

Tilt Five™ System Hardware Product Return Policy - USA & Canada

Tilt Five, Inc. warrants users can return a new or unused Tilt Five™ system in original packaging without any missing items within **30 calendar days** of receiving the product. Within this **30 days** period, users may request either a replacement product or full refund. Kickstarter backers are exempt from this return policy.

Tilt Five™ System Hardware Product Limited Warranty - USA & Canada

Tilt Five, Inc. warrants that your glasses and wand shall be free from defects and malfunction for **12 months** and game boards for **60 days** from the date of delivery. Except where prohibited by applicable law, this warranty is non-transferable and is limited to the original purchaser.

Tilt Five, Inc. will either repair or replace your hardware once the original product is returned in good condition during this warranty period. purchase or such other place as Tilt Five (TM) System may direct with a copy of the sales receipt or dated itemized receipt. **Please Note: Shipping and handling charges may apply.** Tilt Five, Inc. may, at its option, use new or refurbished or used parts in good working condition to repair or replace any hardware product. Any replacement hardware product will be warranted for the remainder of the original warranty period. This warranty does not cover problems or damage resulting from:

- (1) accidental or intentional abuse such as dropping or bending the product,
- (2) applying physical and/or thermal stress such as exposing the product to excessive heat and/or sunlight,
- (3) scratching the lens and optical mechanism,
- (4) pouring liquid on the product and/or submerging the product in a liquid,
- (5) altering or disassembling any part of the product
- (6) improper operation or maintenance
- (7) usage not in accordance with product instructions or connection to improper voltage supply
- (8) purchased from sources other than Tilt Five, Inc.
- (9) used as part of trade as a commercial unit

If Tilt Five, Inc. finds the product is subject to any of the aforementioned, your product will be treated as Out of Warranty product.

TILT FIVE, INC. SHALL NOT BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, REVENUE OR DATA (WHETHER DIRECT OR INDIRECT) OR COMMERCIAL LOSS FOR BREACH OF ANY EXPRESS OR IMPLIED

WARRANTY ON YOUR PRODUCT EVEN IF TILT FIVE, INC. HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Obtaining Warranty Support: Before submitting a warranty claim, we recommend you reach the help desk for technical assistance.

Consumers have legal rights under applicable national legislation governing the sale of consumer goods. Such rights are not affected by the warranties in this Limited Warranty. No Other Warranties.

Tilt Five, Inc address: 41688 Christy Street Fremont, CA 94538 USA