Video Search and Download Instructions for the Uniview NVR

Accessing your video recorder via the internet

1. Go to www.star4live.com or enter the IP address of the Uniview video recorder into the address bar using **Internet Explorer** if you are on the same local network as the Uniview recorder. Please note that other internet browsers are not supported at this time.
2. Enter your username and password where prompted.
3. If prompted to change the password click Cancel.
4. When using the web browser for the first time you will see a message on top of the view windows. Please click here to download and install the latest plug-in. Close your browser before installation.
    a. Click on the underlined message
    b. On the bottom of the screen you will be prompted to Run or Save the File, select **Save**
    c. Close your web browser
    d. Go to your file folder named Downloads
    e. Double click the Web Player application and follow the prompts
    f. You may see a warning that the file may not be safe, continue anyway, If the file doesn't run then right click the file and select Run as Administrator
    g. Open Internet Explorer, enter the IP address or web address, and log into the system
5. If you are using for the first time you need to tell the system where you want to save your video files and snapshots. You can go back at any time to change the file destination.
6. Select the Setup Icon then Client
    a. If you want to save to a USB or external hard drive make sure it is inserted now
    b. Next to **Save file to** select Browse button
    c. Create a new folder and browse to where you want the files saved
    d. Click the Save button
7. All other setup options have been completed during the initial installation, please do not change any settings
8. Setup is now complete

Live Viewing of Cameras

1. Click on Live View on the top of the screen.
2. By default 9 viewing windows will appear, this can be changed by clicking on the Switch Screen icon on the bottom left of the screen.
3. A list of all available cameras is on the left-hand side.
4. Drag and drop the desired cameras to any open window or you can drop over a viewed camera to replace the current view.
5. Double click on any camera to switch to a full screen view, click again to return to the multi camera view.
6. On the bottom right of the screen there are several control options, hover mouse over any icon to show the icon name, if the icon is greyed out that feature is not supported by the selected camera.
    a. Take snapshot – allows user to take a photo of the current screen, a Snapshot Succeeded message appears above the live view indicating where the picture is saved
    b. Start Local Recording – Select to start a local record and select again to stop the recording, a Recording Succeeded message appears above the live view indicating where the recording is saved
    c. Enable/Disable Digital Zoom – when enabled use mouse wheel to zoom in and out on the current live stream and click and hold to move to desired viewing area

      d.   Open Control Panel – use this feature if you have Pan, Tilt, Zoom cameras that you want to control
      e.   FishEye, Audio, 3D positioning – these are specialty features that are not used in most applications, if you have these features you will be shown how they operate during your installation orientation
      f.   Full Screen – Opens the camera view to a full screen hiding all controls and feature buttons, select ESC on your keyboard to return to normal view

Search and Playback

1. Click Playback on the top of the screen.
2. A list of all cameras is displayed on the left-hand side of the screen.
3. Choose the camera you wish to view by clicking on it.
    a. Max Cameras selects all available cameras.
    b. Close All deselects all cameras.
    c. Scroll down to view additional cameras.
4. Select the day you wish to view by double clicking on the calendar.
    a. The month and year can be changed by using the left and right arrows or the drop-down menu.
    b. Days with normal recording will be highlighted blue and event recordings will be red.
    c. If there is no highlight there is no recording for that day.
5. Once a day has been selected a timeline will appear under the picture of the selected camera. Times with recording will be highlighted in blue or red depending on the type of recording.
    a. Timeline can zoom in and out by using the zoom buttons to the right of the timeline or by clicking on the timeline and using the mouse wheel.
6. Click and hold the mouse on the timeline over the approximate time you wish to view then slide the cursor left or right to get to the exact time.
7. Under the timeline there are icons representing the playback options.
    a. Play – Reverts to Pause when in Play mode
    b. Stop
    c. Reverse play – Reverts to Pause when in Reverse Play mode
    d. Rewind back 30 seconds
    e. Skip ahead 30 seconds
    f. Speed Down
    g. Speed Up
    h. Frame by Frame Forward
    i. Frame by Frame Rewind
8. The current play speed is displayed in the black box in the center of the playback buttons.
    a. Available speeds are 1/8, 1/4, 1/2, 1x, 2x, 4x, 8x, 16x.

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Additional Features

On the bottom right on the screen there are buttons that activate additional features. Hovering the mouse over the icons provides an icon label.

1. The Camera Icon allows user to take a photo of the current screen, a Snapshot Succeeded message appears above the live view indicating where the picture is saved
2. The scissor icon starts and stops a video clip.
    a. Click scissor icon to start clipping.
    b. Start playback of desired video.
    c. Click scissor icon again to stop clipping.
    d. The clip will now be highlighted light blue on the timeline.
    e. Additional clips may be saved on the current timeline.
3. Click the disk icon to open File Management to save the clip.
    a. The File Management window pops up under the Video Clip tab.
    b. Select the clip(s) to backup and click on Download. A Download Succeeded message appears above the live view indicating where the file is saved
4. Enable/Disable Digital Zoom – when enabled use mouse wheel to zoom in and out on the current live stream and click and hold to move to desired viewing area

Viewing saved recordings and snapshots

1. Insert USB drive into your computer or browse your PC to the previously selected save location.
2. Windows may prompt you asking what you wish to do, or it may open the open file explorer to browse the drive.
3. Files are named using the date of the video or snapshot using the format **year/month/day/hour/minute/second**. For example, 20190616133055 is June 16th, 2019 at 1:30:55 PM.
4. Snapshots are jpeg images and can be viewed as a standard photo.
5. Video clips are MP4 images and require a video player. If your media player does not support the format you may be prompted to purchase the required codec, or you can explore the Windows store to find a suitable media player. VLC Media Player is a common supported player. Playback features like fast forward and rewind may be limited by these players.
6. Uniview offers a Media Player with all functionality needed to perform all playback tasks.
    a. Go to www.univiewtechnology.com
    b. Select the Support Center drop down menu
    c. Scroll down to Guard Player - EZPlayer and click on download now
        i. A folder EZPlayer.zip will be created in your download folder on your computer
        ii. Open the folder and highlight the file name and extract the file
        iii. You will be prompted to select where you want the file saved, by default the file will save in the folder currently opened
        iv. Right click on the EZPlayer.exe file and select open
        v. EZ Player Setup Wizard will open
            1. Click Next
            2. All associated files are checked by default so click next

3. You will be prompted to select installation folder destination, most installations will use the default location, click Next
4. Click Install
5. When the installation is complete you will be prompted to select Finish to close the Setup Wizard
6. Close the download folder
7. Open EZPlayer by clicking on the icon created on your desktop
8. Insert the Flash Drive that you used to save the desired files or browse to the file destination on your PC.
9. Select Open File on the main screen, select the USB drive and then select the desired file to playback
10. On the bottom center of the view window are standard playback icons for Play/Pause, Stop, Fast Forward, Rewind, Frame Forward
11. There is also a blue timeline that you can click and drag to quickly move to a specific time
12. On the bottom left you can select the number of camera views desired, playlist hide (to expand viewing area), and Close All
13. On the top right you can enable digital zoom, take snapshot, and start recording
    a. Enable digital zoom and use mouse wheel to zoom in and out, click and drag to view desired area
    b. Take snapshot will take a picture of the currently viewed frame
    c. Click start recording and stop recording to save a new file
14. New snapshots and videos are saved under your local drive under the following folders
    a. C:Users/Administrator/EZPlayer/record or snapshot