## FitzGerald Flynn Insurances Ltd.

#### Insurance Brokers

Life Pensions & General Insurance Brokers

4 Brookfield Avenue, Blackrock, Co. Dublin, A94 F862 Ireland



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# **Data Privacy Statement**

FitzGerald Flynn Insurances Ltd is committed to respecting and protecting your privacy and would like you to feel safe when giving us your details. To provide you with relevant information, respond to your requests we sometimes request that you provide us with information about yourself. FitzGerald Flynn Insurances Ltd will identify itself on Web pages and in correspondence

This Privacy Statement will inform you of the information we gather and how it is used. FitzGerald Flynn Insurances Ltd maintains the same privacy practices with respect to data that is collected off-line and this statement also covers those methods of data collection and use. FitzGerald Flynn Insurances Ltd complies with EU General Data Protection Directive - GDPR for the collection, use, and retention of personal information from European Union member countries.

## What information we gather

In general, you may visit this website without identifying yourself or revealing any personal information. FitzGerald Flynn Insurances Ltd collects domain information from your visit to customise and improve your experience on our website.

This website may collect certain information from your visit, including the date and time of your access, the pages you have accessed, the name of the Internet Service Provider and the Internet Protocol (IP) address by which you are accessing the Internet, and the Internet address from which you linked to our site, if applicable. We use this information to better understand how our website is being used so that we can improve its performance.

Some portions of this website may request that you give us information about yourself, from which we are able to identify you, such as your name, email or other address. Some of the ways in which we may collect information from you are:

Subscription to newsletters or other FitzGerald Flynn Insurances Ltd content-related correspondence

Event registrations for seminars, conferences, etc.

White paper or other downloads

#### Use of the information we gather

When we collect information about you, we intend to tell you why we are asking for the information and what we intend to do with it. You will have the option of not providing the information, in which case you may still be able to access other parts of this website, although you may not be able to access certain services. In certain areas of our website, we may, where appropriate, enable you to 'opt in' to certain uses of your information e.g. personal data and direct marketing. Data will not be held for longer than is necessary, credit card transactions will be held for the duration of the transaction and general client details will be held while you are a customer.





The information we collect about you or your computer is used to run the website, respond to your requests or process any transactions you have requested. It may also be used to verify your identity, send you information or contact you in relation to a FitzGerald Flynn Insurances Ltd product or service that you are using or that we believe may be of interest to you after you have chosen to 'Opt in'.

## Sharing information with third parties

In certain instances, we may make your information available to Insurers and Intermediaries with whom we have a relationship where they are providing quotation services on our behalf. We will only provide them with information that is necessary for them to perform the service and we take measures to protect your information.

The information we collect may be used, stored and processed in the EU, UK, United States, Switzerland or in any other country in which FitzGerald Flynn Insurances Ltd does business. By providing the information via the website, you are consenting to the transfer of the information outside of your country to any country (including countries which may not have adequate levels of protection).

FitzGerald Flynn Insurances Ltd may disclose information it has collected about you on the website if required to do so by law or when necessary to protect the rights of FitzGerald Flynn Insurances Ltd or its employees.

#### **Data security**

FitzGerald Flynn Insurances Ltd intent is to strictly protect the security of your personal information; honour your choice for its intended use; and carefully protect your data from loss, misuse, unauthorised access or disclosure, alteration or destruction. We have taken appropriate steps to safeguard and secure information we collect online, including the use of encryption when collecting or transferring sensitive data such as credit card information.

However, you should always take into consideration that the internet is an open forum and that data may flow across networks with little or no security measures, and therefore such information may be accessed by people other than those you intended to access it.

## How to update and/or amend the personal information you have provided

You are entitled to know whether we hold information about you and, if we do (subject to certain limitations), to have access to that information and have it corrected if it is inaccurate or out of date. To exercise your Right of Access or to update your details under your Right of Rectification or Erasure please email your request to the contact address below with proof of identity.

#### **Business Relationships**

This website contains links to other websites. FitzGerald Flynn Insurances Ltd is not responsible for the privacy practices or the content of such websites. FitzGerald Flynn Insurances Ltd uses pixels, transparent GIF files and other methods to help manage online advertising.

## **Contacting Us**

If you have any questions or comments about our privacy statement or practices, please contact us.

FitzGerald Flynn Insurances Ltd may modify or update this privacy statement from time to time at any time without prior notice. You can check the "Last Updated" date below to see when the statement was last changed. We encourage you to check this statement often so that you can continue to be aware of how we are protecting your personal information. Your continued use of the website constitutes your consent to the contents of this privacy statement, as it may be modified from time to time.

#### Email: info@insuranceservices.ie

## **Liability Insurance**

If you hold insurance against a liability that may be incurred by you against a third party, where for whatever reason you cannot be found or you become insolvent, or the court finds it just and equitable to so order, then your rights under the contract will be transferred to and vest in the third party even though they are not a party to the contract of insurance. The third party has a right to recover from the insurer the amount of any loss suffered by them. Where the third party reasonably believes that you as

policyholder have incurred a liability the third party will be entitled to seek and obtain information from the insurer or from any other person who is able to provide it concerning:

- the existence of the insurance contract,
- who the insurer is.
- the terms of the contract, and
- whether the insurer has informed the insured person that the insurer intends to refuse liability under the contract.

#### **Policy Statement**

The General Data Protection Regulation (GDPR) describes how organisations — including FitzGerald Flynn Insurances Ltd must collect, handle and store personal information.

These rules apply regardless of whether data is stored electronically, on paper or on other materials.

To comply with the law, personal information must be collected and used fairly, stored safely and not disclosed unlawfully.

## The GDPR underpinned by six important principles. These say that personal data must:

- Be processed lawfully, fairly and in a transparent manner
- Be collected for specified, explicit and legitimate purpose
- Be adequate, relevant and limited to what is necessary
- Be accurate and where necessary, kept up to date
- Retained for only as long as necessary
- Processed in an appropriate manner to maintain security

The Board of Directors of FitzGerald Flynn Insurances Ltd, located at 4 Brookfield Avenue Blackrock Co Dublin A94F862 are committed to compliance with all relevant EU and Member State laws in respect of personal data, and the protection of the "rights and freedoms" of individuals whose information FitzGerald Flynn Insurances Ltd collects and processes in accordance with the General Data Protection Regulation (GDPR).

The GDPR and this policy apply to all of FitzGerald Flynn Insurances Ltd personal data processing functions, including those performed on customers', clients', employees', suppliers' and partners' personal data, and any other personal data the organisation processes from any source

The GDPR Owner is responsible for reviewing the register of processing annually in the light of any changes to FitzGerald Flynn Insurances Ltd's activities (as determined by changes to the data inventory register and the management review) and to any additional requirements identified by means of data protection impact assessments.

Partners and any third parties working with or for FitzGerald Flynn Insurances Ltd and who have or may have access to personal data, will be expected to have read, understood and to comply with this policy.

No third party may access personal data held by FitzGerald Flynn Insurances Ltd without having first entered into a data confidentiality agreement "Third Party Data Protection Confidentially Agreement", which imposes on the third party obligations no less onerous than those to which FitzGerald Flynn Insurances Ltd is committed, and which gives FitzGerald Flynn Insurances Ltd the right to audit compliance with the agreement.

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