

Veeva Vault Managed Operations

Continuously improving, always compliant

Veeva Vault Managed Operations align your platform with your business needs.

Epista is proud to be a certified Veeva Preferred Service Partner for the Development Cloud. Our team of certified Veeva consultants helps you operate your entire Veeva Vault platform, from eTMF and Quality to RIM, efficiently, in compliance, and scaling as you grow.

Solution

We focus on your business while working to continuously improve your processes. We do this by making the right configuration changes based on your continuously evolving business needs and Veeva's latest features.

Considerations

Are you struggling to get maximum ROI from your Veeva platform? Leverage Epista's extensive Veeva Vault experience from many different companies. We know best practice business processes and can keep the system working for you – rather than you compromising to fit the system. Do you find it difficult to stay on top of challenges caused by Veeva's three yearly releases? We evaluate the potential impact of releases before they happen and assure a smooth transition for your end users.

With Epista, you can:

Trust your platform is stable:

Extensive Veeva Vault experience from many Life Science companies provides you with stable operations and reduced risk.

Realize the ROI from your investment:

Improvements and system change management optimize your process and systems to continuously increase business value.

Rest assured there is always someone to provide support:

System administration and support gives you quick reaction time to any potential issues.

Get in touch to learn how Epista can provide a flexible and available expert team to ensure you continuously improve and are always compliant.

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Veeva Vault Managed Operations include:



USER ACCESS
MANAGEMENT



INCIDENT MANAGEMENT
(LEVEL 2 SUPPORT - TICKETS)



CHANGE MANAGEMENT (INCL.
CONFIGURATION CHANGES)



RELEASE MANAGEMENT &
MANY MORE SERVICES