

Arizona Institute for Healthcare Leadership

This educational activity is provided by Rising Stars, LLC.



The **Arizona Institute for Healthcare Leadership** program provides high potential leaders within hospitals and healthcare organizations the necessary skills to become exceptional leaders. With constant change, how are you preparing your leaders' for tomorrow's healthcare world? The program includes a comprehensive curriculum combining core leadership competencies with applied practice. In addition to the in person learning, participants receive executive coaching, and a detailed TTI TriMetrix EQ assessment which provides deeper understanding in the areas of behavior, driving forces and emotional intelligence. A project also deepens and applies their leadership & change skills.

TARGET AUDIENCE:

This program targets high potential leaders within an organization moving into mid-level or senior leadership positions. Ideal candidates are part of the healthcare management or leadership team, have direct reports, budget responsibility and a minimum of four years leadership experience. Other leaders with significant individual responsibility will be considered. Over 62% of the graduates have been promoted, some several times.

LEARNING OBJECTIVES:

The program is designed to equip and develop healthcare professionals with the personal and strategic leadership skills needed to grow their career to the next level. Participants will be able to:

1. Provide a conceptual framework of the advanced leadership skills, behaviors and capabilities healthcare leaders need to succeed.
2. Improve emotional intelligence to strengthen relationships and communicate more effectively.
3. Explore leadership, communication, change tools and critical thinking as a means to influence and create change.
4. Review and practice an effective approach to managing difficult conversations.
5. Identify benefits of building a collaborative environment between depts. & organizations to improve outcomes.
6. Examine the legacy they are leaving and determine the legacy they want to leave.
7. Practice and use change tools to scope and lead a change project.
8. Identify ways to create engagement with all stakeholders, during times of change.
9. Build individual strengths using self-assessment tools, group exercises and a project to define and develop opportunities for personal leadership development.
10. Describe the basics of healthcare finance and productivity to improve decision making.
11. Articulate the importance of healthcare innovation and the impact it has.
12. Review types of organizational cultures and determine their organization's culture.
13. Recognize the costs and benefits of employee engagement and retention and ways to improve.
14. Cite the importance of best practices for clinical and non clinical role recruitment.

PROGRAM COMMITMENT:

Time and commitment are necessary to participate in the **Arizona Institute for Healthcare Leadership** program. Mandatory participation includes:

- 8 full days of competency learning sessions & 2 webinars
- Monthly sessions will occur Jan. 26 through Oct. 18, 2024.
- Impactful project and presentation
- Detailed TriMetrix EQ assessment & report
- One to one executive coaching
- Reading and other learning assignments

FACULTY:



Joanne Schlosser, FACHE, MBA, SPHR, PCC, is President of Rising Stars, LLC, a management consultant, professional certified executive coach, speaker and facilitator who works with high performing healthcare leaders and physicians that want to grow their career and their organization. She has over 18 years of healthcare experience. She is a Fellow of the American College of Healthcare Executives and served on the AZ Healthcare Executives Board of Directors for four years. Joanne served as Director, Talent & Organizational Effectiveness, for Banner Health for over seven years, responsible for leadership development, change management, facilitation, executive coaching and organizational development. She created a change agent certification program that developed over 200 confident, capable leaders to drive the necessary changes in today's health care environment.

Joanne has delivered thousands of high content, high energy presentations, workshops and strategic planning retreats nationally. Joanne has served over 250 clients including AZ Alliance for Community Health Centers, Abrazo Healthcare, Banner Health, Gila River Health Care, Open Hearts Family Wellness, Solari Crisis & Human Services, Summit Healthcare Regional Medical Center, Phoenix Indian Medical Center, Terros Health, United Healthcare, and Walt Disney World.

We are in the process of getting CEU approval for the American College of Healthcare Executives, American Nurses Credentialing Center and possibly others.

PROGRAM INVESTMENT:

Tuition is \$6,500 per person. Tuition includes content, coaching, materials, breakfast, and lunch.

Save \$500 with early registration, due Sept 4, 2023. Tuition is due prior to January 15, 2024.

CONTACT INFORMATION:

If you are interested, please contact Joanne Schlosser, at Joanne@RisingStarsLLC.com or 602.909.4990, for application, information & more.

APPLICATIONS ARE DUE NO LATER THAN FRIDAY, NOVEMBER 3, 2023

Over 62% of the program graduates have been promoted at least once since taking this leadership program.

Here is what a few graduates shared:

"This program has totally changed my perspective of myself, my leadership style, and truly leveraged the passing on of Joanne's soft and powerful approach."

"I deeply appreciate the skills and knowledge I gained in the AIHL program. Joanne is able to quickly hone in on the best way to help a leader improve and is beyond supportive throughout the whole program. I cannot recommend the course enough for anyone that is looking to improve their leadership abilities in healthcare."

"I treasured the class!"