Subject: Maintaining the Critical Infrastructure Sector

The health and safety of all our employees and their families is the highest priority during the COVID-19 crisis and we have taken appropriate measures to ensure we comply to support social distancing and telecommute practices. Thus far, we have seen no disruption to our business and minimal impact to our supply chain partners at this time.

We are closely monitoring the potential impact to the shelter in place orders that are being instituted in many of the states that may impact many of our supply chain partners. According to the memo published by the U.S. Department of Homeland Security on March 19, 2020, “If you work in a critical infrastructure industry, as defined by the Department of Homeland Security, such as healthcare services... you have a special responsibility to maintain your normal work schedule.” KMC Systems, Inc. has been classified as an essential critical infrastructure due in part to the engineering and manufacturing of diagnostic instruments which support the testing of Covid-19.

This message has been communicated to our supply base partners that may be affected today or in the future by the shelter in place orders. We will provide support as needed to clarify the important part that they play in the eco-system to our business to mitigate any supply constraints. Today, we are well positioned to continue to support the supply of diagnostics and medical devices to our customer base and the healthcare professional’s needs.

We have ample capacity across our manufacturing footprint to support, as needed, increased production that may arise from our customer base and the clinical settings around the world that use the products we design and manufacture in support of healthcare professionals.

In support of the COVID-19 pandemic, we have reserved a significant part of our clean-room manufacturing footprint within our Merrimack location to support potential needs that customers, new and old, may utilize to respond to the world’s needs at this every changing time.

To support timely communication on COVID-19 as it pertains to KMC, we ask that all enquiries be submitted to KMC-COVID-19-Enquiry@Elbitsystems-us.com

Cooperation and good communication will be essential to navigating this crisis while we continue our best efforts to maintain our country’s critical healthcare infrastructure. We deeply appreciate your cooperation.

Sincerely yours,

KMC Systems, Inc.