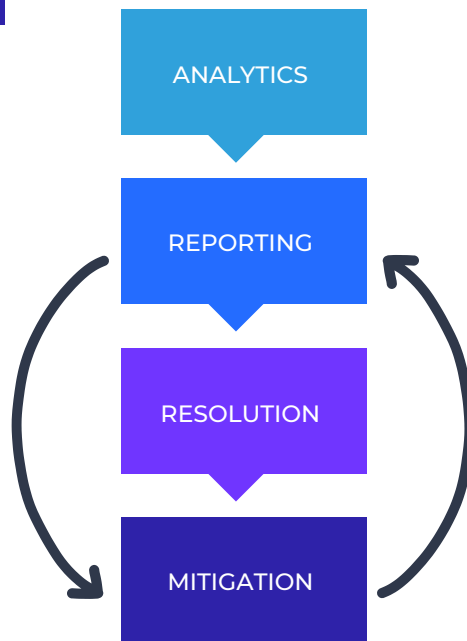


DENIAL MITIGATION SERVICES

OUR FOUR PHASE APPROACH

Denials present a financial risk to an organization when payers refuse to pay for services rendered. We focus on helping organizations mitigate the occurrence of payment denials, taking the root cause issues and turning them into actionable, preventative activities.

We work with multidisciplinary teams to develop a holistic and sustainable solution. Our Payer Reconsideration Program works with providers and payers to reconsider previously denied claims.



We do not just fix the account; we focus on fixing the issue. Our methodology includes continuous improvement and recognition with new issues as they occur.

Functional Accountability

Fix Accounts

Fix Problems

ANALYTICS

Standardize CARC code sets across payers

- Prioritize actions based upon volume and dollars
- Deep dive by service location and providers

REPORTING

Authorship Reported Data

- Develop data points for reporting includes:
- Initial
 - Overturn
 - Appeals (Internal/External)
 - Write-offs
 - Denials by service area
 - Denials by provider

RESOLUTION

Key Stakeholders:

- Facilitate workgroups to review and resolve current activity
- Develop action plans to reconcile root cause issues
- Assign single point of accountability to monitor progress

MITIGATION

Change Management:

- Implement action plan with points of accountability
- Review go-forward reporting and analytics
- Identify new trends before they become an issue