

	Services Included	Full-Service Solution	Shared Solution	Self Serve
CUSTOMER SERVICE	On-Site Account Manager(s)	✓	✗	✗
	Full-time Logistics Coordinators(s)	✓	\$	✗
	Shared Logistics Coordinators(s)	✗	✓	✗
TECHNOLOGY	MercuryGate TMS	✓	✓	✓
	EDI Connectivity	✓	\$	\$
	Shipment Tendering	✓	✓	✓
	Shipment Track & Trace	✓	✓	✓
	Standard Reports	✓	✓	✓
	Custom Reporting and Dashboard	✓	\$	\$
ENGINEERING	Carrier Sourcing & Procurement	✓	✓	\$
	Shipment Consolidation	✓	\$	✗
	Routing Guide Development	✓	✓	\$
	Dedicated Continuous Improvement	✓	\$	\$
ADMINISTRATIVE	Freight Audit (LTL & TL)	✓	✓	✗
	Freight Bill Processing	✓	✓	✗
	Carrier Payment	✓	✓	✗
	Contingent Liability Insurance	✓	✓	✗
	Carrier Claims Management	✓	✓	✗
	Consolidated Weekly Invoice	✓	✓	✓