



Now with Mahana Care, users can access a personal navigator for encouragement and support through their journey with Mahana programs. Providers can be assured that users can access Mahana programs and be supported throughout their journey.

What is Mahana Care?

- An optional new service that lets providers know when users have started Mahana programs and provides technical and non-medical motivational support for patients.
- Includes onboarding and regular, non-medical check-ins from our trained, Mahana Care team.
- Gives providers and users the confidence and support to reach their goals with Mahana programs.
- Users are instructed to direct any medical inquiries back to their healthcare provider.

Who delivers Mahana Care?

Mahana Care is delivered by our dedicated Mahana Care team who fully understand Mahana programs, are able to troubleshoot any technical issues, and provide encouragement and compassionate non-medical support.

How does it work?

- ✓ All Mahana program users are eligible for Mahana Care, but participation is optional.
- ✓ Users receive a welcome call to support on-boarding and start.
- ✓ Providers are notified when users have registered with Mahana programs.
- ✓ Users can book regular Mahana Care check-in calls.
- ✓ Users participate in a Mahana Graduation Call to celebrate their completion and support long-term success.

“We’ve listened to our growing network of providers who want visibility and confidence that users have access to Mahana programs successfully and have received the support needed to reach their goals. That’s why we’re excited to provide Mahana Care - a service providing personal, caring support for users, visibility and peace of mind for providers. We’re delighted to bring users and their healthcare providers closer together with Mahana Care.

- Simon Levy, CEO and Co-Founder

