



# mahana care™

Personal Support for Patients, Peace of Mind for Providers

Now with Mahana Care, patients can access a personal navigator for encouragement and support through their journey with Mahana IBS. Providers can be assured their patients can access their Mahana IBS prescription and be supported throughout their treatment.

## What is Mahana Care?

- An optional new service that lets you know when your patient has started Mahana IBS and provides technical and non-medical motivational support for patients.
- Includes onboarding and regular, non-medical check-ins from our trained, Mahana Care team.
- Gives you the confidence your patient has all the support they need to reach their goals with Mahana IBS.
- Patients will be instructed to direct any medical inquiries back to you as their healthcare provider.



## Who delivers Mahana Care?

Mahana Care is delivered by our dedicated Mahana Care team who fully understand Mahana IBS, are able to troubleshoot any technical issues, and provide encouragement and compassionate non-medical support.

## How does it work?

- ✓ All Mahana IBS patients are eligible for Mahana Care, but participation is optional.
- ✓ Mahana IBS patients receive a welcome call to support on-boarding and start.
- ✓ Providers are notified when their patient has registered with Mahana IBS.
- ✓ Patients can book regular Mahana Care check-in calls.
- ✓ Patients participate in a Mahana Graduation Call to celebrate their completion and support long-term success.

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*We've listened to our growing network of providers who want visibility and confidence that patients have accessed their Mahana IBS prescription successfully and have received the support needed to reach their goals. That's why we're excited to provide Mahana Care - a new service providing personal, caring support for patients, visibility and peace of mind for providers. We're delighted to bring patients and their healthcare providers closer together with Mahana Care.*

*- Simon Levy, CEO and Co-Founder*