



Cancellation and No Show Information

We do our very best to value and respect your time and we require the same courtesy in return.

Our view: An appointment made is a commitment between you, the patient, and us. It is reserving a time in our schedule for you and your dental needs. That reservation limits access for needed and wanted care for other patients. While we understand the many priorities we all face in today's hectic world, we count on you to honor your obligation of time with us.

Our expectations and your obligation: Any appointment made will be confirmed 2 business days in advance by phone, email, or text. An appointment canceled or rescheduled within 2 business days or less or an appointment that is missed will be considered a cancellation or no show.

Although we prefer not to, we reserve the right to charge for such appointments. These charges range from \$50 per hour scheduled to the anticipated fees for the procedures that would have been performed. We do everything to avoid this unpleasantness and we ask that you do the same.

I have reviewed the above information and all my questions have been answered to my satisfaction. All changes to the policies listed in this packet will be posted in our waiting room and will apply.

Signature: _____ Date: ____/____/____

Parent or legal guardian signature if the patient is a minor