

# The Microsoft 365 Management Platform

That improves IT efficiency, maximizes SaaS ROI, and mitigates risk for Governments operating a complex Microsoft environment

## What makes CoreSuite different?

### We Offer Unparalleled Microsoft 365 Visibility

See all your Microsoft 365 services for your entire tenant through a single console.

### We Manage Microsoft 365 Like No Other

Manage Microsoft 365 with permissions and views aligned to your needs.

### We Help You Automate Repetitive IT Tasks

Workflow automation dramatically boosts IT efficiency, reducing mistakes.

Gold Microsoft Partner



## Everything you need to see, manage, and automate Microsoft 365 across agencies

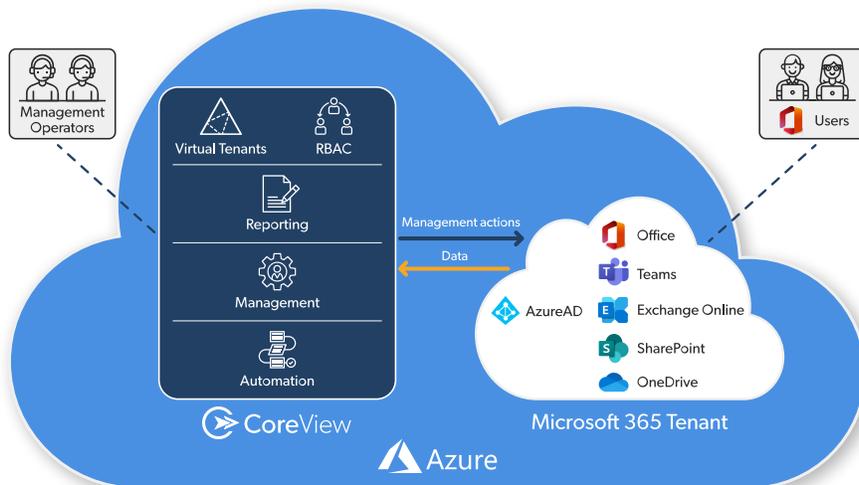
Every state, county, or city is different – and all too often, the native M365 capabilities aren't enough to support your unique environment, particularly if you have multiple agencies operating within a single Microsoft tenant. CoreSuite makes M365 management simple and superb – boosting IT efficiency with advanced user management, delegated administration, and Virtual Tenants. Maximize your M365 investment with adoption and license lifecycle management, and mitigate risk with M365-specific security protections.

### Manage Centralized or De-Centralized IT Models with CoreView Virtual Tenant Technology

Purchasing M365 licenses through a single, centralized tenant can result in greater efficiency and cost savings. However, it comes with challenges in administration, meaning Central IT must handle support requests and licensing issues across a variety of departments or agencies. As a result, IT requests get backlogged and users are frustrated by the response time.

CoreView Virtual Tenants allow you to segment and isolate agencies or other groups within a single M365 tenant, so you can:

- Allow agency-specific IT staff to manage their own agency with autonomy while still giving Central IT oversight on billing and chargebacks as well as security and compliance.
- Limit access to necessary information only. For example, should the IT person at the Department of Health be able to read the Governor's emails?
- Easily adjust to specific agencies' needs while maintaining the benefits of a single, global tenant.



## Prevent Waste with Improved License Visibility

With many states, large counties, and agencies spending tens of millions on M365, there's plenty of opportunity for licenses to go unused or underutilized without a strong license management system in place. CoreView helps public sector clients detect unused, unassigned, or over-sized licenses in their tenant and take action to correct.

For example, one large county in California discovered that nearly ¼ of their M365 licenses had never been used, due to mistakes in the onboarding process. They had been happily paying for these for years – and adding more all the time. With CoreView's Virtual Tenant architecture, each agency was able to review their own use, and waste, and take appropriate action, while giving Central IT visibility into any remaining unused or unassigned licenses.

CoreView also allows governments to easily set up chargeback systems so that each agency can pay for what it's using, therefore increasing attention to utilization. Finally, our Teams Advanced add-on helps customers control costs associated with VoIP subscriptions associated with Teams Voice.

## Secure Your M365 Environment

Microsoft is very secure, but only if secured properly. And security concerns are only getting worse with crypto-based ransomware attacks on the rise. Many attacks target Microsoft in one way or another because it's so ubiquitous. CoreView can quickly detect and remediate security gaps such as:

- Users without MFA enabled
- Email addresses forwarding to external addresses
- Shared mailboxes with too many owners

Further, if an attack, or even a simple mistake, does occur, CoreView can help IT admins track down exactly what happened, when, and who was affected. This allows governments to respond quick and confidently in the event of a problem.

## Streamline and Automate IT Tasks

CoreView's single administration interface for all of M365 helps you streamline IT tasks so you can get more done. Still have some components on-premises? Our Hybrid Connector lets you unify Microsoft administration, rather than managing M365 and on-prem separately.

Workflow automations can speed up tasks like employee onboarding/offboarding, compliance checks, periodic reporting, and more. Workflow tasks complete faster and avoid the human errors that can introduce security gaps. CoreView saves our government clients thousands of IT hours each year.

### FULL VALUE

Get more out of Microsoft 365 by optimizing licenses, driving adoption, and keeping everything under control.

### FULL OVERSIGHT

Identify and manage security and compliance gaps with visibility into everything from breach attempts to policy violations.

### FULL SPEED

Turn hours of work into just a few clicks with automation that does the heavy lifting on manual, repetitive tasks.

More than **10 million** users under management

*In terms of how to administer Microsoft 365, communicate what is going on, see if there's a problem, manage licenses etc., it couldn't have been done without CoreView.*

*Quite frankly, now we probably wouldn't want to do it without CoreView.*

— Tobin M. Cataldo, Executive Director, Jefferson County Library Cooperative

CoreView cuts the chaos and gets Microsoft 365 under control. The CoreView Microsoft 365 Management Platform helps IT teams get full value from their Microsoft 365 investment, gain full oversight of their environment, and move at full speed. More than 10 million users and the world's largest organizations rely on CoreView to craft perfect privileges, eliminate wasted licenses, drive adoption, and automate repetitive tasks. A Microsoft Gold Partner, CoreView is Co-Sell Prioritized and available on the Azure Marketplace. CoreView | Now It's Under Control.