



東北醫療中心現提供 視頻會診服務

**NEMS NORTH EAST
MEDICAL SERVICES**
東北醫療中心
a California health center

您現在可以留在家中舒適地解決您的健康問題！

視頻會診將通過視頻會議平台 - Zoom應用程式遠程完成，除此之外，會診過程跟親身門診相似。Zoom視頻應用程式符合健康資料保密法 (HIPAA)，您的病人健康信息會受到保護和保密。您只需要一部智能手機或帶有攝像功能的電腦即可！

視頻會診更為靈活，並為您與醫護人員的通話提供了便利。視頻會診可用於下列的服務內容：

- 成人科
- 兒科
- 物理治療科
- 牙科
- 以及更多服務！

與我們醫療團隊的視頻會診預約簡單而安全！

1 致電東北醫療中心安排預約

- 三藩市 415-391-9686
- 帝利市 650-550-3923
- 聖荷西 408-573-9686

2 您會通過電子郵件或短信的方式收到一封預約確認通知

3 在您的預約時間前，請打開確認通知，點擊電子郵件裡的綠色按鈕或短信裡的鏈接，通過Zoom視頻應用程式開始會診

請使用右邊的二維碼把Zoom視頻應用程式免費下載至您的手機或平板電腦！

- 1 打開您的手機或平板電腦的相機
- 2 把攝像頭對準合適的二維碼 (iOS系統或 Android系統)
- 3 點擊彈出來的鏈接，前往應用商店 (App store 或 Google Play)
- 4 下載 Zoom 視頻應用程式



如何通過ZOOM加入視頻會診

1 打開預約確認通知的電子郵件/短信

2 在您的預約時間提前至少15分鐘，請點擊：



預約確認通知 (電子郵件)



預約確認通知 (短信)

3 您將會被連接至為您提供詳盡條款細則的“遠程醫療”同意書”

4 您必須同意所有同意書裡所有條款細則才能繼續



5 請點擊“加入視頻會診”

NEMS complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Spanish ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (415) 391-9686 ext. 8160 (TTY: 1-800-735-2929).

Chinese 注意：如果您使用中文，您可以免費獲得語言援助服務。請致電 (415) 391-9686 轉內線 8160 (TTY: 1-800-735-2929)。

Vietnamese CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (415) 391-9686 ext. 8160 (TTY: 1-800-735-2929).

NEMS - Rev. 05/2020



NEMS NOW OFFERS VIDEO VISITS



Address your health concerns from the comfort of your home!

Video visits are similar to an in-person visit, except the visit will be done virtually using the video-conferencing platform, Zoom. Zoom is HIPAA-compliant, so your patient health information will be protected and secure. All you need is a smartphone or laptop with video capability!

Video visits allow for increased flexibility and are a convenient way to speak with your provider. Video visits may be used for the following services:

- Adult Medicine
- Pediatrics
- Physical Therapy
- Dental
- And more!

Scheduling a video visit with your NEMS provider is easy and safe!

- 1 CALL NEMS** to make an appointment
 - San Francisco 415-391-9686
 - Daly City 650-550-3923
 - San Jose 408-573-9686
- 2** You will **RECEIVE A CONFIRMATION** via email or text message
- 3** Before your appointment time, **CLICK THE GREEN BUTTON** (email) or **THE PROVIDED LINK** (text message) in your confirmation to start the video visit in the Zoom app

Download the Zoom app for free on your smartphone or tablet using the QR codes on the right!

- 1 OPEN** your camera app
- 2 POINT** your camera at the QR code (iOS or Android)
- 3 CLICK** pop-up link to be directed to the App store or Google Play
- 4 DOWNLOAD** Zoom app

SCAN ME



iOS



Android

HOW TO JOIN THE VIDEO VISIT ON ZOOM

1 Open the appointment confirmation email/text message

2 At least 15 minutes before your appointment, click:

You're scheduled to see Abstracted, Med MD on 05/06/2020 at 11:00 AM. Please start your virtual visit at least 15 minutes before your appointment.

Start Appointment

First time users, please download the Zoom Meeting app before your appointment by clicking the Download Zoom button.

Download Zoom

Email Confirmation

You're scheduled to see Abstracted, Med MD on 05/06/2020 at 11:00 AM. Please click this link to join the meeting:

<https://virtualVisit.nems.org/?meetingId=89677451275>

Please start your visit at least 15 minutes before your scheduled appointment. Thank you!

Text Message Confirmation

3 You will be directed to a **TELEHEALTH CONSENT FORM** which will provide the terms and conditions

4 Agreement to terms and conditions is required to proceed

TeleHealth Consent Form

TeleHealth visits are similar to an in person and provide treatment as indicated over your insurance. It will still apply.

5 Click **JOIN ZOOM MEETING**

☒ I agree to terms and conditions

Join Zoom Meeting

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