



Onboarding

Digital KYC and RPA workflows to onboard customers for all your products

Web Portal
Mobile App
Own Workforce
Credit Officers
Direct Selling Agents
Lead Generators
Alliance Partners

Multi channel onboarding

Onboard customers instantly

Significantly enhance your conversion ratios with integrated end-to-end lead and customer onboarding

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Channel fungibility to allow onboarding originated in one channel to be completed in another.

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Manage all your in-house and external agents and credit officers on one single platform. Set their targets, manage incentives and measure their performance

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RBI compliant Digital and video KYC solution for KYC and RPA driven flows to quickly implement onboarding flows for different lending products

Onboard prospective customers from any channel.

01 Web and App Onboarding

Leverage Digital KYC and RPA driven onboarding flows both on your website and mobile app.

02 Own Workforce

Robust Agent application with inbuilt workforce management to streamline your workforce

03 Direct Selling Agents

Integrate your external DSA's into the workforce management platform and control their process

04 Lead Generators / Connectors

Tie up with industry groups / local area network to generate leads flow

05 Alliances and Partners

OCEN driven platform to onboard your alliances and partners and seamlessly integrate into their system



Digital KYC

Digital KYC and RPA workflows to onboard customers for all your products

Web Portal

Mobile App

Own Workforce

Direct Selling Agents

Alliance Partners

Onboarding and KYC

Keep human intervention in KYC process to the minimal

Enhance your customer experience with RBI compliant Digital and Video KYC powered by India Stack

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Speed up your customer acquisition process by automating identity verification and validation.

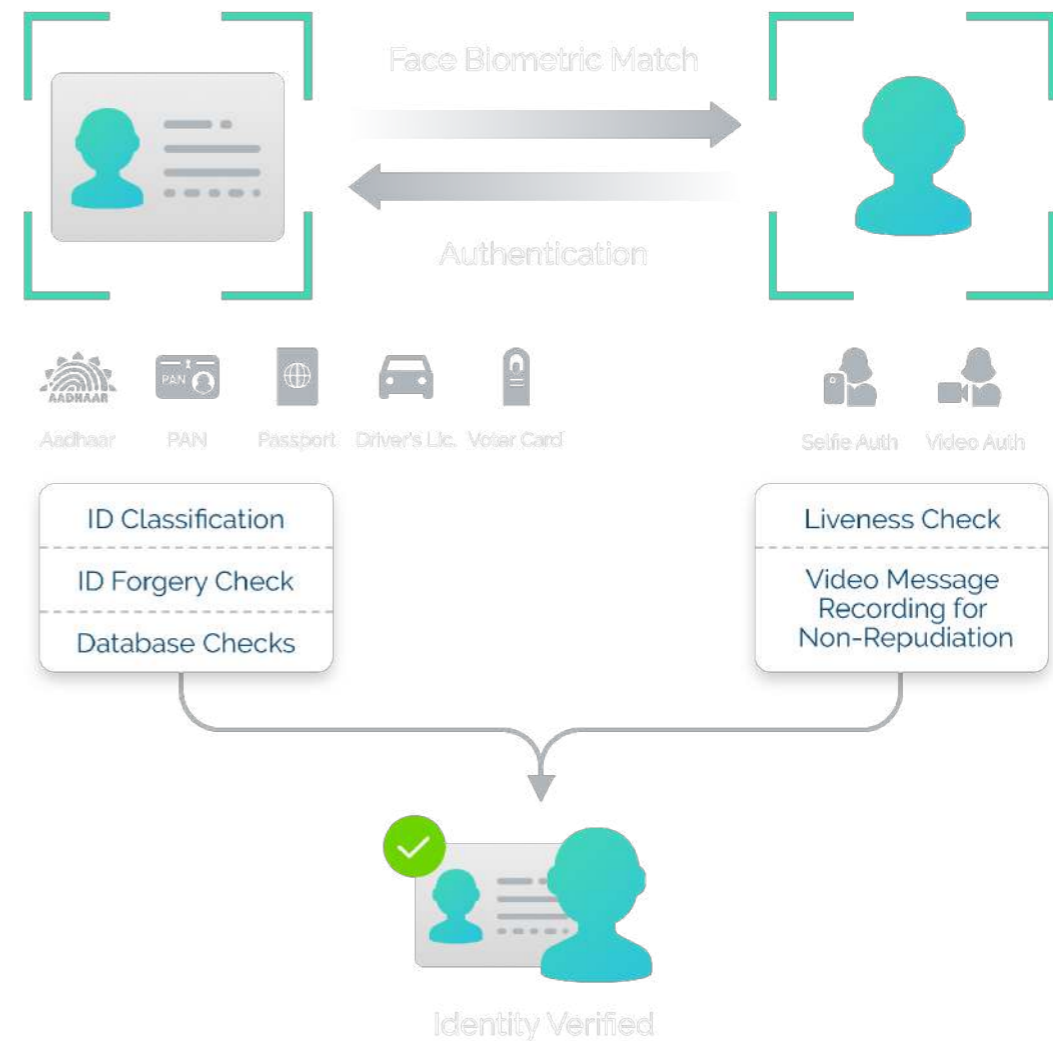
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Compatible on web, android and iOS and works efficiently in low network environments.

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AI powered document scanning for document identification and validation

Enhance customer engagement experience with digital identity and KYC



Digital Onboarding

Complete your customer onboarding instantly with Video KYC, India stack and no code workflows



Video KYC

RBI compliant hybrid solution for video KYC integrating Artificial Intelligence and human experts



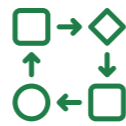
Aadhaar

Biometric and OTP based Aadhaar eKYC. Offline verification of Aadhaar and Aadhaar Secure QR code



Document Scan

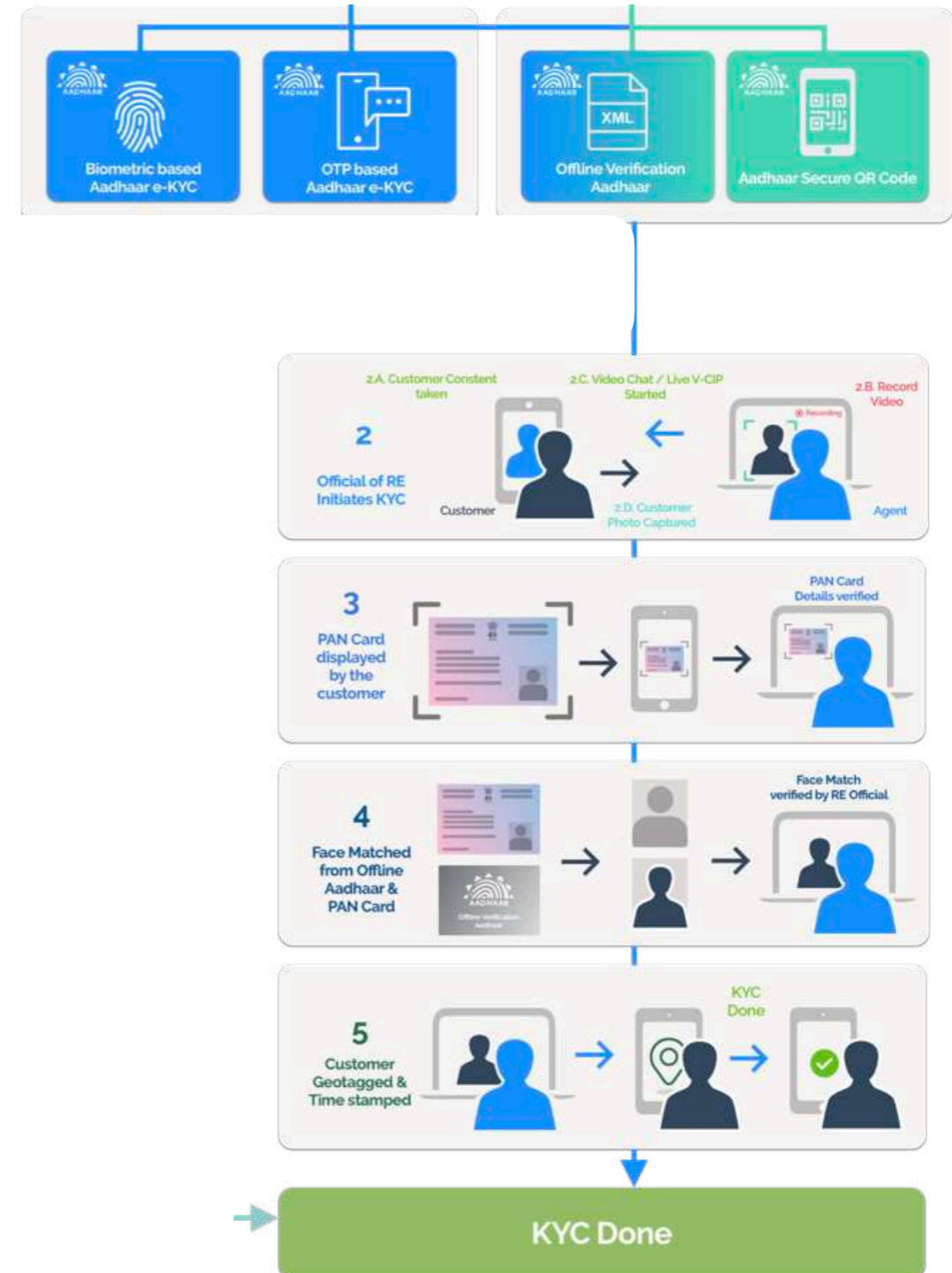
Scanning of onboarding documents for cross verification and data extraction



Custom Workflows

Low code framework to build custom workflows for onboarding, upsell/cross sell and customer services

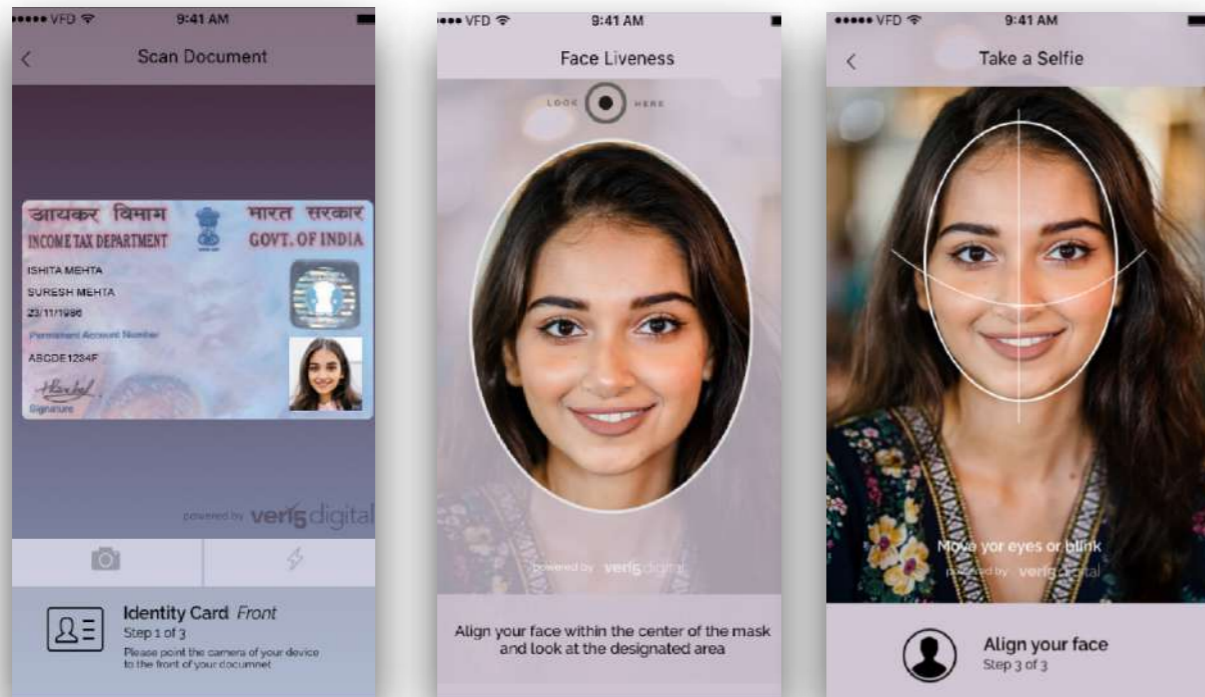
KYC on website, app, branches, or via your agents. We have it covered



Face and video ID in 3 Simple Steps

Hybrid approach to Digital KYC to achieve 95% accuracy

You don't need an app to do Video KYC. Just a web link on Sms or WhatsApp



01 Data and image Extraction

Extract data and image from Id Card. Conduct forgery checks and deduplication checks.

02 No Repudiation

Liveness checks and recording of video message for non repudiation and avoid spoofing

03 Matching

Matching of image in ID with face recording using robust AI algorithm for 95% accuracy.

04 Twice the Power

Integrating artificial intelligence and human power for KYC approval, audit and fraud detection

05 High Accuracy

Human experts for correcting boundary cases increases accuracy to 95%

06 Multiple ID Support

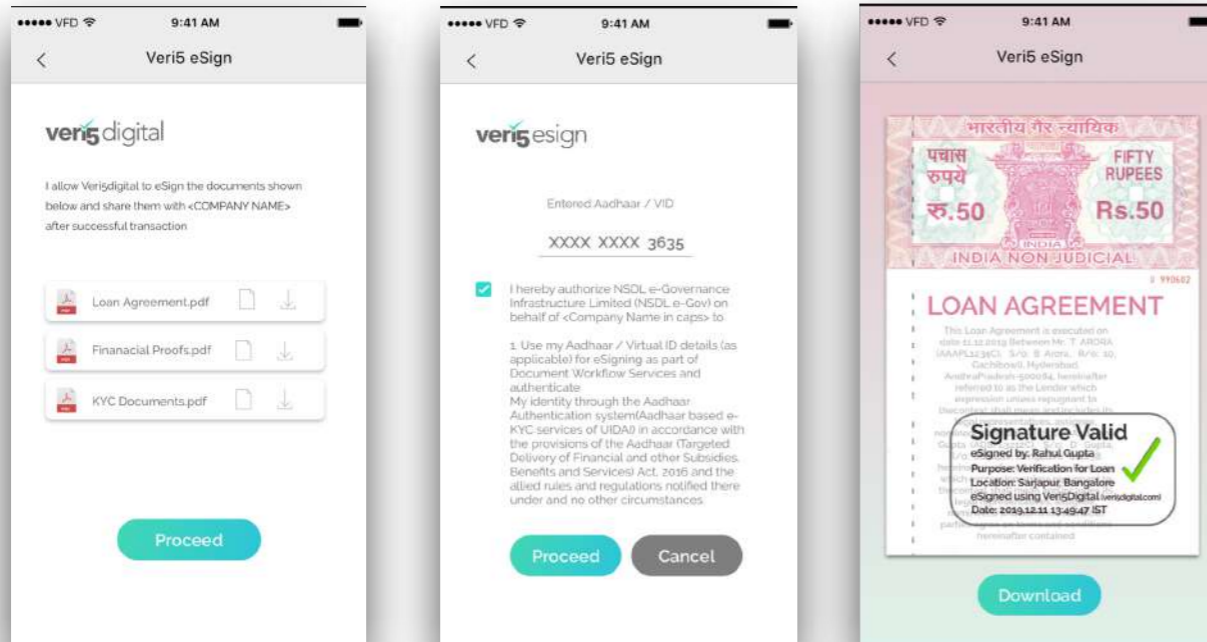
Currently support Aadhaar and PAN for identity verification. Can enhance the platform for other identity documents



Document management and eSign

Built-in light weight document management system

Digitally process your loan agreement with inbuilt eSign capability



01 Flexible

Support for any document format such as Pdf, XML, Images etc.

02 Flexibility in signature placement

Place eSigns on each page of the document or at pre defined locations.

03 Multiple verification support

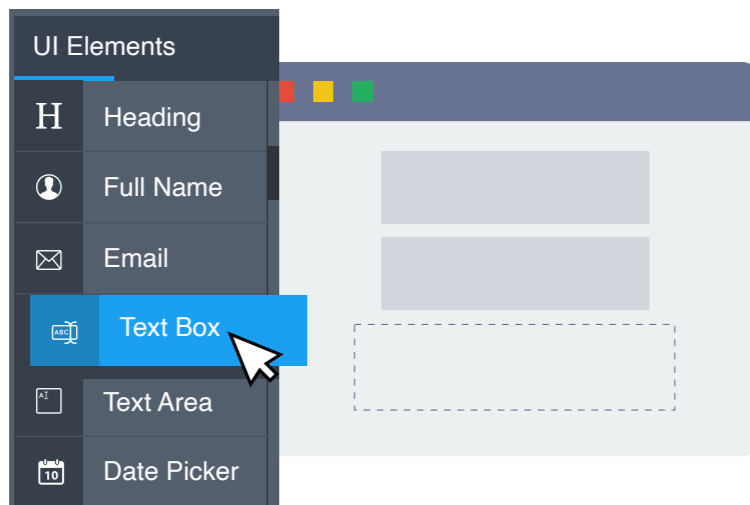
Aadhaar verification via Biometric, Iris or by SMS OTP.

04 Document repository

Secure light weight document management system to store signed documents

Integrated RPA

Build onboarding forms on the fly for different products



Build custom onboarding flows for different loan types / different customer base

01 Flexible

Configurable rules and forms to be deployed on your web and mobile applications

02 API based integration

API driven integration of UI flows with LOS for fast integration

03 Agile and Scalable

Bring agility to an ever changing need of your customers. Modify your flows in weeks and not months

04 Build once Integrate everywhere

Integrate the UI flows into all your customer facing applications; Web, App, Agent Apps and Partner Apps

Thank You!

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