

How QBE leverages precision underwriting automation

QBE is a general insurance and reinsurance firm with operations in 27 countries. It is listed on the Australian Securities Exchange and offers personal, commercial, and specialty products and risk management solutions.





The Challenge

To implement a strategy for consolidating data sources and presenting risk and client information in one place, and enable the underwriters to make the right decisions.



The Solution

Providing a central resource of externally derived insight with historical and up to the minute analysis, accessible by underwriters within the business.



The Result

Underwriters are provided with 'easy to analyse' data and are able to refocus on delivering quality customer outcomes, with the right level of confidence.



With the changing nature of risk during these uncertain times, the flexibility and configurability of FullCircl's Platform enables QBE to be proactive rather than reactive to changes in data for client assessment. Critically, FullCircl gives us unique access to news media and unstructured data that was previously very difficult to assess.

David Jones

Director of Underwriting, Property & Packaged at QBE

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