

AN INTELLIGENT SEARCH FOR UNSTRUCTURED DATA

The Kyndi Platform for the Natural Language-Enabled Enterprise allows businesses to quickly unlock the insights in large volumes of unstructured data. Powered by breakthrough natural language technologies, Kyndi's solutions enable companies to maximize search relevance and the speed of finding answers in text-based, unstructured data, **with no coding required**.

A Platform for the Natural Language-Enabled Enterprise

The Kyndi platform is built upon a collaborative paradigm. AI generates a feedback loop between enabling technologies and business savvy humans so that both contribute to business outcomes. AI augments the tasks of humans, not replaces them. With user-centric design at its core, Kyndi's platform intuitively understands sophisticated human language and allows users of all skill levels to interact and manage the infrastructure with ease.

Natural Language Understanding (NLU)

Cognitive techniques that understand the nuances of language, allowing search to return relevant and comprehensive results

Query Resiliency

Consistent results no matter how users phrase their questions

User Intent

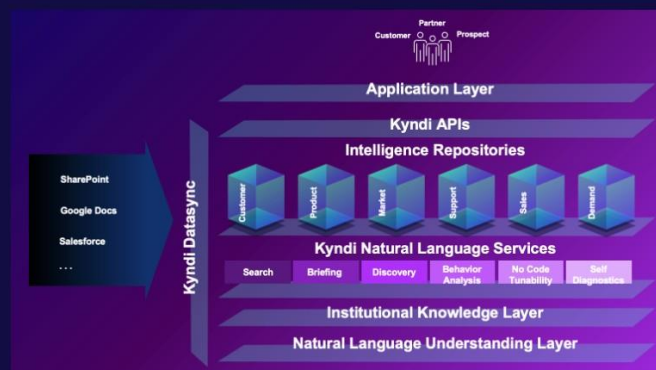
Understands the intent of certain phrases and returns context-aware results

Explainability

Navigates to relevant sentences within source documents that contain the information users are looking for; understand why a specific answer was selected

Easy to Use and Manage

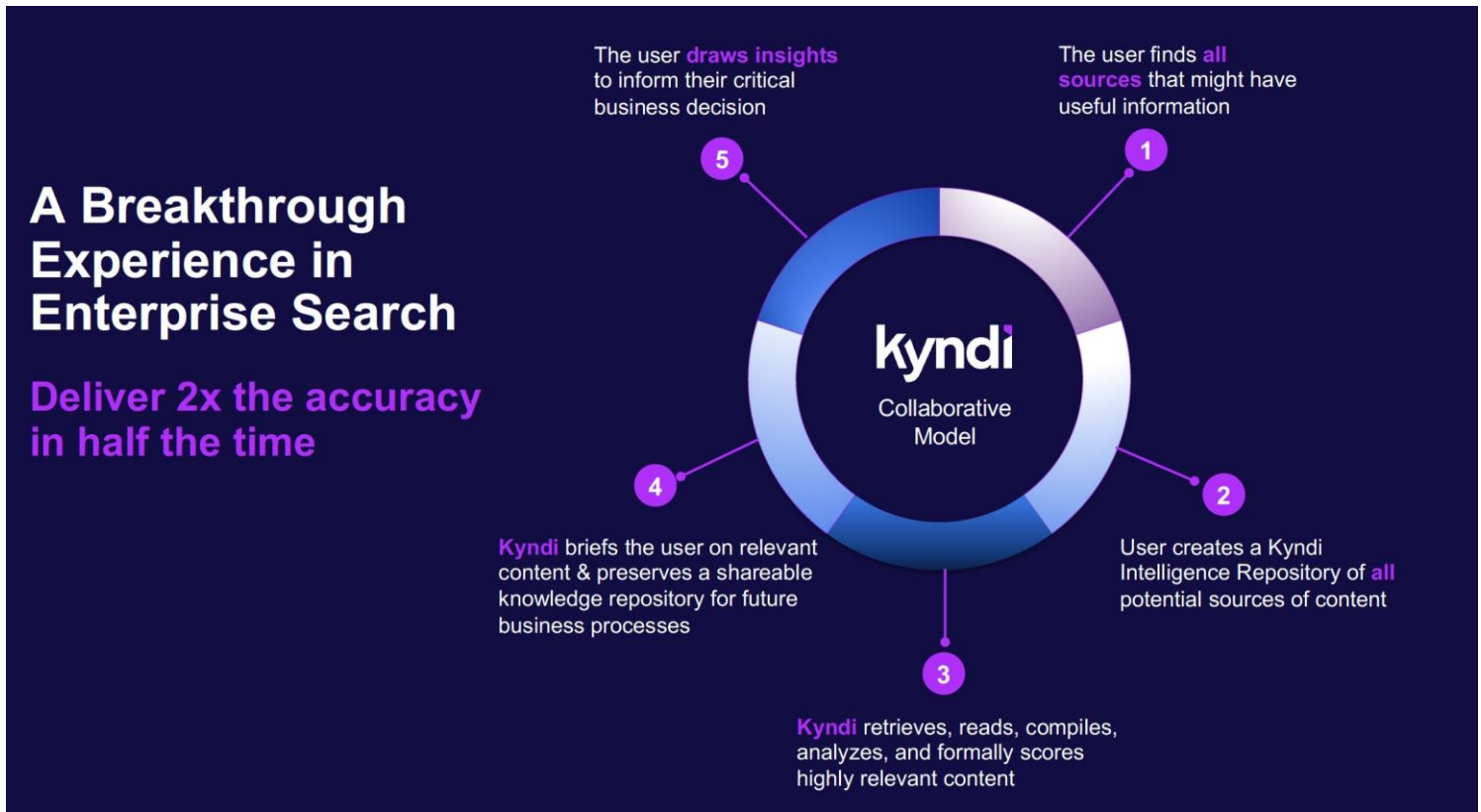
No labeling or model training



The Kyndi Platform for the Natural Language-Enabled Enterprise includes a robust set of APIs as well as developer tools, a developer portal, and developer support.

Kyndi Natural Language Search

Delivering highly relevant, context-driven information with unprecedented speed and precision



Business Impact Solutions

Customer Support & Services. Deliver a breakthrough search experience to existing and prospective customers by delivering the right answers to their product and service-related questions, via a search or Chatbot interface for both customers and support agent. Improve customer satisfaction and retention, reduce case escalation, and ensure positive customer experience.



Competitive Intelligence Market Research. Turn market analysis into competitive advantage. Validate product features and increase market traction using accurate and timely search results identified from internal knowledge repositories and external market resources, including websites, industry reports, and conference data. Achieve faster time to actionable insights and capture new business opportunities with more accurate, comprehensive search outcome.

Enterprise Compliance. Overcome compliance challenges by enhancing employees' search experience. Dramatically reduce the time it takes employees to conform to internal policies and guidelines and to meet external ethical, legal, and regulatory requirements. Provide access to policies that span multiple data sources, business units, and geographies across the organization.



Contact us for a demonstration of value using your data
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