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| **Region 1: Black Hawk A-J, Cerro Gordo, Chickasaw, Fayette, Floyd, Howard, Mitchell****Dan Hofer will be your primary contact for questions or issues regarding the following:**Product Orders Deliveries Account issues/updatesFood Safety concerns/recallsSite VisitsStatistics/submitting paperworkComplaints/concerns regarding foodDan Hofer, dhofer@neifb.org, 319-235-0507 ext. 127 Customer service concerns/complaints Tia Gutierrez, tgutierrez@neifb.org , 319-235-0507 ext. 128 | **Region 2: Allamakee, Black Hawk K-Y, Buchanan, Clayton Delaware, Winneshiek****Kelsey Mumm will be your primary contact for questions or issues regarding the following:**Product Orders Deliveries Account issues/updates Food Safety concerns/recallsSite VisitsStatistics/submitting paperworkComplaints/concerns regarding foodKelsey Mumm, Kmumm@neifb.org ,319-235-0507 ext. 144Customer service concerns/complaints Tia Gutierrez, tgutierrez@neifb.org, 319-235-0507 ext. 128 |
| **Region 3: Bremer, Butler, Grundy, Hardin, Marshall, Poweshiek, Tama****Tia Gutierrez will be your primary contact for questions or issues regarding the following:**Product Orders Deliveries Account issues/updatesFood Safety concerns/recallsSite VisitsStatistics/submitting paperworkComplaints/concerns regarding foodCustomer service concerns/complaintsTia Gutierrez, tgutierrez@neifb.org, 319-235-0507 ext. 128 | **Shannon Bass will be your primary contact regarding:**Policies and procedures/best practicesGrant opportunities/questions Guidance on NEIFB, TEFAP/USDA or Feeding America complianceGuidance on best practices, expanding or improving your client servicesGuidance on community and client engagementGuidance on client or volunteers’ issuesBuilding Capacity, developing and strengthening your agencyShannon Bass, sbass@neifb.org, 319-235-0507 ext. 108 |