



CASE STUDY SUPPLY CHAIN SUPPORT



Client Scenario

A client needed a skilled team to manage and implement a vital supply chain transformation effort to transition outdated and isolated processes into modern integrated and responsive systems that would foster efficient clinical/non-clinical support. The team would be responsible for applying process improvement across five vital functional areas, including expendables, equipment, data standardization, workforce, and standard practices dissemination.



Solution - VA VHA Supply Chain

As the prime contractor, Associated Veterans (AV) lead the charge for the VHA Supply Chain Transformation initiative, where they drove the management and execution for infusing supply chain transformation and process improvement best practices within five critical hospital functional areas within VA medical centers: expendables, equipment, data standardization, workforce and the diffusion of standard practices along with an approach to test, implement and show improvement across the initiatives via Supply Chain Innovation Centers (SCIC). The Supply Chain Transformation will change VA's supply chain process from an antiquated collection of disparate, isolated processes into an advanced integrated system that provides responsive, efficient clinical/non-clinical support.

AV managed, coordinated, and integrated efforts across the VA to help the VA reach its vision of becoming a leading supply chain enterprise. Teams across the organization lead improvements, while individual goals, strategies, and efforts were integrated under one umbrella to deliver the improved services and lower costs that VA stakeholders needed and deserved. In addition, associated Veterans implemented a rigorous program management and supply chain strategy approach that was supported by a culture of continuous improvement and learning to promote transparency, informed decision-making for VA leadership, and identified requirements for future trends and capabilities for VA's supply chain.

Through this transformation, AV served as a trusted advisor to the Future Supply Chain Program Office (FSCPO) to evolve the maturity of supply chain functions from a primary focus on logistics management to a leading supply chain enterprise that excels at strategic sourcing, technology, and data analytics, establishing policies and procedures that support operational excellence and purchasing to achieve value. Successfully implementing transformation will have many benefits, including data analytics, improved processes, and cost savings that can be redirected appropriately to provide clinical care and reduce costs to the American taxpayer.



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