



# DRAGONFRUIT

## INVESTIGATIONS FOR PREMIER HOTELS



### Challenge

#### Numerous incidents

A premier hotel can experience a multitude of incidents daily – some of which are detected by video surveillance systems but many which may not be.

#### High liability

While many incidents can be quickly and safely resolved, there are those that can be dangerous or life-threatening, causing huge liability concerns. Some events may not have been reported to management because no one was looking for them or no damage or injuries occurred. Still, management would like to know how many of these ‘near misses’ happened on their properties.

#### Labor intensive investigations

Searching through days and weeks of video or searching for an undefined incident or event to occur is extremely labor intensive and costly. Premier hospitality venues continue to employ these measures, however, as safety precautions against lawsuits and other adverse actions against them.



### Solution

**Video Search & Summaries:** Using Dragonfruit’s AI, hospitality professionals can quickly search for relevant objects and investigate hundreds of hours of video footage with sparse content with more speed and accuracy.

**Investigations Reports:** Dragonfruit’s investigation reports allow professionals to search for events, annotate them and save them within the UI. Documents and PDF’s can also be attached and the entire report sent to the appropriate stakeholders via a secure URL.

#### Easy Video Retrieval & Management:

With Dragonfruit, all videos are instantly accessible and searchable for as long as required, with no management overhead.

### Benefits

#### LOWER COST

Using Dragonfruit’s modules for investigating known and undetected incidents costs less than employing staff to perform the same activities. Instead, more locations can be covered or additional features can be added with the cost savings.

#### TIMELY REPORTS

Creating and sharing investigation reports can be done in a fraction of the time using Dragonfruit’s tools vs. with traditional Word or PDF documents. The integrated workflow ensures no data is missed, while storing reports online allows for archiving and effective retrieval of past reports.

#### REDUCED LIABILITY

By utilizing AI technology, hospitality venues can view more videos more effectively and flag potential hazards in advance, thereby reducing their exposure to liability.

