2   | FREQUENTLY       | B S                   |   |
| 14       | . Does the student become frustrated easil point of losing emotional control?  | y, sometimes to the                           | NEVER 5                           | 4             | OCCASIONALLY<br>3                    | 2   | FREQUENTLY       | SCHOOL<br>BEHAVIOR    |   |
| 15       | . In general, how would you rank the stud<br>with peers (ability to get along with other   |   | GOOD<br>5                         | 4             | AVERAGE 3                            | 2   | POOR<br>1        | DR                    |   |

# **TEACHER COMMENTS**

Has this child repeated a grade, had frequent absences or experienced health problems (including ear infections and colds)? Has the student received, or is he/she now receiving, special services? Does the child have any other health problems that may be pertinent to his/her educational functioning?

### The S.I.F.T.E.R. is a SCREENING TOOL ONLY

Any student failing this screening in a content area as determined on the scoring grid below should be considered for further assessment, depending on his/her individual needs as per school district criteria. For example, failing in the Academics area suggests an educational assessment, in the Communication area a speech-language assessment, and in the School Behavior area an assessment by a psychologist or a social worker. Failing in the Attention and/or Class Participation area in combination with other areas may suggest an evaluation by an educational audiologist. Children placed in the marginal area are at risk for failing and should be monitored or considered for assessment depending upon additional information.

### **SCORING**

Sum the responses to the three questions in each content area and record in the appropriate box on the reverse side and under Total Score below. Place an **X** on the number that corresponds most closely with the content area score (e.g., if a teacher circled 3, 4 and 2 for the questions in the Academics area, an X would be placed on the number 9 across from the Academics content area). Connect the **X**'s to make a profile.

| CONTENT AREA           | TOTAL<br>SCORE |    |    | 1  | PASS | 3  |    |    | MARC | INAL |   |   | FAIL |   |   |
|------------------------|----------------|----|----|----|------|----|----|----|------|------|---|---|------|---|---|
| ACADEMICS              |                | 15 | 14 | 13 | 1    | 12 | 11 | 10 | 9    | 8    | 7 | 6 | 5    | 4 | 3 |
| ATTENTION              |                | 15 | 14 | 13 | 12   | 11 | 10 | 9  | 8    | 7    | 6 | 5 | . 4  |   | 3 |
| COMMUNICATION<br>CLASS |                | 15 | 14 | ŀ  | 13   | 1  | .2 | 11 | 10   | 9 8  | 7 | 6 | 5    | 4 | 3 |
| PARTICIPATION          |                | 15 | 14 | 13 | 12   | 11 | 10 | 9  | 8    | 7    | 6 | 5 | 4    |   | 3 |
| SOCIAL BEHAVIOR        |                | 15 | 14 | 13 | 3    | 12 | 11 | 10 | 9    | 8    | 7 | 6 | 5    | 4 | 3 |



# **Acknowledgement**

# Treatment, Consent, and Billing Agreement

Health Insurance Portability & Accountability Act (HIPPA) Acknowledgement

**Authorization for Treatment and Procedures:** I hereby agree to and give consent to be treated by *Audiology & Hearing Services of Charlotte, PLLC.* 

(initial here) HIPPA Acknowledgement: By initialing this section and signing below, I acknowledge that I have had access to *Audiology & Hearing Services of Charlotte*, *PLLC*'s notice of Privacy Practices. The Notice provides information about how we may use and disclose the medical information that we maintain about you. We encourage you to read the full Notice. I understand that a copy of the current Notice will be available in the reception area, the website (if applicable) and that any revised Notice of Privacy Practices will be made available upon request.

(initial here) Participation in Insurance Products: By initialing this section and signing below, I relieve *Audiology & Hearing Services of Charlotte*, *PLLC* of any responsibility in reference to nonparticipation in the insurance or if my services were to be performed by another entity.

(initial here )Release of Information: By initialing this section and signing below, I give permission to *Audiology & Hearing Services of Charlotte*, *PLLC* to disclose all or any part of my medical records to any of my other treating health care providers as needed for treatment purposes. *Audiology & Hearing Services of Charlotte*, *PLLC* will release information as permitted by law and/or HIPPA regulations.

(initial here) Educational and/or Marketing Information: By initialing this section and signing below, I authorize *Audiology & Hearing Services of Charlotte*, *PLLC* to send me educational and/or marketing information on the products and services offered by *Audiology & Hearing Services of Charlotte*, *PLLC*. No remuneration is involved in this communication. I understand that I may revoke this authorization, in writing, at any time.

(initial here) Financial Responsibility By initialing this section and signing below, I agree to accept the financial policies of *Audiology & Hearing Services of Charlotte*, *PLLC*. I understand that payment in full is due on the date of service, including all co-pays, co-insurance, deductibles, and payment for non-covered services.

| Printed Name:                 |     |  |
|-------------------------------|-----|--|
| Signature of Patient or Guard | an: |  |
| 3- <b>g</b>                   |     |  |
| Date:                         |     |  |



# Late Policy

# **Late Policy**

If a patient is late for an appointment we ask that you call and let us know you are on your way. However, if you are more than 15 minutes late you will have to reschedule your appointment and will be considered a "No-Show".

# Cancellation of Appointment(s) / No-Shows

Patients wanting to cancel an appointment are asked to call the office 24 hours in advance. The charge for not canceling within a 24-hour notice is \$25.00, which will be charged to your account and is not payable by any insurance company.

Patients who "No-Show" with no previous notification three times for scheduled appointments may be discharged from the practice.

# Informed consent / Agreement:

| ☐ I have been informed of and understand the Clinic's late | policy.   |
|--|---|
| o,   | R Hearing Services of Charlotte No Show/ Late Cancellation I result in a \$25.00 Charge that is not covered by any insurance. I ations may result in dismissal from the Clinic. |
|  |   |
| Signature of Patient / Guardian:                           | Date:   |