



# Welcome to Earnnest App

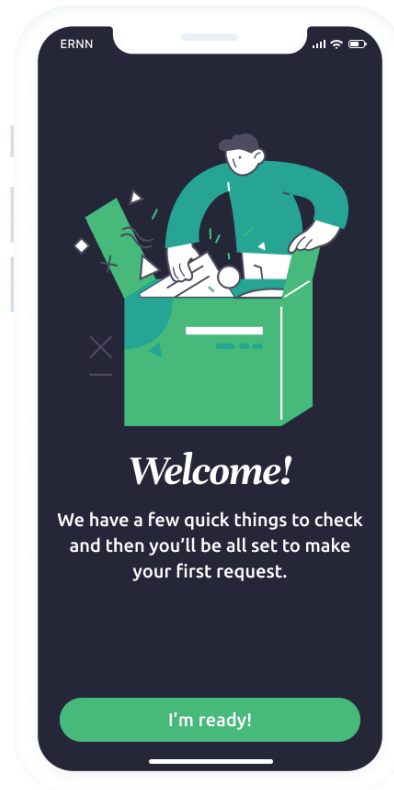
Request earnest money anywhere, anytime with Earnnest's 100% digital earnest payments

The Earnnest app lets agents request earnest money from homebuyers, and allows them to make payments — from anywhere. So, whether you are working from home or want to eliminate the need to pick up a paper check, Earnnest will save you time and provide convenience and security for you and your homebuyers. Start by downloading Earnnest App.



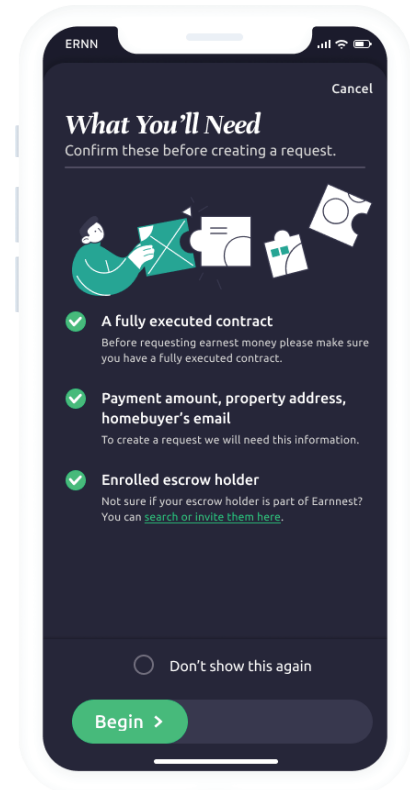
## Sign in with Earnnest

Tap **Sign in**. Enter the email address you want to use for your account and follow the instructions to get started.



## Create your Earnnest account

Tap through the onboarding screens. Provide the information requested to create your Earnnest account. Tip: Use a phone number that is able to receive text messages (SMS).



## Create a new property

To create a new earnest money request, tap the **Request payment** button. You'll need a few pieces of information in order to start your request. Make sure each of these items is squared away, then **Begin**.

### Enter the property address and earnest money amount

Type the property address. Make sure the entire address is correct then tap **Confirm address**. Enter the earnest money amount and tap **Continue**.

### Enter your escrow holder

Enter the name of your preferred escrow holder. If your escrow holder does not appear you can invite them by tapping **+ Invite** and completing the form.

### Add payer info and request payment

Enter the homebuyer's correct email address. Review the list of those receiving notification and tap **Add recipient** to add anyone. When everything is correct, tap **Finish setup**. Review the transaction you created. Finally, swipe the bar to **Send** your request.

## Payer experience

Your part is done. The payer will be invited via email to pay their earnest money. They will confirm their identity, verify their bank, and pay their earnest money. You can track the progress of your request by tapping on the request in your active transactions tab.

## Troubleshooting & Support

Browse [earnnest.com/agent-resources](https://earnnest.com/agent-resources) for answers to common questions.

You can email [support@earnnest.com](mailto:support@earnnest.com) or call 1-888-870-2336 toll free Mon-Fri 8 a.m. -8 p.m. EST.