
Cancellation policy & revocation form

Consumers are entitled to a right of revocation in accordance with the following conditions, whereby a consumer is any natural person who concludes a legal transaction for purposes that can predominantly neither be attributed to his commercial nor his independent professional activity:

A. Cancellation policy

Withdrawal

You have the right to revoke this contract within fourteen days without giving reasons. The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the last goods. Notwithstanding this, the revocation period in the case of a contract for the regular delivery of goods over a specified period of time is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the first goods.

In order to exercise your right of withdrawal, you must inform us (OWNERSEGG e.V., An der Lohe 1, 22962 Siek, Germany, e-mail: info@ownersegg.com) of your decision to withdraw from this contract by means of a clear statement (e.g. a letter sent by post or e-mail). You can use the attached model withdrawal form, but this is not mandatory. In order to comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of revocation

If you revoke this contract, we will reimburse you all payments we have received from you, including delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a different type of delivery than the cheapest standard delivery offered by us), immediately and at the latest within fourteen days from the date on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment. We may withhold the refund until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earliest. You must return or hand over the goods to us immediately and in any case no later than fourteen days from the day on which you inform us of the cancellation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days.

You bear the direct costs of returning the goods.

You only have to pay for any diminished value of the goods if this diminished value is due to a handling of the goods that is not necessary for checking the nature, characteristics and functioning of the goods.

Exclusion or premature expiry of the right of withdrawal

The right of withdrawal does not apply to contracts for the delivery of goods that are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer.

The right of withdrawal does not apply to contracts for the delivery of alcoholic beverages, the price of which was agreed upon conclusion of the contract, but which can be delivered at the earliest 30 days after conclusion of the contract and whose current value depends on fluctuations in the market over which the entrepreneur has no influence.

The right of withdrawal does not apply to contracts for the delivery of goods whose price depends on fluctuations on the financial market over which the entrepreneur has no influence and which may occur within the withdrawal period.

The right of revocation expires prematurely for contracts for the delivery of sealed goods that are not suitable for return for reasons of health protection or hygiene if their seal has been removed after delivery.

The right of revocation expires prematurely for contracts for the delivery of sound or video recordings or computer software in a sealed package if the seal has been removed after delivery. The right of withdrawal does not apply to consumers who do not belong to a Member State of the European Union at the time of conclusion of the contract and whose sole place of residence and delivery address are outside the European Union at the time of conclusion of the contract.

Unless otherwise agreed, there is no right of withdrawal for contracts for the provision of services in connection with leisure activities if the contract provides for a specific date or period for the provision. Accordingly, a right of revocation is also excluded in the case of contracts relating to the sale of tickets for time-bound leisure events.

General information

- 1) Please avoid damage and contamination of the goods. Please send the goods back to us in their original packaging with all accessories and all packaging components. If necessary, use protective outer packaging. If you no longer have the original packaging, please ensure sufficient protection against transport damage with suitable packaging.
- 2) Please do not send the goods back to us freight collect.
- 3) Please note that the aforementioned paragraphs 1-2 are not a prerequisite for the effective exercise of the right of withdrawal.

B. Withdrawal form

If you wish to cancel the contract, please fill out this form and send it back.

An

OWNERSEGG e.V.

An der Lohe 1

22962 III.

Germany

E-Mail: info@ownersegg.com

I/we (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods (*)/the provision of the following service (*):

Ordered on (*) ____ / received on (*) ____

Name of consumer(s)

Address of consumer(s)

Signature of consumer(s) (only if notified on paper)

Date

(*) Delete as appropriate

Stand: 29. Nov. 2022

Ownersegg e.V., An der Lohe 1, 22962 Siek / Germany

www.ownersegg.com info@ownersegg.com