

# MANAGED IT SERVICES DELIVERS RELIABILITY

Advantages of Managed IT Services



Uncertainty is a business killer. To be successful, companies must plan expenses and know that vital business systems will work as needed. Taking a reactive approach to maintain your IT networks is simply too costly in too many ways:

- Lost productivity
- Dissatisfied customers
- Enormous repair costs

Our Managed IT Services Are The Smart, Cost-Effective Alternative.

## OUR PRODUCTIVE APPROACH IMPROVES YOUR PRODUCTIVITY

With our managed IT services, you'll enjoy the benefit of a full team of IT specialists keeping your systems in excellent working order. For a small, fixed monthly fee, we monitor your systems 24/7, apply patches, ensure backups, keep viruses at bay, and perform a host of other proactive measures

We make sure little problems don't become big — or expensive — and in most instances, you won't even know there was ever an issue.

# LET US IMPROVE THE PERFORMANCE OF YOUR IT NETWORKS.

#### Your Total IT Care

Our managed IT services will:

- Maintain 24/7 watch over your entire IT environment
- Identify and analyze server "events" for potential problems
- Remediate processes or services that fail
- Ensure security patches, services and anti-virus protocols are up to date
- Ensure that data backups are completed

# PROTECT YOUR TECHNOLOGY INVESTMENT



Shouldn't your IT systems be an investment for business growth, rather than a drag on profitability?

Our remote-monitoring tools, back-office services and software options provide cost-effective IT management to make sure your systems operate as required and deliver the ROI you expect.

## Server Monitoring And Care

We use software agents to track and analyze your network activity 24/7. When a system or function fails, we get an alert to immediately investigate. Once the problem is identified, we work to remedy it.

## **Desktop Monitoring And Care**

Our preventive maintenance service for desktops monitors and addresses common problems. Whether it's getting rid of viruses, attacking spyware issues or installing patches, we handle it all — in the background while your employees remain productive.

#### Secure Cross-Platform Data Protection

From servers to virtual machines, SIRIS is the secure data protection solution built for MSPs to protect client data. Security comes first with two-factor authentication and the fortified Datto Cloud to deliver the all-in-one solution for backup and recovery in a ransomware world.

### Secure Microsoft 365 Backup & Advanced Threat Protection

Comprehensive detection, protection, and recovery helps you safeguard your clients' Microsoft 365 data against both known and unknown cyber threats and common data loss scenarios.

#### Cybersecurity Information Awareness Training

Our Online Security Awareness Training program is a tool (in addition to quality spam filters, firewalls, and anti-virus); a part of a defense-in-depth strategy. We will prepare your users to defend your organization against cyber-attacks and manage problems when attacks make it past your other defenses.

## Scheduled Network and Security Assessments

How healthy is your network? We'll generate regular reports on the state of your systems, letting you know of potential problems that fall outside of safe parameters. Giving you the best information to choose effective response options.

# The Value Of Managed IT

- Better Financial Planning With managed IT services, you know how much you're going to spend each month. No more gambling with your budget and productivity.
- Our Team Is Your Team 24/7
  When an issue arises, we're
  already on the job taking care
  of routine maintenance and
  ensuring your IT systems are
  operating properly.
- Your Systems Stay Optimized
  Even when systems aren't
  down, they can still run slow
  or inefficiently. Our solution
  maximizes the value of your IT
  investment all the time.
- Faster Problem Resolution With remote monitoring, we'll usually see a problem before you do, allowing us to get a jump on the matter with less (or zero!) downtime for you.

## Your Full Service IT Provider

Our managed IT services cover a full spectrum of technology solutions, including remote monitoring and management of your networks, 24/7 help desk support and business continuity solutions to ensure your company is prepared for any disruption.