CoreView vs. The Native Microsoft 365 Admin Center

Learn how CoreView's capabilities help enhance the native Microsoft 365 admin center. Allowing large organizations to get the most value out of their Microsoft 365 spend by gaining greater control over user permissions, license lifecycle management, security auditing, Microsoft Teams sprawl, managing hybrid environments, and so much more.

CoreView Capabilities:

- Segregation of duties via Virtual Tenants and Role-Based Access Control
- Drive usage adoption of Microsoft 365 workloads
- Administration, monitoring, and actionable reporting from single UI
- Security risk monitoring and alerting
- Microsoft 365 optimization, including license management

Features	CoreView	M365 Admin Center	How CoreView Extends M365 Admin Center
Microsoft Optimization and License Management			
User activity monitoring and license activation reporting	✔	✔	Both solutions allow administrators to monitor and report on license status. CoreView takes license reporting to another level.
Account license changes	✔	✔	Both solutions allow for license updates from their admin consoles. CoreView simplifies and automates the process.
License optimization	✔	✘	Identify unused licenses, minimize waste, and ensure costs are allocated appropriately.
Assign license pools to specific business units	✔	✘	Assign ownership of a set number of licenses to each department or business unit. Putting the central IT group in complete control over what licenses are distributed and who is paying for them.
License history	✔	✘	Track license history changes over time.
Chargeback accounting and billing reports	✔	✘	Provides the capability to perform chargeback reporting based on business units, geographies, etc.
Manage users in M365 and on premises consistently	✔	✘	You can connect CoreSuite to your on-prem Active Directory and manage both synchronized and cloud-only objects. Taking the guesswork out of where to make updates and the transition from on-prem to Microsoft 365.

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Segregation of Duties			
RBAC assignments to delegate privileges for regional or departmental administrators	✔	✘	Create unlimited custom roles, each with permission scopes tailored - and limited - to only what is required for specific tasks. Provide admin capabilities across AAD and applications.
Partition tenants for delegated administration	✔	✘	Organizations can segment users by Geography, Business Unit, or Department to assign management and administration rights.
Grant access to system events and audit logs	✔	✘	Provides sanctioned access to secure information for research and troubleshooting.
Usage Adoption and End User Training and Productivity			
User activity reporting by workload	✔	✔	Both solutions enable administrators to monitor user activity by workload. The Microsoft 365 Adoption Content Pack utilizes PowerBI, which requires manually updating one user at a time or downloading a file to manage that list via PowerShell. But with CoreView's action-enabled reporting, you are able to take immediate action based with a click of a button.
Tracking and reporting of adoption trends	✔	✔–	Both solutions provide reporting and analysis of adoption trends based on user activity changes. However, CoreView enriches the data with additional information not available in the M365 Admin Center, such as licenses, department, country, and other parameters.
Reporting on user productivity	✔	✔–	MS Productivity Score provides insight into an organization's use of collaboration with MS tools. This score, however, is at the organizational level, including comparisons to other organizations, but not at the user level. CoreView allows insight into specific user analytics, providing you with granular insights.
Targeted adoption campaigns using e-mail templates	✔	✘	Customizable communications can be targeted to specific user groups and monitored for readership after being received.
Tracking and reporting for adoption campaign activities by user	✔	✘	Provides complete visibility into user actions performed in relation to targeted adoption campaigns.
Administration, Monitoring and Reporting in User Interface			
Analyze e-mail throughout, delivery, and other metrics	✔	✔–	Limit operators to only search logs for e-mail message throughput and delivery, for users in their designated Virtual Tenant
Generate reports about e-mail throughout, delivery, and other performance metrics	✔	✔–	Both provide reports, but CoreView allows for the scheduling of reports that are automatically distributed via e-mail to preconfigured distribution lists.
Bulk-actions for account updates on selected users	✔	✔–	CoreView has no limit on the number of selected user accounts for which actions can be taken in bulk. The Admin Center only allows admins to select a few user accounts for updates.

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Customizable reporting templates that are action enabled	✔	✘	CoreView provides 240 user activity metrics for customizable, actionable reports. Versus Microsoft's approximately 50 reports which are limited to blocks of 100 records.
Drill-down reporting at user level, with no limit on viewing or exporting	✔	✘	Enables administrators to easily investigate activity trends on the user level, instead of company wide metrics.
Review user activity for all workloads from a single screen (User Card)	✔	✘	Allows administrators to view complete user activity and take action from a single user card.
Custom drop-down menu actions for integrating PowerShell	✔	✘	CoreView allows the integration of custom PowerShell scripts as new actions available from the menus.
Automated Workflows			
Customizable workflows	✔	✘	CoreView provides workflows to help automate processes - like onboarding and offboarding or authorization options.
Selected Action Options			
Tracking and Reporting for ALL Admin Activities	✔	✔-	Both solutions allow for tracking, searching, and reporting of admin activities. However, the Admin Center only stores background information for 90 days vs. CoreView's 360 days.
Monitor Mailbox Delegations for Security Compliance	✔	✔-	Microsoft only provides visibility on who can access a specific mailbox but not what mailbox a user can access. Furthermore, Microsoft doesn't provide reports to investigate delegation like CoreView.
Viewing All Mailbox Access Rights for Users and Groups	✔	✘	Enables administrators to view and manage security rights for different mailboxes from a single screen.
Security Compliance Alert Notifications, with Compliance Baseline Settings	✔	✘	Automated alerts can be configured to notify administrators when security issues are identified. Plus, security compliance baselines can be created for users who share group membership.
Simplified Security Auditing for Log File Entries	✔	✘	CoreView provides a simplified model to view, sort, and search all related Office 365 log files to identify security issues.